ZWIERD GROTENHUIS

MSc. Artificial Intelligence

Personal

Name	Zwierd Grotenhuis
Gender	Male
Nationality	Dutch
City	Utrecht
Languages	Dutch, English

Contact

Email	info@zwierd.me

References

Available upon request

LINKS

in linkedin.com/in/zwierd

Work

2018 — IT Specialist at home service
Student aan Huis B.V.
Helping customers solve problems related to their electronic devices.

2018 — IT Specialist
Student aan Huis B.V.
Installing electronic workplaces for numerous primary schools..

2019-2020 — Customer contact center
Student aan Huis B.V.
Speaking to customers to schedule IT-specialists who have the skills appropriate to the problem the customer needs help with.

2021-2022 — Support engineer
Faculty of Skills B.V.
First contact point of customers experiencing technical issues with the TrainTool app, troubleshooting, diagnosing and resolving technical issues, providing in-company technical support..

Education

2011-2017 — Pre-university Education
Over Betuwe College in Bemmel, Gelderland
Science and health profile

2017-2020 — Bachelor Artificial Intelligence
Utrecht University
Agents track with a minor in Computer Science

2020-2022 — Master Artificial Intelligence
Utrecht University
Applied Data Science profile, average grade 8.0 (GPA 4)
Thesis project at UMC Utrecht about text mining in clinical prediction models (available upon request, graded 8.0)

Relevant courses followed

- Computational linguistics
- Data structures and algorithms
- Data analysis and visualization
- Pattern recognition
- Datamining
- Optimization and complexity
- Web technology
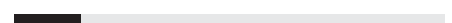- Databases

Software

PYTHON

C#

DATA VISUALISATION

MACHINE LEARNING

HTML 5

SQL