Andreja Japundzic

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Highlights of Qualifications

- Advanced programming skills (Python, React, YAML, Java, C++, JavaScript, HTML, and SQL) gained through 5+ years of programming. Extensive knowledge of different work platforms (RedHat, AWS, Ansible, Ubuntu, AIX, and Windows) and GIT.
- Effective oral, written, and collaborative communication skills developed through professional presentations, documentation, academic group projects and tutoring school subjects.
- Quick learner with strong comprehension skills, allowing for fast onboarding and efficient independent work.
- Strong analytical thinking and problem-solving skills gained through complex academic projects, extensive program debugging, and consistent problem solving.
- Ability to multi-task effectively while delivering the highest quality of work.

Education

Bachelor of Computer Science, University of Waterloo, Waterloo ON	2021 – 2026
Bachelor of Business Administration, Wilfrid Laurier University, Co-op Program, Waterloo ON	2021 – 2026

Work Experience

Software Developer and Site Reliability Engineer, (Co-op) Royal Bank of Canada (RBC)

Winter 2023

- Collaborated with a cross functional team to gather requirements, establish objectives, and understand priorities.
- Built a universal automation using **Ansible** and batch scripts for the installation and setup of **Splunk Universal Forwarder** on **RedHat Linux, AIX, and Windows servers**. This greatly improved the server setup process and allowed for the new servers to be provisioned and setup quickly and efficiently.
- Improved production system up time by automating the process of checking for a "lock" in the **DB2 database** and alerting the appropriate team using **Ansible.** This resulted in the daily task being eliminated (saved 30 minutes of employee time/day) and reduced the risk of production outage (critical Pega workflow application).
- Automated numerous regression system testing for critical application (Crown Jewel) using **Selenium API** and **Python**, resulting in the verification of the systems, ensuring full and proper regression testing verification.
- Improved existing and **detailed documentation and specifications** and presented in **knowledge transfer** meetings to support automations, resulting in an efficient and effective deployment.
- Utilized the team's **GIT Repository** to store projects, resulting in an organized workspace.

Hardware Technician, Self-Employed

2018-Current

- Diagnose, troubleshoot, maintain, and repair various hardware and computer components.
- Stress test and benchmark new hardware using various software tools.
- Integrate new computer hardware and software, including system upgrades.
- Assembly and testing of computers and peripherals such as printers and keyboards.
- Utilize hardware tools to assist in diagnosing problems.

Projects

Development and Implementation of a Chess Game (C++)

- Utilized design patterns to design an abstract and modular fully functioning chess game with an interactive GUI.
- Debugged using GDB debugger and used smart pointers along with Valgrind to avoid memory leaks.
- Met efficiency and stability expectations through analytical thinking and problem solving.

Application Pilot Development (React Native and AWS)

- Developed application front end pilot using React Native following a pre-approved UX design.
- Integration with back end implemented using AWS Amplify, AppSync, Cognito, CloudWatch, S3, and IAM.