

## FR-RC-1: Search for Restaurants

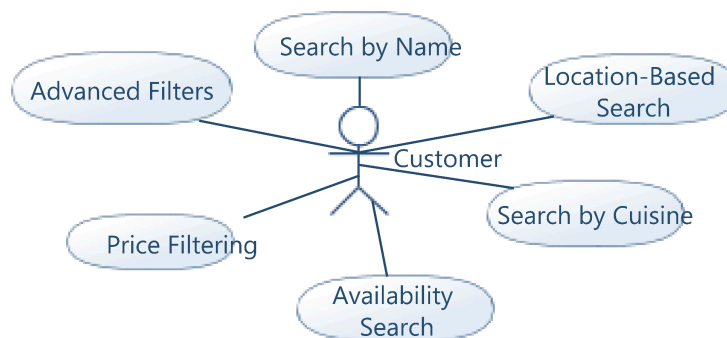
- **Objective:** Enable customers to search for restaurants via a smartphone app.
- **Requirements:**

**Actors:** Customer: The primary actor who initiates the search to find restaurants according to various criteria

1. **Search by Name:** Allow users to enter the name of a restaurant to find matches.
2. **Location-Based Search:** Enable searching for restaurants based on proximity to the user's current location or a specified address.
3. **Search by Cuisine:** Provide options to filter restaurants by the type of cuisine they offer.
4. **Availability Search:** Allow searches based on the number of available seats at desired times.
5. **Price Filtering:** Enable users to filter restaurants within a specified price range.
6. **Advanced Filters:** Include filters for user ratings, amenities (e.g., parking availability), and special offers.

**System:** Customer: The primary actor who initiates the search to find restaurants according to various criteria

### UML Search for Restaurants:



## FR-RC-2: Booking A Table

- **Objective:** Facilitate the reservation of tables through the app.
- **Requirements:**

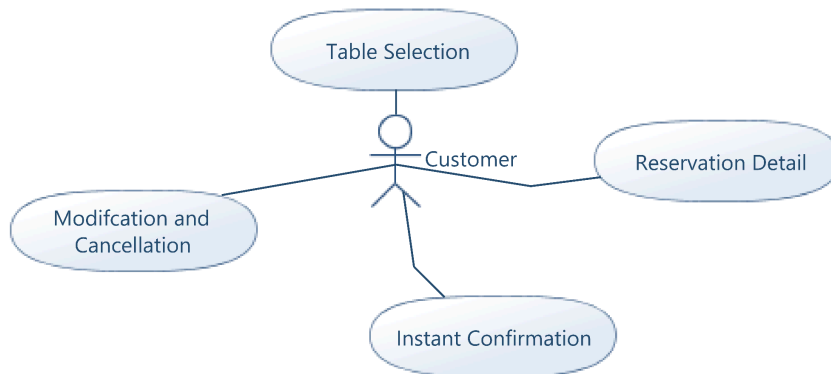
**Actors:** Customer: The primary actor who will book, modify, or cancel a reservation.

1. **Table Selection:** Display interactive floor plans showing table availability at different times.
2. **Reservation Details:** Allow users to select the number of seats, date, and time for the booking.

3. **Instant Confirmation:** Provide real-time confirmation of bookings, adjusting availability automatically.
4. **Modification and Cancellation:** Enable users to modify or cancel reservations up to a certain time before the booking.

**System:** Table Booking System: This is the system component that handles all the booking-related functionalities.

### UML Booking A Table



### FR-RC-3: Pre-Order of Food

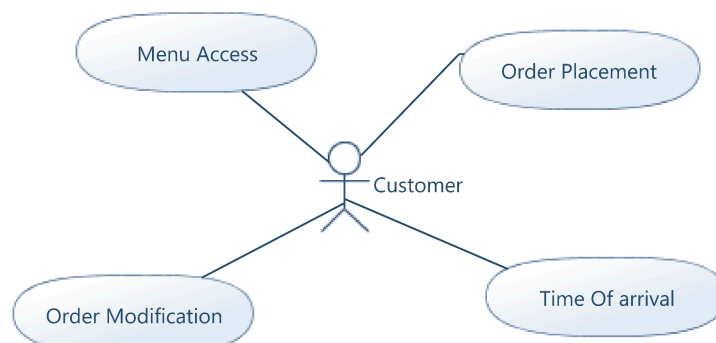
- **Objective:** Allow customers to pre-order their meals via the app.
- **Requirements:**

**Actors:** Customer: The user who will interact with the system to pre-order food.

1. **Menu Access:** Provide a full menu with options for customization of dishes.
2. **Order Placement:** Let users place orders tied to their reservation time and table.
3. **Time of Arrival:** Enable customers to specify their expected time of arrival.
4. **Order Modification:** Allow changes to pre-orders up to a set time before the reservation.

**System:** Food Pre-Ordering System: This system component manages all functionalities related to food ordering before the customer arrives at the restaurant.

### UML Pre-Order Of Food



## FR-RC-4: Customer Feedback

- **Objective:** Collect and display feedback from customers.
- **Requirements:**

### Actors:

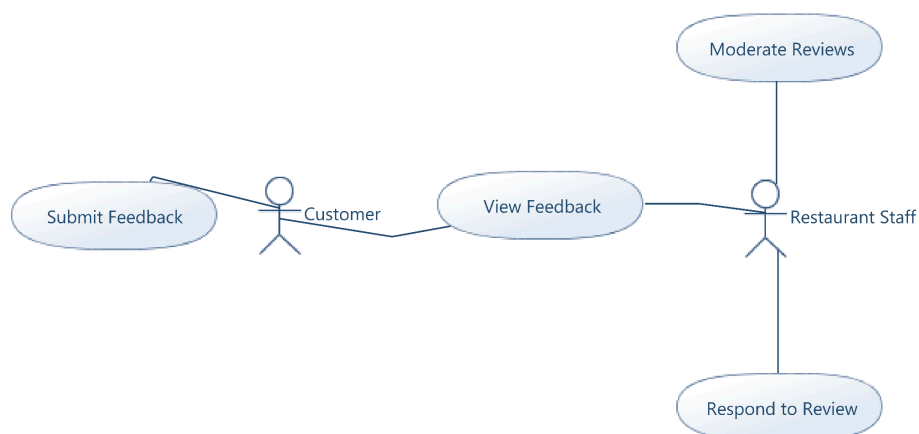
**Customer:** Users who can submit feedback after visiting the restaurant.

**Restaurant Staff:** Representatives of the restaurant who can respond to customer reviews.

1. **Feedback Submission:** Registered users can post reviews, rate their experience, and upload photos.
2. **Visibility of Reviews:** Ensure that feedback is visible to the public on the restaurant's profile.
3. **Review Moderation:** Implement a system for moderating reviews to ensure authenticity and appropriateness.
4. **Response Mechanism:** Allow restaurants to respond to reviews, addressing customer concerns and feedback.

**System:** Feedback Management System: This system handles all aspects of feedback, including submission, moderation, visibility, and response.

## UML Customer Feedback



## Activity Model - Customer Feedback:

