ZIWEI ZHU

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Texas A&M University Computer Science and Engineering Department College Station, TX 77843

EDUCATION

Ph.D. Texas A&M University, USA, Computer Science

2016.09 - Now

Dissertation: "Toward Responsible Recommender Systems"

Advisor: Dr. James Caverlee

GPA: 4.0/4.0

B.S. Wuhan University, China, Computer Science

2012.09 - 2016.07

GPA: 3.77/4.0

RESEARCH INTERESTS

I am broadly interested in **data mining**, **machine learning**, and **information retrieval**, with a specific focus on augmenting **responsibility** in **AI-powered user-centered systems** to provide fair, unbiased, accountable, and trustworthy services for both end users and society-at-large.

RESEARCH EXPERIENCE

Research Assistant, InfoLab, Texas A&M University, TX

2017.09 - Now

Advisor: Dr. James Caverlee

Conduct research on responsible recommender systems, including tasks of: i) identifying unfairness/bias issues in recommender systems; ii) analyzing the underlining mechanism and potential impact of these issues; and iii) designing new data mining, machine learning, and information retrieval techniques to fight these issues.

Research Intern, Netflix, CA

2020.05 - 2020.08

Mentors: Jingu Kim, Trung Nguyen, and Aish Fenton

• Conducted research to analyze and enhance fairness for new items in cold-start recommenders.

Research Intern, Comcast Applied AI Lab, DC

2019.05 - 2019.08

Mentor: Shahin Sefati

 Conducted research on addressing the cold-start problem for new users and items in recommender systems via deep learning algorithms.

Research Assistant, ESP Lab, Texas A&M University, TX

2016.09 - 2017.08

Advisor: Dr. Roozbeh Jafari

• Conducted research on human gestures recognition and cognitive status analysis using Inertial Measurement Units.

TEACHING EXPERIENCE

Guest Lecturer, CSCE 489, Special Topics in Recommender Systems Computer Science and Engineering Department, Texas A&M University	2021 Spring
Teaching Assistant , CSCE 489, Special Topics in Recommender Systems Computer Science and Engineering Department, Texas A&M University	2021 Spring
Teaching Assistant , CSCE 676, Data Mining and Analysis Computer Science and Engineering Department, Texas A&M University	2019 Fall
Teaching Assistant , CSCE 206, Structured programming in C Computer Science and Engineering Department, Texas A&M University	2017 Fall

PUBLICATIONS

Refereed Publications

- WWW 22 James Kotary, Ferdinando Fioretto, Pascal Van Hentenryck, and **Ziwei Zhu**. End-to-end Learning for Fair Ranking Systems. The Web4Good special track in 33rd ACM International Conference on World Wide Web, 2022.
- WSDM 22 **Ziwei Zhu** and James Caverlee. Fighting Mainstream Bias in Recommender Systems via Local Fine Tuning. The 15th ACM International Conference on Web Search and Data Mining, 2022.
 - KDD 21 Ziwei Zhu, Yun He, Xing Zhao, and James Caverlee. Popularity Bias in Dynamic Recommendation. The 27th ACM SIGKDD International Conference on Knowledge Discovery and Data Mining, 2021.
- SIGIR 21 **Ziwei Zhu**, Jingu Kim, Trung Nguyen, Aish Fenton, and James Caverlee. Fairness among New Items in Cold Start Recommender Systems. The 44th International ACM SIGIR Conference on Research and Development in Information Retrieval, 2021.
- WSDM 21 **Ziwei Zhu**, Yun He, Xing Zhao, Yin Zhang, Jianling Wang, and James Caverlee. Popularity-Opportunity Bias in Collaborative Filtering. The 14th ACM International Conference on Web Search and Data Mining, 2021.
- WWW 21 Xing Zhao, **Ziwei Zhu**, and James Caverlee. Rabbit Holes and Taste Distortion: Distribution-Aware Recommendation with Evolving Interests. The 32th International Conference on World Wide Web, 2021.
- SDM 21 Jianling Wang, Kaize Ding, **Ziwei Zhu**, and James Caverlee. Session-based Recommendation with Hypergraph Attention Networks. The 2021 SIAM International Conference on Data Mining.
- SIGIR 20 **Ziwei Zhu**, Shahin Sefati, Parsa Saadatpanah, and James Caverlee. Recommendation for New Users and New Items via Randomized Training and Mixture-of-Experts Transformation. The 43rd International ACM SIGIR Conference on Research and Development in Information Retrieval, 2020.

- SIGIR 20 **Ziwei Zhu**, Jianling Wang, and James Caverlee. Measuring and Mitigating Item Under Recommendation Bias in Personalized Ranking Systems. The 43rd International ACM SIGIR Conference on Research and Development in Information Retrieval, 2020.
- RecSys 20 **Ziwei Zhu**, Yun He, Yin Zhang, and James Caverlee. Unbiased Implicit Recommendation and Propensity Estimation via Combinational Joint Learning. The 14th ACM Conference on Recommender Systems, 2020. (short paper)
- RecSys 20 Yin Zhang, **Ziwei Zhu**, Yun He, and James Caverlee. Content-Collaborative Disentanglement Representation Learning for Enhanced Recommendation. The 14th ACM Conference on Recommender Systems, 2020.
- EMNLP 20 Yun He, **Ziwei Zhu**, Yin Zhang, Qin Chen, and James Caverlee. Infusing Disease Knowledge into BERT for Health Question Answering, Medical Inference and Disease Name Recognition. The 2020 Conference on Empirical Methods in Natural Language Processing.
- WWW 20 Xing Zhao, **Ziwei Zhu**, Majid Alfifi, and James Caverlee. Addressing the Target Customer Distortion Problem in Recommender Systems. The 31st International Conference on World Wide Web, 2020. (short paper)
- WSDM 20 Xing Zhao, **Ziwei Zhu**, Yin Zhang, and James Caverlee. Improving the Estimation of Tail Ratings in Recommender System with Multi-Latent Representations. The 13th ACM International Conference on Web Search and Data Mining, 2020.
- WSDM 20 Jianling Wang, Kaize Ding, **Ziwei Zhu**, Yin Zhang, and James Caverlee. Elite Opinion Leaders in Recommendation Systems: Elicitation and Diffusion. The 13th ACM International Conference on Web Search and Data Mining, 2020
- WSDM 20 Jianling Wang, **Ziwei Zhu**, and James Caverlee. User Recommendation in Content Curation Platforms. The 13th ACM International Conference on Web Search and Data Mining, 2020.
- WWW 19 **Ziwei Zhu**, Jianling Wang, and James Caverlee. Improving Top-K Recommendation via Joint Collaborative Autoencoders. The 30th International Conference on World Wide Web, 2019. (short paper)
- CIKM 18 **Ziwei Zhu**, Xia Hu, and James Caverlee. Fairness-Aware Tensor-Based Recommendation. The 27th ACM International Conference on Information and Knowledge Management, 2018.
- ICDM 18 Yun He, Haochen Chen, **Ziwei Zhu**, and James Caverlee. Pseudo-Implicit Feedback for Alleviating Data Sparsity in Top-K Recommendation. The 2018 IEEE International Conference on Data Mining, 2018. (short paper)
 - BSN 17 **Ziwei Zhu**, Sebastian Ober, and Roozbeh Jafari, Modeling and Detecting Student Attention and Interest Level Using Wearable Computers. The 14th IEEE International Conference on Wearable and Implantable Body Sensor Networks, 2017.

Workshop Papers

SSL 21 Yun He, **Ziwei Zhu**, Yin Zhang, Qin Chen and James Caverlee. Infusing disease knowledge into BERT for Health Question Answering, Medical Inference and Disease Name Recognition. The Workshop on Self-Supervised Learning for the Web at WWW, 2021.

FatRec 18 **Ziwei Zhu**, Jianling Wang, Yin Zhang, and James Caverlee. Fairness-Aware Recommendation of Information Curators. The 2nd FATREC Workshop on Responsible Recommendation, 2018.

PRESENTATIONS

Invited Talks	
 "Fairness among New Items in Cold Start Recommender Systems" Netflix Research Seminar 	2021.07
• "Toward Fairness-aware Recommender Systems" University of North Texas	2021.04
"Item Fairness in Recommender Systems" Netflix Research Seminar	2020.08
Conference Oral Presentations	
 "Popularity Bias in Dynamic Recommendation" ACM SIGKDD Conference 	2021.08
 "Fairness among New Items in Cold Start Recommender Systems" ACM SIGIR Conference 	2021.07
 "Popularity-Opportunity Bias in Collaborative Filtering" ACM WSDM Conference 	2021.03
 "Recommendation for New Users and New Items" ACM SIGIR Conference 	2020.07
 "Measuring and Mitigating Under-Recommendation Bias in Personalized Ranking" ACM SIGIR Conference 	2020.07
 "Fairness-Aware Tensor-Based Recommendation" ACM CIKM Conference 	2018.10
Conference Poster Presentations	
 "Unbiased Implicit Recommendation via Combinational Joint Learning" ACM RecSys Conference 	2020.09
 "Improving Top-K Recommendation via Joint Collaborative Autoencoders" ACM Web Conference 	2019.05

PROFESSIONAL SERVICE

Conference Program Committees

ACM SIGIR Conference: 2022ACM KDD Conference: 2022

• ACM WSDM Conference: 2022

Conference External Reviewer

• ACM Web Conference: 2018, 2019, 2021, 2022

• ACM SIGIR Conference: 2019, 2020, 2021

ACM RecSys Conference: 2021ACM WSDM Conference: 2021

Journal Reviewer

- IEEE Transactions on Knowledge and Data Engineering
- IEEE Transactions on Services Computing
- IEEE Intelligent Systems
- Information Retrieval Journal
- ACM Transactions on Information Systems
- Information Processing and Management
- Big Data Journal
- Knowledge-based Systems
- Machine Learning Journal

Student Volunteer

• ACM WSDM Conference: 2020

RESEARCH PROPOSAL WRITING

Amazon Research Awards: Fairness in recommendation without demographics

2021.03

PI: James Caverlee

• Led the effort to organize and coordinate the proposal writing, and significantly contributed to the proposals of two research objectives – "Evaluate and Enhance Anonymous Group Fairness" and "Evaluate and Enhance Individual fairness".

NSF FAI: Towards Fairness in Deep Neural Networks with Learning Interpretation

2019.12

PI: Xia Hu; Co-PI: James Caverlee, Na Zou, Chaitanya Lakkimsetti

• Contributed to the proposal writing about one of the research tasks – "Fairness-Aware Recommendation via Feature Interpretation".

NSF EAGER: Fairness-Aware Personalized Recommendations

2018.08

PI: James Caverlee

• Contributed to the proposal writing about the technical background and the main research plan of how to measure and enhance recommendation fairness.

HONORS AND AWARDS

• SIGIR Travel Grant 2021.07

•	WSDM Travel Grant	2021.03
•	SIGIR Travel Grant	2020.07
•	CIKM Travel Grant	2018.09
•	First Class Scholarship at Wuhan University (top 5% students)	2015.10
•	National Scholarship, Wuhan University (top 1% students)	2014.10
•	Third Class Scholarship at Wuhan University (top 30% students)	2013.10