



**DEBIT  
CARDS**

P.O. Box 5100, Pasadena, CA, 91117

Statement Period  
7/18/2018 – 8/17/2018

Account Number  
301870546619

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## TRANSACTIONS

Date	Description	Type	Amount	Available
08/16	ATM Withdrawal Fee	Fee	-\$2.50	\$4.10
08/16	CHASE722 BRIGHTON BEACH A	ATM Withdrawal	-\$368.00	\$6.60
08/15	ATM Withdrawal Fee	Fee	-\$2.50	\$374.60
08/15	CHASE722 BRIGHTON BEACH A	ATM Withdrawal	-\$403.00	\$377.10
08/15	DD:FNBO - BILLPA-BILLPAY	Direct Deposit	+\$800.00	\$780.10

## Paula Alpers

3805 Cypress Ave  
Brooklyn, NY 11224-1305

## DEBIT ACCOUNT

Beginning Balance:	(\$19.90)
Credits (1)	+\$800.00
Debits (4)	-\$776.00
Ending Balance:	\$4.10

## CONTACT US

phone 1-866-795-7597

web [www.greendot.com](http://www.greendot.com)



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## QUESTIONS OR CONCERNS

If you see an error or have a question about your account, call us at (866) 795-7597 or write us at **Green Dot Corp. Transaction Dispute, P.O. Box 5100, Pasadena, CA 91117-01000**, as soon as you can. You can also email us at [transactiondispute@greendotcorp.com](mailto:transactiondispute@greendotcorp.com). If you are writing us, a [Transaction Dispute](#) Form is available for your convenience.

Contact us as soon as you see something wrong. We must hear from you no later than 60 days after the earlier of: (i) the date you electronically accessed your account, if the error could be viewed in your electronic history, or (ii) the date we sent the FIRST written history on which the error appeared. We're always able to provide you with a written history of your transactions upon request. Just call or write us at the number or address listed above.

When notifying us, be sure to provide us:

- Your name and account number.
- Why you believe there is an error.
- A description of the error (including the dollar amount of the error and approximately when it took place).

If you call us, we may require you to send us your complaint or question in writing within 10 business days. After we hear from you, we'll take a look at your account and promptly correct any error found. In some cases, we may need more time which could take up to 45 days to investigate. If we need to do this, we'll credit your card with the amount you think is an error within 10 business days so that you will have the money during the time it takes us to complete our investigation. If we ask you to put your question or complaint in writing, and we don't receive it within 10 business days, we may not provide a provisional credit.

Please note, if you give your Green Dot debit card info or account info to another person to use, such as a friend or relative, you are responsible for that person's transactions with your debit card or account. The same goes if you give your debit card or account info to a merchant for a transaction. You've given authority to that merchant to debit the debit card or account for that transaction.

We'll let you know the results of our investigation within 3 business days of completing it. If we decided that there wasn't an error, we'll send you an explanation. You can ask to see copies of the documents used in our investigation.

Thank you for choosing Green Dot.