

## **Argyrios Tsagkalidis**

Date of birth: 06/05/1984

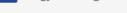
Nationality: Greek

Sex: Male

## CONTACT



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## **ABOUT MYSELF**

Experienced IT professional with a background in systems administration, on-site support, and hardware maintenance. I hold a BSc in Electronics Engineering, complemented by certifications in C, Python, cybersecurity, SQL, Azure Cloud, and Cisco networking. Proficient in a range of technologies, including Windows and Linux systems, networking, scripting, software development, CI/CD with Docker containers, and cloud services. A problem-solver with a strong focus on optimizing IT environments, ensuring security, and delivering top-tier remote and on-prem support.

#### **WORK EXPERIENCE**

## Capgemini Engineering | Group IT

**Department** Global On Site Support (GOSS) | **Website** <a href="https://www.capgemini.com">https://www.capgemini.com</a>

### **Global On-Site Support Engineer**

2024 - Current

Networking | resolving tickets | hardware maintenance | system-room maintenance | user account management | remote and on-site support

## **HDL Design House**

**Department** Network Operation Center (NOC) | **Website** <a href="https://www.linkedin.com/company/hdl-design-house">https://www.linkedin.com/company/hdl-design-house</a>

## **NOC Systems Administrator**

2022 - 2024

Networking | resolving tickets | hardware maintenance | user account management | security monitoring | on-site support | system-room maintenance

## Target Power Group

#### **IT Helpdesk**

2018 - 2022

Equipment implementation | networking | hardware maintenance | user account management | backup planning

## Target Power Electronics

#### **Computer Hardware Technician**

2013 - 2018

Laptop repairing and maintenance | computer diagnosing | computer assembling/ disassembling | SMD soldering | BGA reworks | IC reprogramming | technical support

## **EDUCATION AND TRAINING**

## Computer Science Certificates

Azure Fundamentals AZ-900 - Microsoft Certified Python Data Structures - University of Michigan Professional Certificate in CS for Python - Harvard edX Computer Science CS50X - Harvard edX Programming with Python CS50P - Harvard edX Cybersecurity CS50CS - Harvard edX Networking Essentials for CCNA - CISCO Network Academy

## English Language Certificates

LRN C2 - Esolnet

FCE B2 - University of Cambridge

# **BSc in Electronics Engineering** Technological Educational Institute of Thessaloniki - Department of Electronics Engineering

- Specialization on microprocessors/microcomputers field of study.
- Internship at Papastolou Healthcare Technologies.

Thesis Appliance power usage monitor

School Graduate 1st Vocational School of Xanthi - Analogue Electronics (Field of Study)

## **SKILLS**

#### PROGRAMMING AND SCRIPTING LANGUAGES

Python 3 | C | Assembly | HTML / CSS / JavaScript | SQL | Bash | PowerShell

#### **OPERATING SYSTEMS**

Windows OS since Windows '98 | Linux/Unix-based OS | Working in CLI

## **NOTABLE DEV TOOLS, FRAMEWORKS, AND LIBRARIES**

Flask | Gunicorn | Jinja2 | SQLAlchemy | Locust | Selinium | PyPi Packaging | Bootstrap | JQuery | AJAX | Redis **DEV CLIS AND OTHER TOOLS** 

Git | GitHub Actions | Docker CLI | GitHub CLI | Azure CLI | MS-SQLServer | JSON/YAML | CI/CD | CloudFlare | VS Code

#### **NETWORKS**

VPN | NGINX | Firewalls | SFTP | NAS | SSH | CISCO iOS | RouterOS | DNS | Port Forwarding | VPS SYSADMIN TOOLS

MS Azure | MS 365 | MS Intune | DC/AD/GPOs | Self-Hosted Servers | ESET Protect | ServiceNow | MantisBT | PuTT Y | Power Automate | Icinga2 | NoMachine NX Client | LogMeIN

### **WEB AND CMS**

CMS WordPress | CMS Magento | Web Browsers

## **DRIVING LICENCE**



**Driving Licence:** B

## **MILITARY SERVICES**



**Combat Support Arms - Signal Arms**