Alex Shusterman *Software Developer*

ashuster.dev github.com/aShusterDev alexshuster2000@gmail.com linkedin.com/in/alex-Shusterman

+16478603440

Full Stack Development-focused software engineer with a generalist approach. Possessing flexibility, a collaborative spirit, and analytical skills, along with a problem-solving mindset.

Highlighted Accomplishments

- Front-end: HTML5, CSS3, Tailwind CSS, JavaScript, React.
- Back-end: MySQL, MongoDB.
- Server-side: Node.js, Python.
- Experience in Devops practices: Agile, Jenkins, Jira.
- Object-Oriented Programming: Java, Python, PHP.
- Tools and IDEs: Mac OS X, Linux, Pycharm, VS Code.
- Automation tools: Selenium, Playwright
- Detail-oriented with a focus on producing high-quality, maintainable code.
- Exemplary problem-solving skills and multi-tasking skills.
- Excellent team player.
- Strong communication and interpersonal skills.
- Fluent in English, Russian, Hebrew.

Education

BSC, Computer Science, *York University*   2022-Present
BSC, Kinesiology and Health Science, *York University*   2018-2022

Professional Experience

Software Developer Contractor, *iFinance Canada*   Aug 2022 - Jan 2023
- Designed and developed responsive and user-friendly web applications for iFinance Canada, ensuring optimal functionality across various devices.
- Implemented full stack solutions using technologies such as Java and Angular.
- Demonstrated expertise in version control, utilizing Git for effective code and workflow.
- Provided comprehensive documentation for codebase, technical processes, and project related information, facilitating future maintenance and updates.

Retail Sales Associate, *WOW! Mobile Boutique*   Jan 2022 - Sep 2023
- Consistently exceeded weekly sales targets and KPIs by leveraging expert knowledge of mobile technology and features to make tailored recommendations that met customer needs and preferences.

- Established a loyal customer base by delivering exceptional customer service and building strong, trusting relationships with customers through Statflo based CRM systems and Face-to-Face interactions to foster repeat business.
- Demonstrated excellent communication skills, both verbal and written, through active listening, effective problem-solving, and the ability to articulate technical concepts in a simple and understandable manner for the customer.

Retail Sales Associate, *TELUS/KOODO*   Mar 2019 – Sep 2019
- Exceeded monthly sales goals for handsets, cellular activations, and accessories.
- Trained customers set-up, operation, and maintenance of mobile handsets.
- Provided strong customer service to 20 customers/day through personalized guidance.
- Established a loyal customer base by delivering exceptional customer service and building strong, trusting relationships with customers through Statflo based CRM systems and Face-to-Face interactions to foster repeat business.