

WELCOME TO REFORMER PILATES

Name

Date

Member No.

Sessions purchased

Sessions expire

- + When you purchase a pack, you will automatically be allocated your chosen number of sessions. We suggest that you make a 'standard' weekly booking for your sessions via the Fernwood App. If this isn't your style, simply contact reception weekly and they will help you with your booking. We have a 'fair-play' booking policy whereby we ask that you provide as least 12 hours' notice to cancel a booked session.
- + A cancellation within 12 hours will mean you forfeit that session. A fee may apply for no-shows and late cancellations. If for any reason we are unable to provide an instructor for a session you have booked, we will make every effort to contact you to re-book, and if not possible, honour that session at a later date to suit you.
- + Any unused sessions will not be refunded and will expire after a period of 6 months. Therefore, you will need to ensure your purchased sessions are used within the 6-month period after purchase. Also, if you cease your membership for any reason your sessions will automatically expire and will not be refunded.
- + A safe and effective exercise program is dependent upon accurate health and fitness profiling. It is therefore essential that you tell us in writing all relevant personal health and fitness information and any other information your instructor should be aware of.

Member Signature

Date

Staff Signature

Date
