ZWIERD GROTENHUIS

MSc. Artificial Intelligence

Personal

Name	Zwierd Grotenhuis
Gender	Male
Nationality	Dutch
Languages	Dutch, English

Contact

Email	info@zwierd.me

References

Available upon request

Work

2018 — **IT Specialist at home service**
Student aan Huis B.V.
Helping customers solve problems related to their electronic devices.

2018 — **IT Specialist**
Student aan Huis B.V.
Installing electronic workplaces for numerous primary schools..

2019-2020 — **Customer contact center**
Student aan Huis B.V.
Speaking to customers to schedule IT-specialists who have the skills appropriate to the problem the customer needs help with.

2021-2022 — **Support engineer**
Faculty of Skills B.V.
First contact point of customers experiencing technical issues with the TrainTool app, troubleshooting, diagnosing and resolving technical issues, providing in-company technical support..

Education

2011-2017 — **Pre-university Education**
Over Betuwe College in Bemmel, Gelderland
Science and health profile

2017-2020 — **Bachelor Artificial Intelligence**
Utrecht University
Agents track with a minor in Computer Science

2020-2022 — **Master Artificial Intelligence**
Utrecht University
Applied Data Science profile, average grade 8.0 (GPA 4)
Thesis project at UMC Utrecht about text mining in clinical prediction models (available upon request, graded 8.0)

Relevant courses followed

- Computational linguistics
- Data structures and algorithms
- Data analysis and visualization
- Pattern recognition
- Datamining
- Optimization and complexity
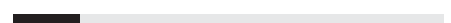- Web technology
- Databases

Software

PYTHON

MACHINE LEARNING

C#

HTML 5

DATA VISUALISATION

SQL