#### Abdessamad Naboulsi

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### **PROFESSIONAL SUMMARY**

Junior Web Developer in a career transition, with 350+ training hours in Web development and years of IT experience, is seeking to obtain a creative and challenging position that utilizes current knowledge of web development and design. Having a positive outlook and am always willing to learn new traits. I work well both independently and as part of a team.

### **TECHNICAL SKILLS**

W3Schools JavaScript Certification (in progress; expected date of completion 07/2023)

JavaScript

• HTML

CSS

Bootstrap

Unit Testing with Mocha

• Git

## **EXPERIENCE**

**Kyruus** | Boston, MA | February 2021 to Present *System Administrator* 

- Working as a cloud administrator hosted in Amazon AWS environment, involved in Amazon Workspace, configuration, IAM role assignment, S3 creation and permissions, Cloud Watch, EC2 instance setup using Terraform
- SaaS administration using Okta, G-Suite, 1Password, Bettercloud, Jira, Confluence, KnowBe4, Asana, Slack, O365, Zoom, Carbon Black, Adobe, Box, Duo Mobile, HubSpot, Jamf, JetBrains, PagerDuty
- Managing day to day activity of the cloud environment, supporting development teams with their requirements.
- Act as escalation point for troubleshooting advanced SaaS, Network, HW issues. providing excellent service to internal users and contractors
- Designed and implemented Google MDM to manage mobile devices and Windows laptops

**All Covered** | Waltham, MA | January 2019 to February 2021 *Sr. System Administrator* 

- Hired as a Senior Systems Engineer to resolve escalated service issues, coaching other engineers to resolutions, engineering and implementing complex projects, maintaining and overseeing the technology of assigned accounts
- Acted as the primary technical escalation point for all major infrastructure components of assigned accounts,
- Developed, maintained and improved relationships with the customer by providing expert advice and acting as a point of contact
- Identified weaknesses in configurations while performing system requirement analysis and design modifications

# **EDUCATION**

Generation Junior Web Developer Program | Feb 2023- July 2023

Training Participant (in progress)

- Participating in a 22-week, 350+ hour Junior Web Developer program that emphasizes hands-on practical application
- Learning fundamentals of JavaScript, programming fundamentals, developer tools, git and problem solving

B.S. Information Technology University of Massachusetts | Lowell MA | May 2013
Industry certifications: CCNA - MCSA - MCTS - A+, Network+, AWS CP/SA
Network administration certificate | Bunker Hill Community College | Boston, MA June 2006