Andres Mauricio Ruiz Tovar

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PROFESSIONAL SUMMARY

- Data Engineer & Analyst with expertise in Database System Management (DBSM), interpreting
 and analyzing data using advanced knowledge on IT languages such as Google Sheets, Microsoft
 Office, SQL, Python, Streamlit, Microsoft Fabric, Data Studio, Tableau, PowerBI
- Past projects and industries include: Creation of databases, Re-structuring databases, database calibration and accuracy, visualization projects.

WORK EXPERIENCE

Data Analyst & Engineer

Apr 2021 - Present

IntouchCX • Bogota, Colombia

Re-structuring large databases, optimizing formulation and code improving order and speed. IT tools creation, increasing overall performance on production. Data visualization projects on the executive area.

Achievements:

- Working on Creation of a large database structure that involve 10+ clients using VM, Python, SQL and BigQuery on google cloud.
- Creation of 15+ executive dashboard using Tableau and Looker data studio for different BPO's accounts.
- Creation and optimization of IT tools using Microsoft Office and Google Tools for production accounts that allowed them to exceed their performance and speed on production.
- Supervising **best practices methods** on work projects, **KPI's** improvement and organizational development on a team of **2 3 people**.
- Tool automatization, allowing me to save 80% of my work time and more than 30% of team time.

Database Manager Aug 2018 - Nov 2020

Nutrivida Colombia SaS • Barranquilla, Colombia

Led database management efforts, ensuring data security, efficiency, and regulatory compliance. Collaborated with cross-functional teams to meet data demands and implemented robust backup strategies, contributing to operational success.

Achievements:

- **Designed and created** a standardized company database, streamlining data management and utilization.
- Established database connections with multiple low-cost tools, resulting in a monthly cost reduction of \$500 US.
- Leveraged SQL and No-SQL databases creatively, leading to a 75% annual increase in company-client interaction and profit.

EDUCATION

Data Scientist

SoyHenry • Bogota

Bachelor of Sciences, Mathematician

Konrad Lorenz • Bogota

PROFESSIONAL CREDENTIALS

Microsoft Office Specialist

Microsoft Virtual

SKILLS

| HARD SKILLS | SOFT SKILLS |
|--------------------|----------------------|
| Looker Data Studio | Problem-Solving |
| Tableau | Leadership |
| Power BI | Educational Guidance |
| Python | Time Management |
| SQL | Empathy |
| Microsoft Fabric | Public Speaking |
| Microsoft Office | Handling conflict |

Microsoft Office Handling conflict
Google Suite insightful listening

LANGUAGES

Spanish : NativeEnglish: Advance

· Portuguese : Intermediate

VOLUNTEER WORK

Primary School Teacher

AIESEC • Culiacan, Mexico

During my volunteer experience in Sinaloa, Mexico, I taught culture and ethics to children aged 4 to 12, working alongside foreign volunteers to promote multicultural communication and a deeper understanding of diversity and ethics. This experience enriched both the children's lives and our own appreciation for cultural diversity and ethical values, making it a unique opportunity to contribute to young minds' development while fostering intercultural understanding.

Dec 2017 - Feb 2018

Some skills that I am proud of:

- Teaching and Communication
- · Multiculturalism and Diversity
- · Ethics and Values
- Teamwork
- Problem Solving
- Adaptability