

**Table 7.1—Operations Manual (OM) Content Specifications**

The content of the Operations Manual shall contain standards and guidance that address the acceptance and handling of revenue cargo, to include, as applicable to type(s) of shipments transported by the Operator:

- (i) Compliance or conformity with:
  - (a) Applicable laws, regulations and rules, including civil aviation cargo security programs;
  - (b) Industry standard operating procedures for each aspect of cargo acceptance and handling.
- (ii) Response to abnormal or emergency situations:
  - (a) Leakage or spillage of suspected dangerous goods;
  - (b) Suspected bomb or explosives;
  - (c) Damaged or leaking cargo;
  - (d) Other emergencies.
- (iii) Cargo acceptance and handling, including conditions of carriage:
  - (a) General cargo;
  - (b) Security requirements, to include “high risk” cargo;
  - (c) Dangerous goods;
  - (d) Live animals;
  - (e) Other special cargo:
    - Perishable cargo;
    - Human remains;
    - Outsized and heavy cargo;
    - Fragile goods.
  - (f) Mail;
  - (g) Valuable cargo.
- (iv) Requirements associated with the transport of ULDs.