

REFORMER PILATES PACKS & ADD-ONS

TERMS & CONDITIONS 2023

Name _____

Date _____

Member No. _____

Sessions purchased _____

Sessions expire _____

Hi,

Welcome to Fernwood Reformer Pilates. Your chosen number of sessions will automatically be allocated to your account.

- + Please note that your sessions will expire if unused within the respective expiry timeframe of your session pack or add on. Your session expiry period has been indicated above.
- + Class bookings can be made easily via the Fernwood App, or simply by contacting reception. We have a 'fair-play' booking policy, whereby we ask that you provide at least 12 hours' notice to cancel a class or session booking.
- + A cancellation within 12 hours will mean you forfeit that session. A fee may apply for 'no-shows' and late cancellations. If for any reason we are unable to provide and instructor for a class or session you have booked, we will make every effort to contact you to rebook and if not possible, we will honour that class or session at a later date.
- + Any unused sessions will not be refunded and will expire after the period indicated above. Therefore, you will need to ensure your purchased sessions are used within the expiry period after purchase. If you cease any other membership agreement with Fernwood Fitness, your reformer sessions will automatically expire and will not be refunded.
- + A safe and effective exercise program is dependent on accurate health and fitness profiling. It is therefore essential that you tell us in writing all relevant personal health and medical information and any information your instructor should be aware of in the interest of your own health and safety. You are required to complete a Health Screen Questionnaire prior to engaging in any activity or service within your Fernwood Fitness Club.

Member Signature _____

Date _____

Staff Signature _____

Date _____