Pet Hospital Management System Proposal Xiyao Xu 08/23/2024

## **Project Description:**

This project aims to develop a comprehensive pet hospital management system to streamline operations, improve efficiency, and enhance the quality of care provided to pets. The system will cater to three main user groups: administrators, veterinarians, and pet owners.

The pet hospital management system will digitize and centralize various aspects of hospital operations, including user management, pet records, appointment scheduling, medical records, inventory management, and billing. By implementing this system, the pet hospital can reduce paperwork, minimize errors, and provide a more seamless experience for both staff and clients.

For administrators, the system will offer tools to manage user accounts, monitor hospital performance through statistical analysis, and oversee overall operations. Veterinarians will benefit from easy access to pet medical histories, the ability to schedule appointments, prescribe medications, and create treatment plans. Pet owners will be able to book appointments online, view their pets' medical records, and receive reminders for vaccinations and check-ups.

The system will be web-based, allowing for easy access from various devices. It will feature a user-friendly interface designed for efficiency and ease of use, even for those with limited technical skills. Security measures will be implemented to protect sensitive medical and personal information.

By digitalizing pet hospital operations, this system aims to reduce wait times, improve communication between staff and pet owners, and ultimately enhance the quality of care provided to animals. The centralized database will also facilitate better decision–making through data analysis and reporting features.

This pet hospital management system will be particularly beneficial for medium to large–sized veterinary practices looking to modernize their operations and improve their service quality. It will help these practices stay competitive in an increasingly digital landscape while providing better care for their animal patients.

# Major Components (Ranked by Priority):

User authentication and role-based access control

Pet and owner information management

Appointment scheduling and management

Medical records and treatment plans

Inventory management (medications and supplies)

Billing and payment processing

Reporting and analytics dashboard

Notification system (for appointments, medication reminders, etc.)

Mobile-responsive web interface

# **Proposed Timeline:**

Week 1–2: Requirements gathering and system design

Week 3-4: Database design and setup

Week 5–8: Core functionality development (components 1–4)

Week 9–12: Additional functionality development (components 5–7)

Week 13–14: User interface design and implementation

Week 15-16: Testing and bug fixing

Week 17–18: Documentation and deployment preparation

# Programming Languages and Tools:

Backend: Java with Spring Boot framework

Frontend: Vue.js with Element UI

Database: MySQL ORM: MyBatis

Server: Apache Tomcat Version Control: Git IDE: IntelliJ IDEA

#### **Data Sources:**

User-inputted data (pet information, appointments, etc.)

Pre-populated medication and treatment databases

(Potential future integration with external veterinary databases or resources)

## **Additional Details:**

The system will be designed with scalability in mind to accommodate future growth Regular backups and data redundancy will be implemented to ensure data safety The system will comply with relevant data protection regulations

User training materials and documentation will be provided for smooth adoption