Argyrios Tsagkalidis

Date of birth: 06/05/1984

Nationality: Greek

Sex: Male

CONTACT

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ABOUT MYSELF

Experienced IT professional with a background in systems administration, on-site support, and hardware maintenance. I hold a BSc in Electronics Engineering, complemented by certifications in C, Python, cybersecurity, SQL, Azure Cloud, and Cisco networking. Proficient in a range of technologies, including Windows and Linux systems, networking, scripting, software development, CI/CD with Docker containers, and cloud services. A problem-solver with a strong focus on optimizing IT environments, ensuring security, and delivering top-tier remote and on-prem support.

WORK EXPERIENCE

Capgemini Engineering | Group IT

Department Global On Site Support (GOSS) | **Website** https://www.capgemini.com

Global On-Site Support Engineer
2024 – Current
Networking | resolving tickets | hardware maintenance | system-room maintenance | user account management | remote and on-site support

HDL Design House

Department Network Operation Center (NOC) | **Website** https://www.linkedin.com/company/hdl-design-house

NOC Systems Administrator
2022 – 2024
Networking | resolving tickets | hardware maintenance | user account management | security monitoring | on-site support | system-room maintenance

Target Power Group

IT Helpdesk
2018 – 2022
Equipment implementation | networking | hardware maintenance | user account management | backup planning

Target Power Electronics

Computer Hardware Technician
2013 – 2018
Laptop repairing and maintenance | computer diagnosing | computer assembling/ disassembling | SMD soldering | BGA reworks | IC reprogramming | technical support

EDUCATION AND TRAINING

Computer Science Certificates

Azure Fundamentals AZ-900 - Microsoft Certified
Python Data Structures - University of Michigan
Professional Certificate in CS for Python - Harvard edX
Computer Science CS50X - Harvard edX
Programming with Python CS50P - Harvard edX
Cybersecurity CS50CS - Harvard edX
Networking Essentials for CCNA - CISCO Network Academy

English Language Certificates

LRN C2 - Esolnet
FCE B2 - University of Cambridge

BSc in Electronics Engineering Technological Educational Institute of Thessaloniki - Department of Electronics Engineering

• Specialization on microprocessors/microcomputers field of study.
• Internship at Papastolou Healthcare Technologies.

Thesis Appliance power usage monitor

School Graduate 1st Vocational School of Xanthi - Analogue Electronics (Field of Study)

SKILLS

PROGRAMMING AND SCRIPTING LANGUAGES

Python 3 | C | Assembly | HTML / CSS / JavaScript | SQL | Bash | PowerShell

OPERATING SYSTEMS

Windows OS since Windows '98 | Linux/Unix-based OS | Working in CLI

NOTABLE DEV TOOLS, FRAMEWORKS, AND LIBRARIES

Flask | Gunicorn | Jinja2 | SQLAlchemy | Locust | Selinium | PyPi Packaging | Bootstrap | JQuery | AJAX | Redis

DEV CLIS AND OTHER TOOLS

Git | GitHub Actions | Docker CLI | GitHub CLI | Azure CLI | MS-SQLServer | JSON/YAML | CI/CD | CloudFlare | VS Code

NETWORKS

VPN | NGINX | Firewalls | SFTP | NAS | SSH | CISCO iOS | RouterOS | DNS | Port Forwarding | VPS

SYSADMIN TOOLS

MS Azure | MS 365 | MS Intune | DC/AD/GPOs | Self-Hosted Servers | ESET Protect | ServiceNow | MantisBT | PuTTY | Power Automate | Icinga2 | NoMachine NX Client | LogMeIN

WEB AND CMS

CMS WordPress | CMS Magento | Web Browsers

DRIVING LICENCE

- **Driving Licence:** B

MILITARY SERVICES

- **Combat Support Arms - Signal Arms**