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# Anh Hoang Nguyen's Resume

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#### Introduction

I actively work on modern web applications, APIs, frameworks and machine learning research projects in natural language processing (NLP) and computer vision (CV).

### **Professional Experience**

Software Developer — Internship (1/2023 — 5/2023)

Nuance Communications + Microsoft, Montréal, QC.

Al-backed solutions in healthcare and customer service industry.

- Developed backend API, microservices platform, and deployed using Kubernetes and Helm.
- Implemented security enhancements for service-to-service communications across clusters.
- Automated VM patching process with ansible and cronjobs.

Research Assistant in Software Development and Platform Engineering — Contract, Part-time (9/2023 — TBD)

CERC Next-Generation Cities, Montréal, QC.

Smart, Sustainable and Resilient Communities and Cities.

- Research and build information system platforms across software product lifecycle.
- Develop Big Data operational pipelines, CI/CD solutions, and monitoring capabilities.

Full-stack Developer — MITACS Internship (In progress, 2023-2024)

SimWell Inc., Montréal, QC.

Digital twin simulations and custom supply chain solutions.

- Architect, develop, and deploy distributed front-end application for managing simulation models and backend API for manipulating model database.
- Stack: Python Django, React JavaScript/TypeScript, and others TBD.

Software Developer in SCMT/DevOps — Internship (5/2022 — 9/2022)

Hardware and software in physical security, access control, and unified security center.

Genetec Inc., Saint-Laurent, QC.

Completed 2 projects involving migration to on-premise Docker container cluster.

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• Created and maintained software build/release pipelines for web app, native Windows, native Linux.

Research Assistant — Casual (1/2021 — now)

SAC Research Group, Concordia University.

- Evaluated MLaaS platforms, developed assessment framework, and contributed to research on explainable AI (XAI).
- Replicated experiments, ran NLP models for classification on non-Latin datasets, and maintained group's website.

Full-Stack Developer — Contract (1/2021 — now)

Inertial Sensing Lab, Montreal, QC.

 Built and maintained project website, including architecture, UI/UX design, web hosting, networking, security, and IAM.

IT Technician L2 — Part-time (3/2021 — now)

Academic IT Services, Concordia University.

- Provided frontline support, investigated complex issues, suggested process improvements, and maintained lab functionality across Windows, Linux, and macOS platforms.
- Contributed to high performance compute cluster Speed.

IT Specialist — Internship (8/2021 — 12/2021)

Genetec Inc., Saint-Laurent, QC.

 Performed infra and workflow improvements, tested hardware/software compatibility, managed AD/Endpoint, and utilized PowerShell/bash scripting.

## **Notable Projects**

- Portfolio Site https://aaanh.ca
- GPT Web Client https://gpt-demo.aaanh.app
- Script Convenience Store https://aaanh.app
- NAG-DevOps/speed-hpc https://github.com/NAG-DevOps/speed-hpc
- Personal Photo Reels https://photos.aaanh.ca
- Personal URL Shortener https://s.aaanh.ca
- Data Object Parse and Meaningful Graph Traversal https://github.com/aaanh/meaningful-graph-traversal.git

### Volunteering

- VP Technology @ Gina Cody School Entrepreneurship Society (2023 2024)
- Photographer @ HackConcordia (ConUHack VII, 2023)

#### Education

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- Bachelor of Engineering (2020 2024) @ Concordia University, Montréal, QC.
- DEC in Applied Sciences (2017 2020) @ John Abbott College, Ste-Anne-de-Bellevue, QC.