

Person (phoneNo, comment nullable)

PersonName (phoneNo, name)
phoneNo ref Person

Customer (phoneNo, hasAccepted, private Note nullable)
phoneNo ref Person

Collaborator (phoneNo, email)
phoneNo ref Person

Manager (phoneNo)
phoneNo ref Collaborator

Technician (phoneNo)
phoneNo ref Collaborator

Receptionist (phoneNo)
phoneNo ref Collaborator

]} sous-classes de
Collaborator

Language (name)

ReceptionistLanguage (phoneNo, name)
phoneNo ref Receptionist
name ref Language

Specialization (name)

TechnicianSpecialization (phoneNo, name)
phoneNo ref Technician
name ref Specialization

Object (id, name, fault Desc,

~~location~~

customerId,

remark (nullable), serialNo (nullable), brand,
category)

category ref Category.name, not null

brand ref Brand.name

customerId ref Customer.phoneNo, NOT NULL

Brand (name)

Category (name)

Entité faible de
Object

Sale (objectId, id-sale, price, listingDate, saleDate)

objectId ref Object.id