AMANDA FICI WESTIN

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Summary

Web Developer with a passion for clean, attractive design, leveraging my leadership skills and keen eye for detail, honed over several years in the hospitality industry; excellent communication skills, both written and verbal; creative problem-solver able to multitask well and learn new tasks quickly

Technical Skills

Earned a certificate in full stack web development: proficient in HTML, CSS, JavaScript, and related libraries; familiar with server-side and RESTful APIs, ORM, and the MERN stack

Projects

Verdant – *Repository: github.com/a-westin/verdant*
Deployed Application: verdant-thumbs.herokuapp.com

- Full-stack MERN app that features Bootstrap styling to provide a streamlined, intuitive UX. Verdant provides houseplant hobbyists with a forum for researching relevant topics, saving favorite articles/plants, and chatting with other users

Bookish – *Repository: github.com/a-westin/bookish*
Deployed Application: gt-bookish.herokuapp.com

- A virtual book club app that utilizes MySQL and Handlebars. Users can search for books by author and will be shown any existing clubs currently in progress; alternatively, users may create their own club

Dinner Decider – *Repository: github.com/a-westin/dinner-decider*
Deployed Application: aimeecesler.github.io/dinner-decider

- Browser-based app created with JavaScript, jQuery, HTML, and CSS. Utilizes user location in order to suggest a nearby restaurant at random, employing Zomato and Mapbox APIs

Experience

Feb- July 2020   **Moveable Feast**   **Atlanta, GA**
Director of Hospitality
- Main point of contact for clients at events; anticipated clients' needs to ensure best possible experience; managed staff for larger events; assisted with food setup/styling

Jan 2017-Jan 2020   **Kimball House**   **Decatur, GA**
Assistant General Manager/Events Coordinator
- Oversaw front of house operations prior to and during service; interacted with guests at each point in their experience in order to ensure that standards of service were upheld; worked closely with chef team to facilitate interactions between front of house and back of house staff, as well as to provide guests with an optimal dining experience
- Direct supervisor for maître d' staff; trained all employees and provided feedback or discipline as necessary
- Coordinated private events of all natures, leading guests through the process from start to finish. Personally managed events whenever possible; followed-up with hosts afterward to ensure satisfaction

July 2013-Oct 2016   **Van Michael Salon**   **Atlanta, GA**
Closing Manager
- Key-holder: opened and closed salon with access to cash and safe. Responsible for daily financial paperwork
- Oversaw Guest Services staff on day-to-day basis, reported to Salon Manager. Interacted with guests throughout their entire experience (during check-in and check-out, booking of future appointments, assisting with questions regarding services, products, etc.)
- Maintained guest satisfaction/handled guest challenges, assisted service providers as needed
- Received orders, tracked product inventory on a daily/weekly/quarterly basis

Education

Certificate: Nov 2020   **Georgia Tech**   **Atlanta, GA**

Attended 2008-12   **Kennesaw State University**   **Kennesaw, GA**