# Anna Vento

# **User Experience Designer**

# **WORK EXPERIENCE**

#### Technical Product Manager, Oracle / NetSuite

JULY 2022 - PRESENT (Virtual)

- Oversaw 4+ engineering teams in the effort to plan
- Build, and launch innovative ERP features used by 33k+ companies
- Developed product roadmaps and strategy to improve the cloud business software suite
- Conducted market research
- Lead an 8-person discovery to identity 22 + user goals/pain points to improve functionality
- Coordinated monthly demos with 200+ participants across different ERP teams to keep track of developmental progress

#### Teacher Assistant, University of Michigan

OCTOBER 2020 - PRESENT (Ann Arbor, MI)

- Instructed and guided 500+ students in SI 206, SI 504, SI 564, and SI 568 an intermediate software course on data-oriented programming in Python, an introductory course in software servers, a introduction to SQL course, and an applied data science course, and respectively.
- Attended weekly meetings, worked with other staff, and designed homework to optimize course structure and content

#### Software Engineer Contractor, Independent

MAY 2022 - PRESENT (Virtual)

 Coded a project for University Professors to extract lottery information in Norway for a social research study

# Global After Sales Engineering Service Operations Intern, General Motors

MAY 2021 - AUGUST 2021 (Virtual)

- Collaborated with both the Marketing and Data Analytics sectors to query 300+ lines of data using SQL and created 7 Power BI dashboards to better the efficiency and productivity of the After Sales department
- Spearheaded different marketing campaigns across 4 different channels to boost upcoming revenue by a predicted 30%

# Software Engineering Intern, Comerica Bank

JUNE 2020 - JANUARY 2021 (Virtual)

- Utilized computer science / data analytics skills to aid the Enterprise Data Management,
  Analytics, and Technologies team
- Furthered knowledge in neural networks, database management, and big data manipulation by training on over 100+ data forms and completing 20+ epochs
- Drove the execution of a sub-project to create an algorithm to best track the time the application takes to run in each of its 8 phases and used this data to create 4 meaningful tableau visualizations that could be presented to business partners

# Golf Caddie, Meadowbrook Country Club

APRIL 2014 - JULY 2022 (Northville, MI)

• Worked 40+ hours a week in the summers to ensure smooth course operations and the satisfaction of 300+ golf members

# CONTACT

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#### **EDUCATION**

#### University of Michigan

BS in Computer Science MS in Information Science

#### **TECHNICAL SKILLS**

 $C++\cdot Python \cdot C \cdot SQL \cdot Java \cdot Javascript \cdot Linux \cdot NumPy \cdot Pandas \cdot HTML \cdot R \cdot SQL \cdot Excel \cdot Adobe Creative Suite$ 

#### **DESIGN SKILLS**

Design Research · A/B Testing · Storyboarding · Prototyping · Agile Methodologies

#### AWARDS AND EXTRACURRICULARS

# Oracle

Vice President of Events: Oracle Professional Asian Leadership, Austin Chapter

# University of Michigan

Vice President of Communications, Membership Chair: Institute of Electrical and Electronics Engineers

Vice President of Administration, Class President, Events Chair, Mental Health & Wellness Chair: Chick Evans Scholars

Vice President of Events, Vice President of Communications: University of Michigan Make a Wish Student Branch

Active Member: Michigan Club Golf, Special Youth Outreach, GIVE365, Evans Scholar DEI committee

Awarded full four-year tuition and housing scholarship for excellent academics, leadership, character, and financial need