

Dashboard Task

We are ReachMax Call Center. We want to track performance metrics and need a clear, easy-to-use dashboard to help us make better decisions. Can you help us build it? Here's what we're looking for:

We need a comprehensive dashboard that will allow us to make sense with this key metrics below:

1. Total Calls
2. Calls Reached
3. Deals Closed
4. Deal Value
5. Agent Performance

Dashboard Features:

- Comparison of Metrics
- Agent Performance Table
- Visual Breakdowns

You can add other relevant visuals that will provide deeper insights from the historical call center dataset.

Tools for the Project: Excel or Power BI