Alejandra Tejada

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Visit my portfolio at https://a-tejada.github.io/alejandratejada/

OBJECTIVE

Manager of Quality Assurance Engineering with 5+ years of experience seeks opportunity to promote a cross functional mentality and identify best practices to achieve high quality and on-time delivery of software in a fast-paced environment while fostering a positive, inclusive, and collaborative culture.

PROFESSIONAL EXPERIENCE

Manager of Quality Assurance Engineering, Exago Inc   **Sep 2021 - Present | New York, NY**
- Lead a team of 5 people and two products by assigning tasks, ensuring optimal efficiency, productivity, and on time delivery
- Promote high quality functional, regression, A/B, and UI behavior driven development testing
- Monitor the quality of software and coordinate with the release manager to address risks
- Continuously evaluate the effectiveness and performance of resources for the testing
- Communicate processes, improvements, test strategies, and project statuses to all levels of the company
- Develop tools, documentation, and agile processes to improve software engineering productivity
- Increased the average percentage of meeting release deadlines from 76% to 98% on time
- Helped transition team from a manual testing focus to an automated testing focus by proposing the restructure of the department's responsibilities based on areas of expertise
- Aided in the evaluation of offshore testing companies, then manage and trained the teams
- Use data and metrics to propose process improvements based on analysis of data
- Led over 40 employees in cross-team testing events to review and test new features, increasing the number of bugs found in pre-production by 70%
- CI/CD monitoring and maintenance on Jenkins

Lead Quality Assurance Engineer, Exago Inc   **March 2019 - August 2021| New York, NY**
- Validated bug fixes, assigned team resources for development projects, managed internal manual regression test suite, and became QA's point of contact for release management
- Developed test strategies for successful product deliveries and organized cross department testing sessions
- Oversaw the growth and maturation of the test case management suite
- Collaborated with the engineering team to develop QA processes and developer testing practices
- Worked with the project manager to create project milestones and define success criteria
- Developed onboarding material for new QA engineers

EDUCATION

Bachelor of Science in Informatics with a concentration in Information Technology   **2020 | University at Albany**

SKILLS

Programming Languages: Python, C#, HTML, CSS, SQL. NoSQL
Technical Skills: Release Management, Project Management, Resource Management, People and Relationship Management, Time Management, Web Service and API Testing, Manual and Automation Testing, Database Management
Software/Tooling: Visual Studio, Jira, Git, Jenkins, Docker, Monday, Microsoft 365 Suite, Google Suite
Language Skills: English & Spanish (Proficient in verbal and written)