**Logo

Description automatically generated with medium confidenceAlejandra Tejada**

New York, NY | [AlejandaTejada@gmail.com](mailto:AlejandaTejada@gmail.com) | [linkedin.com/in/aleja-tejada/](https://www.linkedin.com/in/aleja-tejada/) | 917-935-9175

Visit my portfolio at <https://a-tejada.github.io/alejandratejada/>

OBJECTIVE

**Manager of Quality Assurance Engineering** with 5+ years of experience seeks opportunity to promote a cross functional mentality and identify best practices to achieve high quality and on-time delivery of software while fostering a positive, inclusive, and collaborative culture.

PROFESSIONAL EXPERIENCE

**Manager of QA Engineering**, Exago BI **Sep 2021 - Present | New York, NY**

* Meet weekly with a team of 8 people to manage and assign tasks, ensuring optimal efficiency, productivity, and delivery.
* Continuously monitor the quality of software and coordinate with the release manager to address risks.
* Communicate processes, improvements, test strategies, and project statuses to all levels of the company.
* Develop tools, documentation, and agile processes to improve software engineering productivity, increasing the average percentage of meeting release deadlines from 76% to 98% on time.
* Helped transition team from a manual testing focus to an automated testing focus as well as proposed and helped restructure the department’s responsibilities based on areas of expertise
* Aided in the evaluation of offshore QA testing companies, then manage and train once a new team is in place
* Led over 40 employees in company-wide testing initiatives to review and test new features, increasing the number of bugs found in pre-production by 70%.
* Mentor and provide professional guidance to team members, as well as participate in the training program

**Lead Quality Assurance Engineer**, Exago BI**March 2019 - August 2021| Exago Inc, New York, NY**

* Validated bug fixes, assigned team resources for development projects, and managed internal manual regression test suite, and became QA’s point of contact for release management
* Developed test strategies for successful product deliveries and organized cross department testing sessions
* Oversaw the growth and maturation of the test case management suite
* Collaborated with the engineering team to develop QA processes and developer testing practices
* Worked with the project manager to create project milestones and define success criteria
* Developed onboarding material for new QA engineers

EDUCATION

Bachelor of Science in Informatics with a concentration in Information Technology **2020 | University at Albany**

SKILLS

**Programming Languages**: Python, C#, HTML, CSS, SQL

**Leadership**: Release Management, Project Management, Resource Management, Manual and Regression Testing, People and Relationship Management

**Software/Tooling**: Visual Studio, Jira, Git, Jenkins, Docker, Monday, Microsoft 365 Suite, Google Suite

**Language Skills**: English & Spanish (Proficient in verbal and written)