

Tyme Global, LLC

Minimum Technical Requirements



Minimum Internet Requirements

- **Stable high-speed internet** (wired Fibre connection, specifically if located in South Africa). Internet disconnections should not happen on a regular basis.
- **A minimum of 100MBps download and 100MBps upload speed and latency less than 250ms is required** to our US servers. If you are located internationally, it is important to note that your contracted speeds may not be the speeds that reach the US.
 - To complete a speed test, you can go to <https://proof.ovh.net/>
- **Important note, wireless connections are prohibited (including but not limited to, hotspots, WiFi connection, air fibre).**
- LAN Network Connection to home router (your computer must be connected directly to your internet router via Ethernet cable, strong enough to support your maximum speeds).

Minimum Computer Requirements

- A Windows based computer capable of running Windows 10 or higher software or minimum Intel i5 or AMD Ryzen 5 Processor.
- **Apple Macs and Chromebooks are not permitted.**
- Minimum **8GB RAM** or more
- At least 30% of HDD free space available (available memory on your computer).

Minimum Office Requirements

- Quiet work environment (ex. There should be no audible sounds heard from TV / Radio / Music / Children / Pets / Smoke Alarm Battery beeping, etc.).
- Mobile phone capable of running the Duo Multi Factor Authentication App. This App is used as a security measure logging into your workplace.
- A USB headset (not aux cord with USB adapter headset). Bluetooth / wireless headsets are not sufficient and cannot be used. Headsets can have 1 or 2 “ears” based on personal preference but need to have USB connection directly to PC.
- UPS or backup generator if you cannot guarantee 99% of the time (e.g. loadshedding in South Africa).
- If collecting credit card information (for reservations) a camera is required for PCI compliance.
- A second monitor is needed to make navigating your systems much easier. It does not need to be a new monitor, and can be any brand.

TGT Pre-Employment Testing Software

- Installation of pre-employment testing software such as Ping Plotter and Team Viewer is imperative to collect objective data that TGT can use to assess candidates applying

for a specific role. The idea is that the resulting decision will be more effective for the company and also made more quickly, both of which are of benefit to the company and the applicant.

- Once you apply, you allow the tech team to access your computer and do an inspection of the physical hardware to confirm compliance and identify any potential issues.
- You agree that we will install Ping Plotter, a well-known and safe utility that will continuously report on the status of the internet connection, stability of your connectivity, latency, jitter, etc. To get a clear picture, it is mandatory to keep your laptop on for 24 hours for the tech team to actively monitor your connectivity to confirm that internet access/power will be stable
- We understand that it can be worrisome to install software on your computer, but the software used by Tyme Global is widely known and safe and you can remove it at any time if employment with Tyme Global is terminated and will leave no traces on your laptop.
- More information on Ping Plotter can be found here: <https://www.trustradius.com/products/pingplotter/reviews?qs=pros-and-cons#overview>
- And a very detailed explanation here: <https://www.pingplotter.com/wisdom/article/is-ping-dangerous/>

Pros and Cons of PingPlotter 2023

- Find top-rated software and services based on in-depth reviews from verified users. 400+ software categories including PaaS, NoSQL, BI, HR, and more.
- Graphical Network Monitoring and Troubleshooting | PingPlotter
- Is PingPlotter Dangerous | Network Troubleshooting
- We get asked this a lot: “is PingPlotter safe?” To set concerned minds at ease, we tested ping on our own site at PingPlotter.com. Here are our results.
- We also use TeamViewer Remote, which is a remote access software that allows users to connect to another computer from anywhere in the world. This software makes remote work and collaboration easy and efficient. We primarily use TeamViewer to fix tech issues remotely, this way, you wouldn’t be hassled by going through or fixing the issues all by yourself.

In a nutshell, well-designed tests allow hiring managers to make objective decisions by presenting data-driven results that can be compared and ranked. Pre-employment tests are standardized and, in theory, give everyone the same chance of success.

Please feel free to contact us with any concerns, but all of these requirements must be met to begin your orientation and to start to work with Tyme Global.

Please note that we are here to help rectify any issues or deficiencies found during the tech check. We look forward to having you on our team!