

# **CLASH OF GEMS**



**THIS E-BOOK WILL EXPLAIN YOU HOW TO GET  
UNLIMITED CLASH OF CLANS GEMS! YOU DON'T  
NEED AN INVESTMENT OR ANY OTHER STUFF!**

**GOT QUESTIONS ABOUT THE E-BOOK FEEL FREE TO  
PM FLASHPOINT ON HACKFORUMS!**

## **TOS**

-  **DO NOT LEAK THIS E-BOOK.**
-  **NO REFUNDS**
-  **CAN CHANGE THE TOS ANY TIME!**

# CHAPTER ONE

**WELL THE IDEA IS WE GONNA SEND AN EMAIL TO THE CLASH OF CLANS SUPPORT THAT WE BOUGHT GEMS BUT DIDN'T RECEIVE THEM.**

**THIS IS THE CLASH OF CLANS SUPPORT EMAIL ADDRESS:**

**“[clashofclans.feedback@supercell.net](mailto:clashofclans.feedback@supercell.net)”.**

Hello! I am emailing Supercell today in regards to an error that I stumbled across when I was trying to purchase an in-app purchase for gems. Here's what happened, I went to buy some gems, and a pop-up came up asking me to verify my payment information and type in my security code. I went to do so, and then the pop-up came up saying "would you like to purchase 14000 gems for 99.99?" It did not redirect me back to the app to make this purchase, but the pop-up came up in my settings app. Since I was trying to buy gems, I clicked "Yes". I was later appalled to find out that I was charged for this purchase, and I also did not receive my gems into my account. I am now very skeptical into investing more money into this game if the purchasing system is flawed as it was shown previously. Is there a way I can have these gems credited to my account? I love this game, and I would love to continue playing it and purchasing more in-app bonuses in the future. Thank you! :)

**SEND SOMETHING LIKE THIS EMAIL ABOVE, NOT EXACT THE SAME. THAT WILL BE WEIRD.**

**AFTER YOU SENDED THE E-MAIL YOU WILL RECEIVE AN EMAIL FROM SUPERCCELL THEY RECEIVED YOUR EMAIL AND WILL CHECK IT WITHIN 48-72 HOURS.**

## CHAPTER TWO

**AFTER WAITING 48-72 HOURS YOU WILL RECEIVE AN EMAIL LIKE THIS. THEY WILL SAY THEY ARE SORRY AND WILL STILL GIVE YOU THE GEMS. THEY WILL ASK FOR THREE THINGS, YOUR PAYMENT METHOD, YOUR GAME CENTER/GOOGLE PLAY EMAIL AND THE AMMOUNT OF GEMS.**

Thank you for contacting Supercell!

We are so sorry to hear you have stumbled across an inconvenience in our service. Here at Supercell we have a strong focus of making sure everyone is satisfied with their user experience with our games. With that being said, we are more than happy to credit the gems to your account! If you don't mind, could you fill out the form below so that we can look at your account and credit you with the gems you didn't receive?

1. Game Center/Google Play email address
2. Amount of gems you tried to purchase
3. Payment method (Credit Card, Itunes Credits, etc)

Thank you so much for your patience! We hope to have your issue resolved ASAP!

**FILL IN THE FORM, TELL THEM YOU PAID WITH CREDITCARD. TELL THEM YOU BOUGHT 14K GEMS AND OFCOURSE YOUR GAME CENTER/GOOGLE PLAY EMAIL.**

## CHAPTER THREE

**AFTER WAITING 24-48 HOURS THEY WILL  
SEND YOU AN EMAIL THEY REVIEWED YOUR  
ACCOUNT AND THE GEMS WILL BE ADDED  
IN 15-30 MINS.**

**YOU WILL SEE THE GEMS ARE ADDED AND  
YOU GOT 14K GEMS WORTH 100\$.**

**WANT MORE GEMS?**

**DO THIS METHOD AGAIN, BUT I  
RECOMMEND TO WAIT A WEEK BETWEEN  
USING IT AGAIN BECEAUSE OF THE RISK.**

**ENJOY YOUR GEMS!**  
**STILL GOT QUESTIONS? FEEL FREE TO PM**  
**FLASHPOINT ON HACKFORUMS!**