

# **Anomaly Detection on Taxi Calls**

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# **Anomaly Detection on Taxi Calls**

## We are contacted by a Taxi company:

- They have historical data about taxi calls in NYC
- They are interested in detecting "abnormal situations" (so called anomalies)

#### Goals:

- Analyze anomalies (e.g. better size the fleet)
- Anticipate anomalies (so we can prepare)

## Typically referred to as anomaly detection:

- An important industrial problem
- Many context and possible applications

## **Basic Setup**

## Let us start by setting up the notebook:

```
In [1]: %load_ext autoreload
%autoreload 2
#%matplotlib widget
```

Our module contains a pre-built function to load the data:

```
def load_series(file_name, data_folder):
...
```

- We will use data from the <u>Numenta Anomaly Benchmark (NAB)</u>
- NYC taxi data nyc\_taxi.csv is in the data/realKnownCause folder

```
In [2]: from util import nab # Import our submodule
   data_folder = '../data/nab'
   file_name = 'realKnownCause/nyc_taxi.csv'
   data, labels, windows = nab.load_series(file_name, data_folder)
```

# What's Next?

What do we do next?

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- We inspect the data
- ...Until we get a "feel" of how it works
- Formally: until we understand better its statistical distribution

Doing this early is always a good idea

#### Let's have a look at all the data we loaded



- data is a pandas DataFrame Object
- It is essentially a table, in this case representing a time series
- There are well defined column names (here "value")
- There is a well defined row index (here "timestamp")
- Jupyter displays DataFrame objects as HTML tables

## **Time Series and Pandas**

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I.e. a sequence whose index represents time

- Specifically, we have a univariate time series...
- ...Since we are tracking only quantity (i.e. one variable)

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#### Times series have one difference w.r.t. classical table datasets

- ...l.e. their row index is meaningful
- Since it represents the position of the example in the sequence

## That said, we do not care about how time is represented

- Hence, time series are stored just as usual!
- Their peculiarities arise when we start to manipulate them

#### **Time Series and Pandas**

#### In pandas:

- Time series are stored as usual, via DataFrame Or Series Objects
- ...You just need to pay more attention to the index

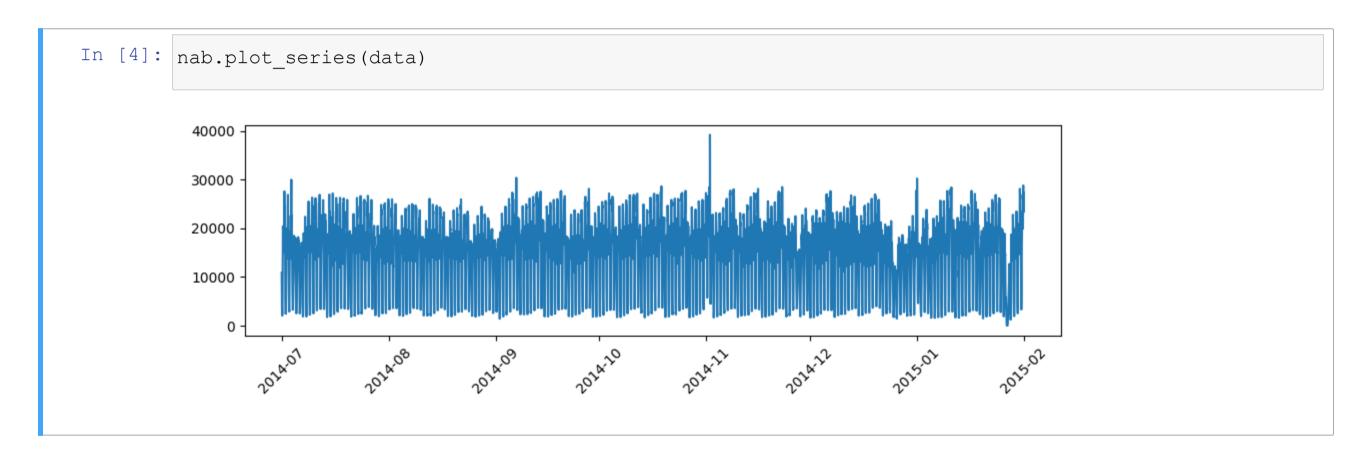
## It may be convenient using a datetime index

- A datetime object in python allows to manipulate dates/hours directly
  - E.g. get year/month/day/hour/minute...
- In pandas they can be used as indices, so that for example:
  - Time stamps are easier to read
  - We can sort rows by time
  - We can represent arbitrarily long gaps between measurements
  - **...**

That said, we still deal with normal DataFrame Or Series objects

#### Let's have a look at all the data we loaded

Our module contains a function to plot NAB series:



■ If are curious, you can look up the <u>function code in the module</u>

#### Let's have a look at all the data we loaded

We can now move to other data structures

## labels is a pandas Series object

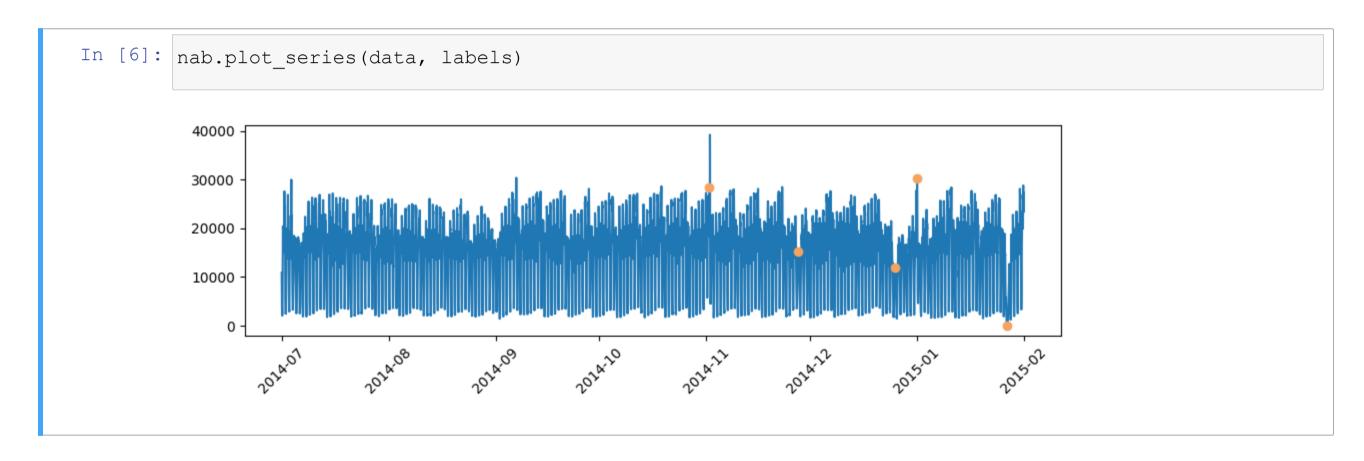
- Similar to a 1D array
- ...But with a well defined row index

## This series contains the timestamp of all anomalies

■ They are all hand-labeled

#### Let's have a look at all the data we loaded

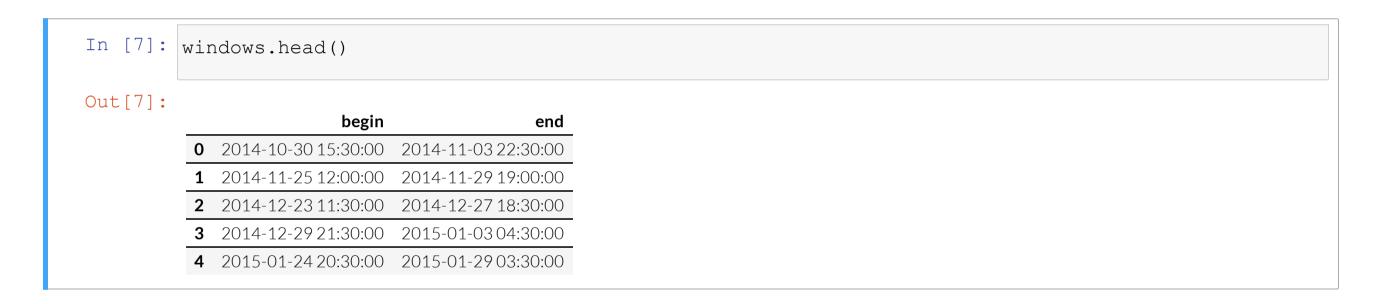
Let's plot both the series and the labels:



Anomalies occur rarely (which is typical for this kind of problem)

#### Let's have a look at all the data we loaded

Now the "windows" data structure:

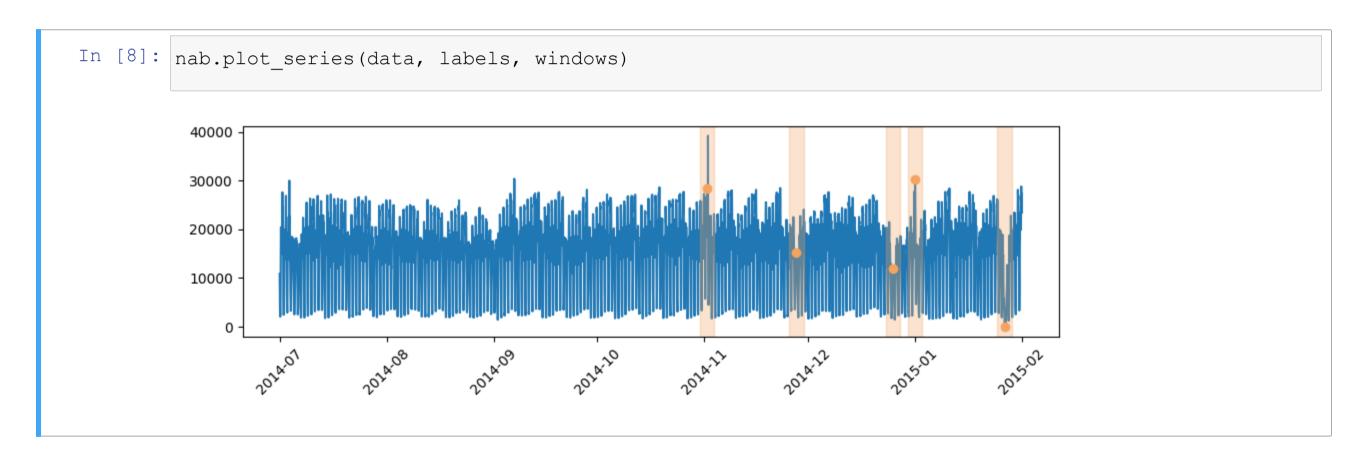


#### windows is a pandas DataFrame Object

- Contains the start/end of windows containing anomalies
- They represent a suitable "resolution" for detecting anomalies
- Reporting the presence of anomalies at any point of the window...
- ...Has some value for the company

#### Let's have a look at all the data we loaded

Let's plot the series, the labels, and the windows all together:



■ Detections that occur too early/late count as misses