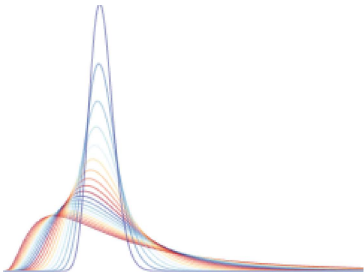


ASHLEY STOLLER

Highly organized, team-oriented professional with a deep knowledge of insurance billing. Key strengths include: very strong computer skills, understanding of payor medical policy, and training in advanced statistical analysis.

Currently searching for a position that allows me to apply my insurance billing knowledge with my data analytics skills to contribute to a team working to improve and streamline the healthcare system.



EDUCATION

2023
|
2021

M.S., Program Evaluation and Data Analytics

Tempe, AZ

📍 Arizona State University

- Coursework focuses on process and impact analysis, as well as advanced statistical analysis
- Anticipated graduation: October 2023

2018
|
2014

B.S., Psychology

Fullerton, CA

📍 California State University, Fullerton

- Developed knowledge of research design and methods and ignited my love of analytics

SELECTED POSITIONS

Current
|
2021

Clinical Data Curator

Aliso Viejo, CA

📍 Ambry Genetics

- Interpreted information found on genetic test requisition forms and medical records submitted with the requisition, and entered relevant information into a database.
- Applied knowledge of payor medical necessity policies to contribute to a denial prevention initiative.
- Managed weekly reporting for data entry related to clinical trials.
- Maintained a high level of accuracy while meeting department quotas to ensure timely entry of information.

2021
|
2020

Billing Support Specialist

Aliso Viejo, CA

📍 Ambry Genetics

- Answered a high volume of phone calls and emails from patients and providers relating to insurance billing procedures and patient cost assistance.
- Lead efficiency improvement initiatives during a transition to new software.
- Generated, cleaned and distributed daily work list reports to team members.
- Trained new team members and created new training materials.
- Consistently ranked as a top performer on my team, maintained high metrics, and designated as a reliable subject matter expert for patient and insurance inquiries.

2019
|
2018

Office Administrator

Orange, CA

📍 Fontaine Weatherproofing

- Processed work orders and service requests while adhering to strict quality standards.
- Built strong relationships with clients to secure repeat business.
- Revamped file management by transitioning from paper records to Excel.
- Managed daily schedules for roof site inspectors.

CONTACT

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🌐 github.com/a-stoller

📞 (714) 353-5157

SOFTWARE PROFICIENCY

Excel: Pivot tables, vlookup
Microsoft Office Suite
G Suite
SAP BI
Tableau
Salesforce
QueryTool

SKILLS

Medical terminology
CPT codes, ICD 10
Meticulous attention to detail
Adaptable, very quick to learn new processes and technology
Professional, effective communicator with contacts within and outside the organization

2018
|
2017

Front Office Manager (Temp)

Anaheim Hills, CA

📍 Evolve Integrative Health

- Verified patient insurance coverage, requested and followed up on prior authorizations, medical necessity reviews, and claims.
- Maintained communications with attorneys and adjusters.
- Ensured the lives of office plants by providing them with essential water infusions.

2018
|
2016

Patient Visit Coordinator - Volunteer

Irvine, CA

📍 Vitas Healthcare

- Coordinated scheduling for volunteers to visit hospice patients in their homes.
- Prepared materials and provided administrative support for a team of 250 nurses
- Designated as the official Printer Whisperer for the ancient printer in the office.