

Pension Credit

Processing a claim

Context PDF

Julianne Moore

NA 11 22 33 c

Process a claim - not entitled

1. Match and verify identity

Name	DONE
Telephone	DONE
Address	DONE
Bank name	DONE

2. Check previous applications

Initial date of contact (IDOC)	DONE
Online application	DONE
PC1 application	DONE

3. Verify data used

No date of death	DONE
Open or closed interests for qualifying benefits	DONE
Most recent State Pension award	DONE
Backdated State Pension awards	DONE
Qualifying benefits	DONE

Not currently entitled

A letter will be automatically sent to the applicant. It will notify them that they are not currently entitled to Pension Credit.

Confirm and notify

Success

This has been successfully processed. The applicant has been notified by letter that they are not currently entitled for Pension Credit.

My home page

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Queries and disputes

- [Respond to an enquiry](#)
- [Find someone](#)

Overview

- [Service statistics](#)
- [UR PDF\[Opens in a new tab\]](#)

[Clear data](#)

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Qualifying benefits	DONE*

This application needs further action

Reject and send this application back to business as usual. Another agent will pick this up.

Confirm and reject

Success

Application was sent back to business as usual

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