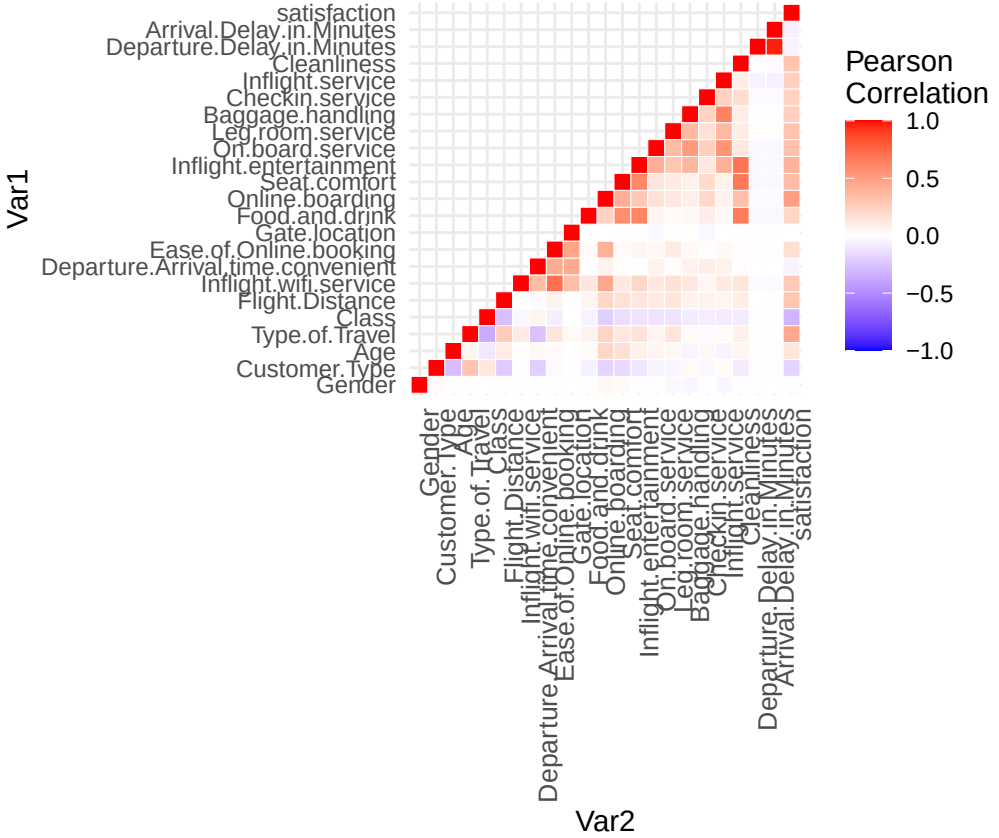
satisfaction
Arrival.Delay.in.Minutes
Departure.Delay.in.Minutes
Cleanliness
Inflight.service
Checkin.service
Baggage.handling
Leg.room.service
On.board.service
Inflight.entertainment
Seat.comfort
Online.boarding
Food.and.drink
Gate.location
Ease.of.Online.booking
Departure.Arrival.time.convenient
Inflight.wifi.service
Flight.Distance
Class
Type.of.Travel
Age
Customer.Type
Gender
Var1
Var2
Pearson Correlation
1.0
0.5
0.0
−0.5
−1.0