# AADARSH JAISWAL

## **Professional Summary**

Data analyst with hands-on expertise in Python, SQL, Power BI, and Excel, leveraging a background in operations to translate complex data into actionable business insights. Proven success in driving productivity, reducing costs, and supporting strategic decisions with data-driven solutions.

#### **Skills**

• Programming: Python (Pandas, NumPy), SQL

• Data Analysis: Excel (Advanced), Data Cleaning, EDA

• Visualization: Power BI, Tableau

• Tools & Platforms: Jupyter Notebook, Google Collab

### Certifications

• Data Science Certification - Meritshot (In Progress, expected August 2025)

Ongoing certification focused on practical applications of Python, SQL, Power BI, EDA, and Machine Learning.

### **Projects**

- Sales Dashboard (Power BI): Analyzed 50,000+ retail records to uncover revenue trends, product performance, and regional insights. Designed an interactive dashboard using DAX and slicers.
- Customer Churn Prediction (Python, Pandas, Scikit-learn): Built a logistic regression model with 82% accuracy. Identified churn indicators and recommended strategies to reduce attrition.
- **SQL Data Exploration Northwind Database (MySQL):** Queried sales, customer behavior, and product trends from the Northwind sample dataset.
- HR Analytics Employee Attrition (Python, Scikit-learn, Matplotlib): Created a predictive model for employee attrition. Visualized key drivers and presented insights to HR stakeholders.

# **Professional Experience**

### Business Operation Manager - Ahimsa Tour & Travels Pvt Ltd

Rishikesh, Uttarakhand | April 2024 - March 2025

- Led a 25-member team, achieving 20% faster operations and a 15% productivity boost.
- Managed ₹33 lakh budget; implemented cost-saving measures saving ₹3 lakh.
- Built Excel dashboards to track KPIs, cutting reporting errors by 30%.

### Associate Product Manager - LearnQoch

Remote | September 2022 - March 2023

- Improved internal workflows, reducing defects by 20% and boosting satisfaction by 15%.
- Collaborated with a 12-member team to raise productivity by 25% and cut turnaround by 30%.

# Business Development Associate - Apollo 24x7

Remote | March 2022 - August 2022

- Resolved 95% of client issues within 24 hours, increasing satisfaction scores by 20%.
- Maintained 15+ client relationships, improving retention by 10% over six months.

### **Education**

# **MBA - Information Technology**

DR. A.P.J. Abdul Kalam Technical University, Lucknow | AUG 2021 - AUG 2023

## **BCA - Computer Application**

Mahatma Gandhi Kashi Vidyapith University, Varanasi | AUG 2017 - AUG 2020