

**IMPORTANT NOTICES****EFT Error Resolution Notice**

In Case of Errors or Questions About Your Electronic Transfers Telephone us at 1-800-IPAY-AXP for Pay By Phone questions, at 1-800-528-2122 for Pay By Computer questions, and at 1-800-528-4800 for AutoPay. You may also write us at American Express, Electronic Funds Services, P.O. Box 981531, El Paso TX 79998-1531, or contact online at www.americanexpress.com/inquirycenter as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

1. Tell us your name and account number (if any).
2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

Gold Card Destinations

Effective January 1, 2023, the Gold Card Destinations benefit will no longer be available on the U.S. Consumer American Express® Gold Card, Traditional Gold Card, Classic Gold Card or Senior Gold Card; U.S. Consumer American Express® Platinum Card; or U.S. Consumer American Express Centurion Card. Eligible bookings made on or prior to December 31, 2022, for travel after that date will be honored. For service on reservations made prior to that date, please reach out to the applicable travel agency indicated on your purchase invoice.