Amal M Prem | *Software Engineer*

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PERSONAL BRAND STATEMENT

As a former insurance advisor turned software engineer, I bring a unique perspective to problem-solving in the tech industry. My experience in the insurance industry taught me how to effectively communicate complex concepts, analyze data and identify patterns. These skills, combined with my passion for programming and eagerness to learn, allow me to develop innovative solutions that meet the needs of end-users. I am committed to delivering high-quality software that improves people's lives and drives business success.

SKILLS

Software Engineer: JavaScript, React.js, Vanilla Javascript, JQuery, HTML5, CSS3, Bootstrap, Styled-Components, Trello, Heroku, PostgreSQL, Postman, Python 3, Express, Node.js, MongoDB, Mongoose, Git, GitHub
Software: Canva, Microsoft Office (Word, Excel, PowerPoint), Filmora,

PROJECTS

The Daily Optimist - Blog App
- The Daily Optimist is a blog app designed to inspire and motivate users to live a positive and fulfilling life. Each blog post is written with the intention of providing readers with practical tips and advice to help them live their best life.

Dictionary App
- A Web Dictionary made for daily use to know the meaning, pronunciation, figure of speech and example of any "word" in just one click.

EXPERIENCE

SOFTWARE ENGINEER IMMERSIVE FELLOW

General Assembly (March 2023 to Present)
- Full-stack software engineering immersive student in an intensive, 450+ hour program focused on Product Development fundamentals, Object-Oriented Programming, MVC frameworks, Data Modelling, Data structures in Computer Science and team collaboration strategies

SENIOR INSURANCE ADVISOR – VIP Clients (RIBO)- Personal Lines
Insureit Group Inc (May 2019 to March 2023)
- Exercising judgment and acting independently to provide day-to-day service to a designated book of business, primarily large group accounts
- Establish and maintain good working relationships with company sales representatives, service centers, underwriting, and claim representatives
- Training new employees to develop skills with system use, collections of premiums and quotes.
- Earned a reputation for integrity and superior customer service through value to employers and clients while growing and developing the business.
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LICENSED INSURANCE BROKER (RIBO) - PERSONAL LINES
Think Insure Limited (June 2017 to May 2019)
- Preparing complete and accurate applications for Underwriting and ensuring proper delivery of policy to Client
- Training and Coaching newly hired brokers with the 2 major systems- Power Broker and Applied Rating services
- Educate high risk and low risk Clients and finding the right market and company based on individual driving abstract
- Knowledge of all Underwriting guidelines for numerous Insurance companies including the 5 High risks market in Ontario

LICENSED INSURANCE PROFESSIONAL (RIBO)
Aviva Insurance Company of Canada (January 2016 to May 2017)
- Solely supported and assisted sales for overall performance and customer service satisfaction
- Recognized for frequently going above and beyond in the provision of sales and customer service
- Utilized knowledge of products to assist new and existing customers with product acquisition

LICENSED INSURANCE ANALYST - LEVEL II (RIBO)
TD Insurance Group (January 2013 to December 2015)
- Advising clients on TD Insurance products – offering quotes, servicing existing policies and binding new policies
- Analyzing acceptable risks while adhering to provincial licensing standards and TD's Underwriting guidelines
- Effectively use several different software programs simultaneously while actively listening to client concerns/inquiries and offering professional advice

EDUCATION

Software Engineering Immersive, GENERAL ASSEMBLY, (March 2023 - June 2023)

Post-Graduation Certificate Course (Finance and Banking) , LAMBTON COLLEGE, Toronto Canada (May 2011-Dec 2012)

Bachelors in Commerce , CHRIST UNIVERSITY, Bangalore, India (May 2006-April 2009)