

Amal M Prem | *Software Engineer*

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PERSONAL BRAND STATEMENT

As a former insurance advisor turned software engineer, I bring a unique perspective to problem-solving in the tech industry. My experience in the insurance industry taught me how to effectively communicate complex concepts, analyze data and identify patterns. These skills, combined with my passion for programming and eagerness to learn, allow me to develop innovative solutions that meet the needs of end-users. I am committed to delivering high-quality software that improves people's lives and drives business success.

Link to Portfolio: <https://amal-prem.netlify.app/>

SKILLS

Software Engineer: JavaScript, React.js, Vanilla Javascript, JQuery, HTML5, CSS3, Bootstrap, Styled-Components, Trello, Heroku, PostgreSQL, Postman, Python 3, Express, Node.js, React, MongoDB, Mongoose, Git, GitHub

Other Softwares: Canva, Microsoft Office (Word, Excel, PowerPoint), Filmora,

Soft Skills: Problem-solving, Collaboration and Teamwork, Debugging and Troubleshooting, Time management and Adaptability

PROJECTS

BookQuest

- This app is your go-to destination for discovering and exploring a wide range of books. Whether you're an avid reader, a curious learner, or simply looking for your next literary adventure, our app provides a user-friendly platform to find your perfect book match.
- Technologies used: React, JavaScript, JSX, CSS, API
- Deployed Link: <https://book-quest-search.netlify.app/>

Laundry App

- The laundry app is a convenient and user-friendly mobile application designed to simplify and streamline the process of doing laundry. With this app, users can easily schedule laundry pickups and deliveries, track the status of their laundry, and manage their laundry preferences.
- Technologies used: React Native, Firebase, Expo, Redux
- Deployed Link: <https://expo.dev/@aldamal/laundry-app?serviceType=classic&distribution=expo-go>

Pictopia

- A web app that serves as a platform for artists, collectors, and enthusiasts in the NFT (Non-Fungible Token) space. It focuses on providing a curated collection of unique and amazing images specifically designed for NFT creations.
- Technologies used: React, Express, JavaScript, MongoDB
- Deployed Link: <https://pictopia-app.netlify.app/>

The Daily Optimist - Blog App

- The Daily Optimist is a blog app designed to inspire and motivate users to live a positive and fulfilling life. Each blog post is written with the intention of providing readers with practical tips and advice to help them live their best life.
- Technologies used: Node.js, Express, JavaScript, MongoDB/Mongoose, EJS
- Deployed Link: <https://dailyoptimist.onrender.com/>

Dictionary App

- A Web Dictionary made for daily use to know the meaning, pronunciation, figure of speech and example of any “word” in just one click.
- Technologies used: JavaScript, HTML, CSS, JQuery, API
- Deployed Link: <https://a-prem7.github.io/Dictionary--App/>

X-Library

- A web app that lets you log workouts, record your recent progress, and intuitively keep track of everything exercise-related. Exercises are divided into Cardio, Yoga, and Strength Training subsections. You can track the date and time

of these workouts as well as include relevant attributes such as sets, reps, distance, or yoga flow if applicable.

- Technologies used: Python, Django, Bit.io
- Deployed Link: <https://x-library.herokuapp.com/>

EXPERIENCE

SOFTWARE ENGINEER IMMERSIVE FELLOW

General Assembly (from March 2023)

- Full-stack software engineering immersive student in an intensive, 450+ hour program focused on Product Development fundamentals, Object-Oriented Programming, MVC frameworks, Data Modelling, Data structures in Computer Science and team collaboration strategies
- Collaborated with other cohorts on various group projects, employing Agile methodologies to deliver high-quality software solutions within deadlines.
- Applied problem-solving skills to analyze complex coding challenges, debug code, and implement effective solutions.
- Participated in code reviews and provided constructive feedback to peers, fostering a collaborative learning environment.
- Received recognition for strong teamwork, effective communication, and contribution to the success of group projects.

SENIOR INSURANCE ADVISOR – VIP Clients (RIBO)- Personal Lines

Insureit Group Inc (May 2019 to March 2023)

- Exercised judgment and acted independently to provide day-to-day service to a designated book of business, primarily large group accounts.
- Established and maintained good working relationships with company sales representatives, service centers, underwriting, and claim representatives.
- Trained around 10 employees to develop skills with system use, collections of premiums , and quotes.
- Earned a reputation for integrity and superior customer service through value to employers and clients while growing and developing the business.

LICENSED INSURANCE BROKER (RIBO) - PERSONAL LINES

Think Insure Limited (June 2017 to May 2019)

- Prepared complete and accurate applications for Underwriting and ensured proper delivery of policy to Client.
- Trained and coached newly hired brokers with the 2 major systems - Power Broker and Applied Rating services.
- Educated high-risk and low-risk Clients and found the right market and company based on individual driving abstract
- Had Knowledge of all Underwriting guidelines for numerous Insurance companies including the 5 High risks market in Ontario

LICENSED INSURANCE PROFESSIONAL (RIBO)

Aviva Insurance Company of Canada (January 2016 to May 2017)

- Solely supported and assisted sales for overall performance and customer service satisfaction
- Recognized for frequently going above and beyond in the provision of sales and customer service
- Utilized knowledge of products to assist new and existing customers with product acquisition

LICENSED INSURANCE ANALYST - LEVEL II (RIBO)

TD Insurance Group (January 2013 to December 2015)

- Advised Clients on TD Insurance products-offered quotes, serviced existing policies, and bound new policies.
- Analyzed acceptable risks while adhering to provincial licensing standards and TD's Underwriting guidelines
- Effectively used several different software programs simultaneously while actively listening to client concerns/inquiries and offering professional advice

EDUCATION

Software Engineering Immersive, GENERAL ASSEMBLY, (March 2023 - May 2023)

Post-Graduation Certificate Course (Finance and Banking) , LAMBTON COLLEGE, Toronto Canada (May 2011-Dec 2012)

Bachelors in Commerce , CHRIST UNIVERSITY, Bangalore, India (May 2006-April 2009)