Social Services App Design

Name: Social Service Assistant (???)

Topics: Homeless Low income families

Veterans Women

Disabled Children

Mental Health People of Color

Addiction Hispanics (additional language needs)

Support: Food Housing (s/t & l/t)

Health Rehab

Additional Resources (Such a clothing or social services departments/agencies)

Ministries that often provide help for the needy

Financial Advisement Legal < future support updates

Tabs/Sections: Profile Locations (Map & List)

Important Documents FQA/ Important Info

Calendar Volunteer/Donate

Profile: Evolution of Need Filter Settings

Saved Searches Alert Settings (location radius, moving or set,

Saved Documents Uploaded Documents

Privacy & Terms Help

Alert Settings: location radius (moving and/or set), updates on saved searches, updates on saved locations, events matching searches/need (seeking setting for pop-up when evens match needs)

Database Checks & Balances:

1. Each provider holds an account that can be updated.
2. Clients can submit information changes (ex: new phone number for a service provider or other important information)
3. Both providers and app admins can approve or decline information updates
4. When admins or providers review information requests, the latest request is displayed first. If approved, all older requests of that category (ex: new main phone number) are closed. If declined, all older requests with the same information are closed.

First Page after Download

Login as an Individual

Login as a Service Provider  
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Create an Account

First Create Account Page

Create a Username (so that the account can be accessed from any phone/web browser)

Create a Password

Enter a First Name

Enter a Last Name

Enter a Phone Number (in gray.. optional)

Enter an Email Address (in gray.. optional)

Enter a City Location (in gray.. optional)

Save Details

Second Create Account Page

Prompt to take the evaluation form but can be skipped

If skipped, prompts to complete the form will appear when reopening the app

First Page After Account Creation

Home Page with Quick Links to Recourse Pages

Evaluation Form

Gender: Male Female Trans

Family Status: Single Married w/Children

Living Status: Homeless Short-term Housing Long-term Housing

Household Income: 0 …..

Food Needs: Every meal Dinners Food Stamps/Shopping help None

Categories (check all that apply):

Veteran Disabled Mental Health

Person of Color Hispanic Addiction

Victim of Abuse

Individual Profile Page

First Name:

Last Name:

Phone Number:

Email:

City:

Potentially an area for Social Services Agent

Evaluation of Need (determines how much help someone needs and potential recommendations)

Filter Settings (defaults set through evaluation)

Alert Settings (defaults set through evaluation)

Saved Searches (Forward to list page with links to saved maps)

Saved Locations (Forward to map and list page)

Uploaded & Saved Documents (Forward to page that holds documents that can be downloaded or forwarded)

\*Username:

Password:

\*Cannot be changed

Privacy & Terms

Help

Service Provider Profile Page

**Assistance Type**: Food Housing Rehabilitation

(may check all that apply) Health Events

Food: Meals / Pantry

Meals: Breakfast / Lunch / Dinner

Meal Times:

Open Hours:

Pre-requisite for pantry/meals?

Housing: Shelter (s-t / l-t)

Affordable Housing (s-t / l-t)

Utility support

Rehab: Addition / Criminal History / Mental Illness

Financial Assistance: Requirements

On-site care / Off-site care

Group living (l-t / s-t)

Health: Dental

Adult Health

Child Health

**Special Assistance for**: Veteran Disabled Mental Health

(check all that apply) Person of Color Hispanic Addiction

Victim of Abuse Women Children

Only