ALTAIRE ALAYSA

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Address: 17 Benedicto Street, Don Jose Heights,

Commonwealth, Quezon City

Nationality: Filipino

Skills & Tools

Automations & Integrations

- Zapier & HubSpot: Expert-level: advanced logic, conditional routing, error handling
- · Notion API, Google Apps Script
- Airtable: Admin-Level, Automations, Permission Controls
- Excel (Advanced Formulas & VBA), Google Sheets & Apps Script

CMS & CRM

- Salesforce: Reporting, Dashboards, API Integration
- Shopify: Manual & Bulk Product Publishing, API & Reporting
- · WordPress: Plugins, Scripting, Site Maintenance

Programming & Scripting

- · JavaScript, PHP, HTML, CSS, SQL, VBA
- · API Testing: Postman
- Other Tools: SSIS, SSRS, Looker Studio, GitHub, VBS

Data Expertise

- · Data Cleaning, Analysis & Visualization
- · Dashboard Creation
- · Volume & Revenue Forecasting
- · Workforce Planning, Scheduling



Objective

Seeking a role where I can apply my data engineering, analytics, and automation skills to contribute to company growth. Always striving for improvement, I value innovation and efficiency.

Professional Experience

Athlete's Thread

Data Engineer / Project Manager

Nov 2022 - Jun 2025

- · Developed data pipelines and automated reporting across Shopify, Salesforce, and Airtable.
- · Led cross-functional projects improving analytics processes and delivery times.
- · Managed data integrations and API-based tools to streamline ecommerce analytics.

Telus International

Supervisor - WFM

Nov 2018 - Oct 2022

- Automated reports using Excel VBA and transitioned dashboards to web platforms using SQL, HTML, SSRS, and Data Studio.
- · Mentored teammates on automation and efficient reporting practices.
- · Capacity Planning & Volume Forecasting.

Optum Global Solutions

Report Analyst - WFM

2015 – 2018

Convergys

AT&T Uverse Technical Support Representative

2014 - 2015

TN Visa Expert

Web Designer (Home Based)

2013 - 2014

IBM Daksh

Apple iTunes Technical Support Representative

2012 - 2013

Daewoo Engineering and Constructions

IT Personne

2011 - 2012

Ras Laffan Industrial City, State of Qatar

Education

Bachelor of Science in Computer Engineering (Undergraduate)

Technological Institute of the Philippines - Cubao, Quezon City (2004 - 2007)

Secondary: Cielito Zamora National High School Annex - Camarin, Caloocan City (2003 - 2004)

1st to 3rd Year High School: Guardian Angel School - Deparo, Caloocan City (2000 - 2003)