



## [Action required]: Deposits suspended

1 message

**Square Account Services** <noreply@help-messaging.squareup.com>  
To: bm1310443@gmail.com

Tue, Oct 20, 2020 at 4:06 PM



Hi Patricia,

We've noticed some unusual activity on your Square account. In order to keep your account as secure as possible, we've temporarily suspended deposits to your bank until we can confirm your information. Note that you will still be able to accept payments using Square during this time.

Please follow the steps below to confirm your information, and we'll work on getting things back to normal:

1

### Sign in to Dashboard

[Sign in](#) to your account and select "Get Started" under the Deposits Suspended notification at the top of the page.

2

### Complete the information request form

We ask that you provide as much detail as possible in your responses. You can upload any requested documents directly through the questionnaire or fax them to us at 1-877-805-2214.

3

### Look out for a follow up from us

Once you've sent your responses, we'll reach out **within 2 business days** to give you an update on your account and deposit schedule.

Unfortunately, we won't be able to resume your deposits until we can confirm your information. If you have any questions about this process, why it occurs, or need immediate access to your funds, you can find more information [here](#).

We apologize for the inconvenience this may cause and appreciate your patience as we work to verify your account.

Sincerely,

Allison  
Square Account Services

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