



# Good Lawyer, Bad Lawyer

**Towards Better Interactions with Clients Using Sentiment Analysis**

**Akram Nour Anh Mac Alan Wong Hashim Bhat Jefferey Gutierrez**

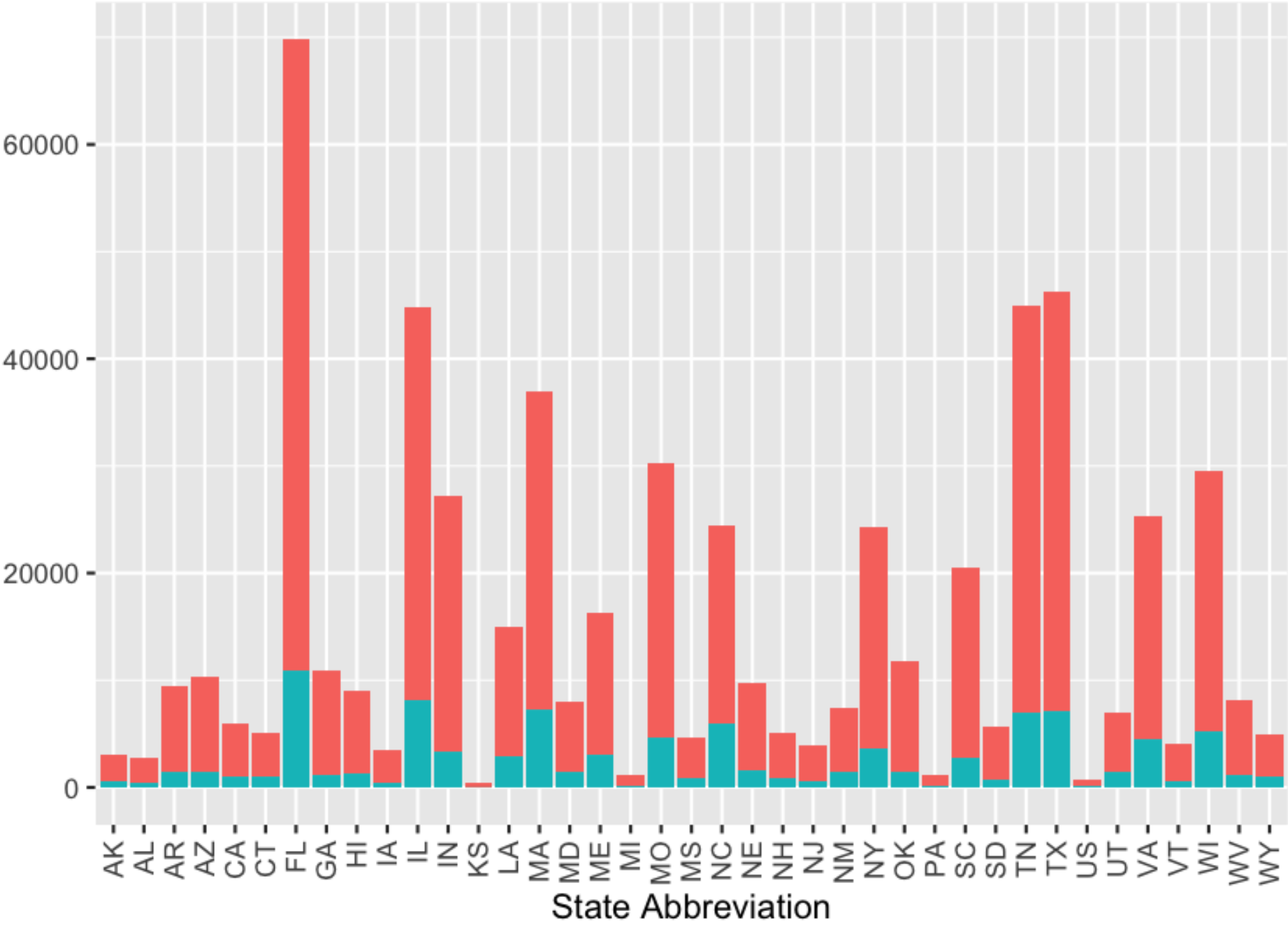
**Bruin Data Brigade**



Akram Nour | Anh Mac | Alan Wong | Hashim Bhat | Jefferey Gutierrez

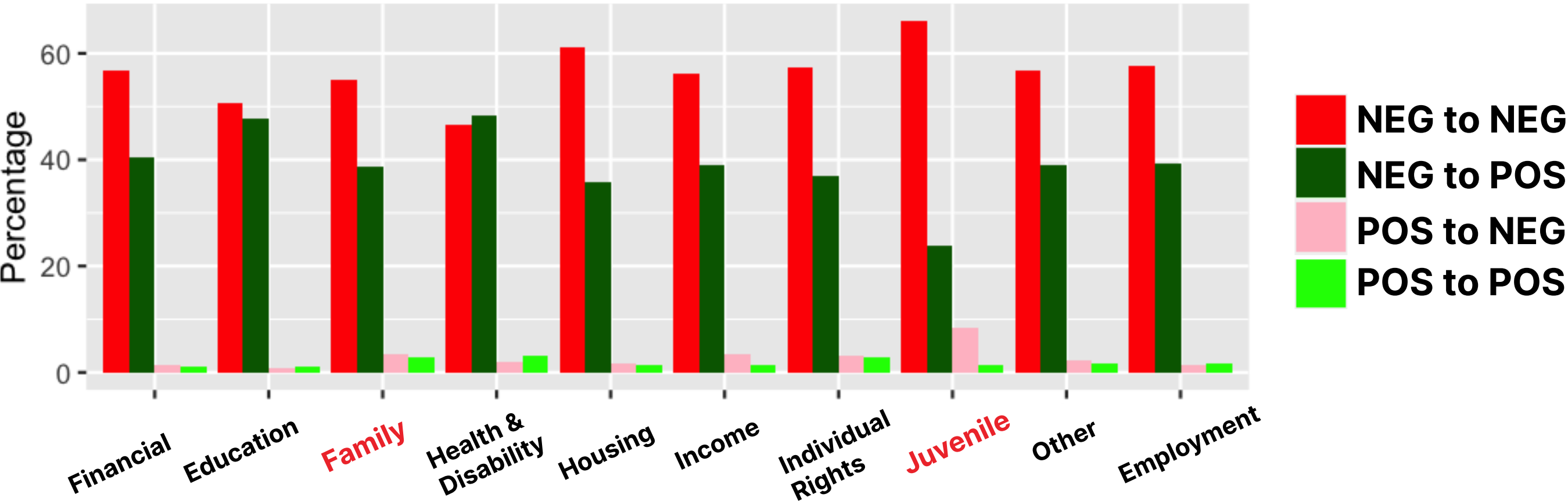
1

Sentiment Distribution Across States



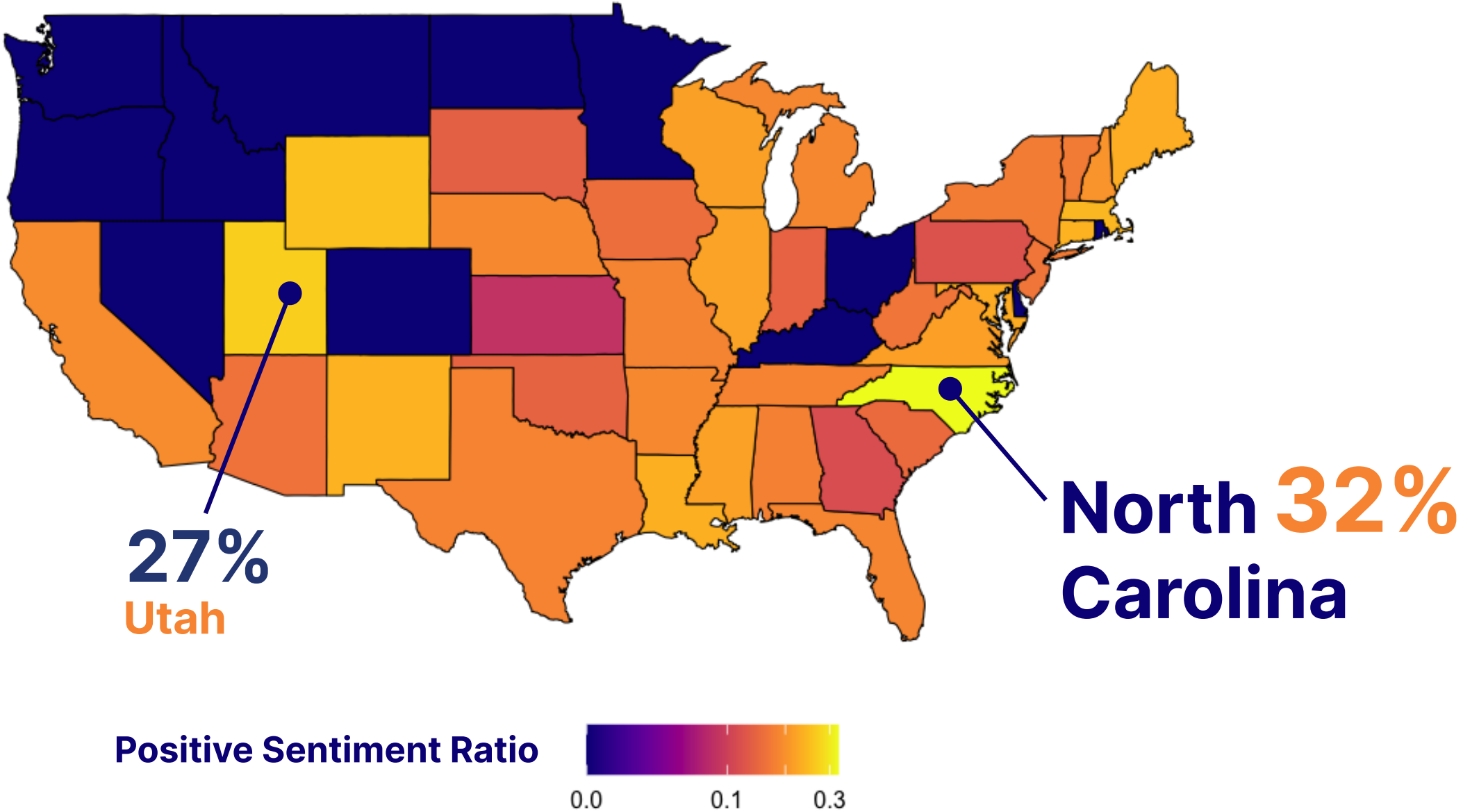
2

Sentiment Transition Across Category



3

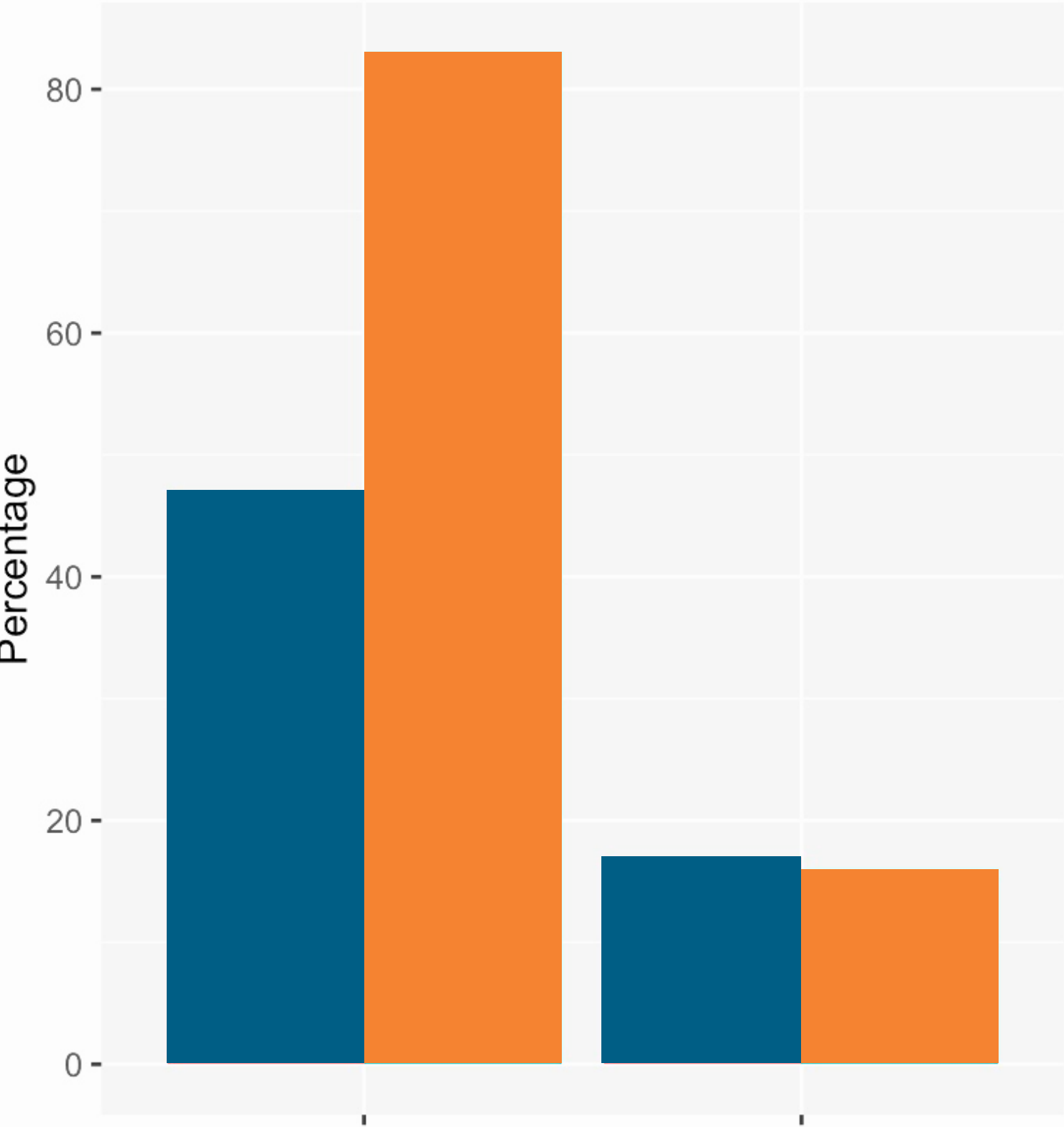
Positive Sentiment Across States





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Attorney Language Behavior



- Clarity
- Empathy



Distribution of NP Attorneys

