

# MULTI-PURPOSE CHANGE FORM

FULL NAME

CLUB

EMAIL

MOBILE NO.

I would like to make the following changes to my membership with Fernwood Fitness.

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## FREEZE MY MEMBERSHIP

I wish to freeze my membership from \_\_/\_\_/\_\_ for \_\_ weeks (must be in two week increments)

My reason for freeze is \_\_\_\_\_

- Your freeze request should be in two week increments; and can be for any reason.
- You will be charged a freeze fee during your period of deferral as specified in your Membership Agreement.
- Your membership term end date or minimum term date will be extended by the period of your freeze.

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## UPGRADE / DOWNGRADE MY MEMBERSHIP

I wish to START working with a:

- ☐ Personal Trainer
- ☐ HYPOXI
- ☐ Food Coach
- ☐ FIIT30
- ☐ Reformer Pilates
- ☐ Child Care
- ☐ Platinum
- ☐ Sauna

I wish to STOP working with my:

- ☐ Personal Trainer
- ☐ HYPOXI
- ☐ Food Coach
- ☐ FIIT30
- ☐ Reformer Pilates
- ☐ Child Care
- ☐ Platinum
- ☐ Sauna

There may be a fee to downgrade a component/s of your membership, which is specified in your home club's pricelist.  
• If the applicable fee is not paid in full at the time of the request, the amount owing will be paid off via direct debit.

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## CANCEL MY MEMBERSHIP

My reason for cancelling is: ☐ Financial ☐ Moving ☐ Not Using Facilities ☐ Other \_\_\_\_\_

I would like to cancel:

- ☐ Providing my required notice period; and am aware of any cancellation fees that may be applicable
- ☐ At my Minimum Term Date, which is: \_\_\_\_\_  
(to be completed by staff member)
- ☐ In the Cooling Off Period

Payment of  
Cancellation Fee:

- ☐ Not Applicable (out of minimum term)
- ☐ Has been paid (copy of the receipt should be attached to this form)
- ☐ To be paid over \_\_\_\_\_ debits of \$ \_\_\_\_\_  
(after the notice period payments have been debited)

**COOLING OFF** • You may cancel your membership during the cooling off period, which is 48 hours. • A fee will be charged for this cancellation as per your home clubs pricelist and your membership agreement. • Under the cooling off policy, your club reserves the right to take the amount due on the first contracted debit date, in the absence of payment being made by other means.

**DIRECT DEBIT MEMBERSHIPS** • From the date your Home Club receives your written request to cancel your membership, two further debits are required plus a cancellation fee if applicable. You will be entitled to use the club for the full period paid for. • All sessions and services used must be paid for in order for your membership to be finalised. These can be paid for in full or may be included as part of your cancellation fees. • If you cancel your membership within your fixed term or minimum term end date (specified on your membership agreement) you will also be required to pay an early cancellation fee which is specified on your membership agreement. Please refer to your Product Disclosure Statement and Club's Price List for full Terms and Conditions and applicable fees in relation to your request.

Member Signature \_\_\_\_\_ Date \_\_\_\_\_

Staff Signature \_\_\_\_\_ Staff Name \_\_\_\_\_