# **Augustine Pedrozo**

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From prior military service member to software developer, I am driven by a deep-seated passion for continuous learning and technological advancement. My goal is to secure a developer role where I can leverage my technical skills and unwavering determination to not only enhance my own proficiency but also assist the growth and success of the team. I am committed to being an integral part of contributing to the next generation of software developers.

## **TECHNICAL SKILLS**

ASP.NET || Web API || C#/.NET || SQL|| HTML || CSS || JavaScript || Vue.js || ADO.NET || Table Design ||E/R diagrams || Unit Testing || Integration Testing || Unix, Git || Visual Studio || BMC Control-M || PowerBuilder || ReactJS || Visual Studio Code

### TECHNICAL EXPERIENCE

Catering Menu Application

Created a catering application that applies concepts of Object Oriented Programming (OOP) and file I/O. This application creates a display for users to select items, add money, checkout, and receive remaining balance in change.

# Money Transfer Application

Created a money transferring application that applied the concepts of SQL, DAO, and communicating with API's on both client and server side. Could register and login as a new user which was able to save and retrieve account information such as transfers, balance, requests, and transaction history.

# Pothole Tracker Application - Group Project

Created an application that allows users to report and upload images of potholes in the city of Columbus. Allows employees to add, delete, and update the status of potholes in real time for users to see. Used Vue.js on the front-end with Axios to access our backend ASP.NET API that updates potholes in the SQL database. Implemented various mapping and reverse-geocoding APIs to create an interactive user interface.

### **EDUCATION**

## Tech Elevator Summer Cohort, Columbus OH

March 2022 - August 2022

Attended a 14-week full-stack coding bootcamp learning how to create dynamic web-based software systems using C#/.NET programming language and platform providing 700+ hours of development education and application.

University of Maryland Global College, Aldelphi Maryland

June 2019 - July 2019

Virtual credits towards bachelors in Computer Science Columbus State Community College, Columbus OH August 2013 - November 2015 Credit towards bachelors in Computer Science

## **CERTIFICATIONS**

- Certified HTML/CSS Web Designer CoITB Issued July 2025, Expires July 2028
- Certified MySQL Backend Developer CoITB Issued August 2025, Expires August 2028
- Certified JavaScript Professional Developer ColTB Issued September 2025, Expires September 2028
- Certified ReactJS Framework Developer ColTB -Issued October 2025, Expires October 2028

### PROFESSIONAL EXPERIENCE

MicroCenter Electronics, Columbus Ohio

April 2025 - Present

**Customer Service Representative** 

- Delivered efficient and friendly checkout services, assisting customers with purchases, returns, and exchanges to ensure a positive in-store experience.
- Accurately processed daily financial transactions, including cash handling, balancing registers, and reconciling discrepancies.
- Executed end-of-day closing procedures by counting cash drawers, securing deposits in the safe, and preparing financial documentation.
- Conducted store tax audits to verify compliance with accounting standards and reporting accuracy.

Concentra, Addison TX

October 2022 - November 2023

Software Development Specialist I

- Collaborated within an Agile team framework.
- Played a key role in a Secure File Transfer Protocol (SFTP) server migration project and ensured the maintenance of existing server connections to clients.
- Offered valuable assistance in managing Production Support Incidents using ServiceNow.
- Gained expertise in PowerBuilder, contributing to both learning and development efforts.

United States Marine Corps, Camp Lejeune NC

February 2018 - February 2022

Combat Engineer and Combat Instructor

• Mentored marines under management supervision improving both professional and tactical skills to assist the company in military operations both in the United States and overseas.

- Conducted company sized missions cooperating with over 100 marines with my teams varying 4 to 8 marines executing specific time oriented tasks to further improve fighting tactics and fighting force.
- Instructed over 1,000 Marine Officer students in field operations aiding the teaching and graduation of United States Marine Commissioned Officers.