## Summary of customer check in (Feb 4<sup>th</sup>, 2024):

- No need for basic account creation/login
  - o Pointless, since we want all users to be able to view/access the website seamlessly
- No need for a separate media/video section
  - Rather, have a media/video section under each bucket so that it is easier to find specific videos and have it much more organized that way
- Governance involves the board management, responsibilities and maintaining regulatory compliance
- Operations and Governance can be in the same bucket
  - Should not consider adding members only resources
- Prefers more downloadable resources such as guides and templates than interactive features
- Having a Saskatchewan logo at the top of the page
- Having multi-language support for non-English speakers could be good