



Fines & Penalty

USER MANUAL

Enforcement Officer

(Mobile App)

Ranchi Municipal Corporation

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1. Introduction

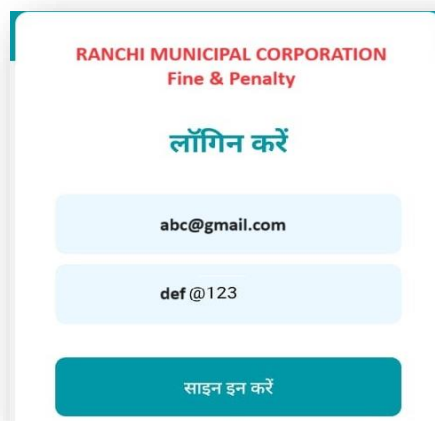
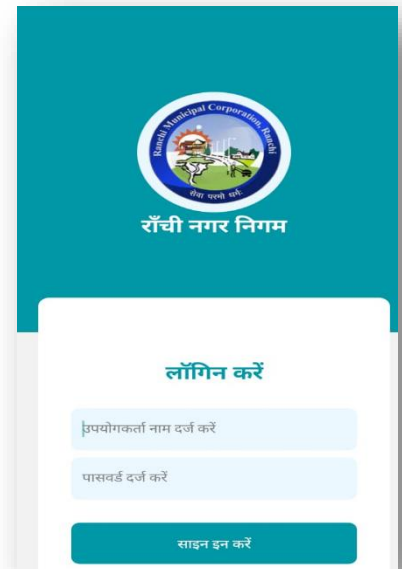
Overview:

Fine & Penalty Application developed by E Municipal Services where an Enforcement Officer visit the Complaint sites against the complaint given by the person who resides in that place or can suddenly visit to place if found anything mistake in that area Enforcement Team next generate a challan and take photo/Video/ Document of that place for that particular citizen against the type complain & send it to the committee members.

Committee members checks & verify the type of complain and give Notice to the citizen to Pay the Fine against the challan provided to the citizen, Citizen visit the Office & pay the required amount against the challan

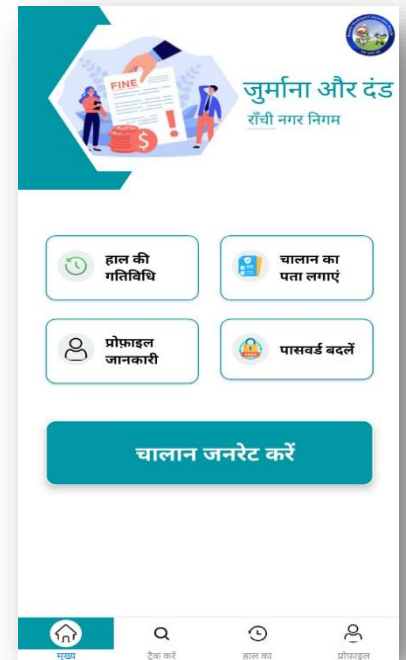
2. Getting Started

- a) **User Login :** User should be able to enter valid username and password and click on Login button to login yourself

- b) **Dashboard:** User should be able to view app dashboard for view more details and works.

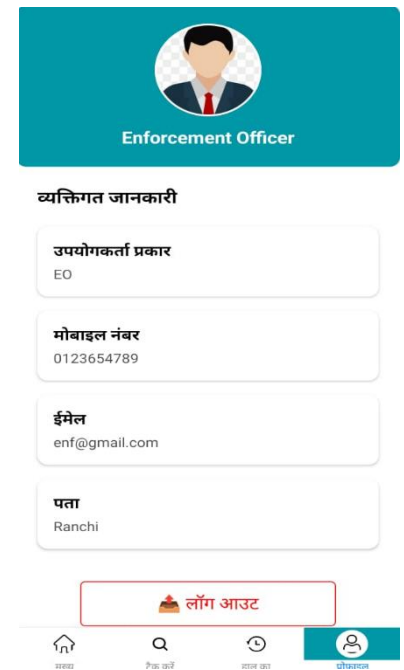





- c) **User Profile Details:** User should be able to view own profile details click on Profile information.



Profile Details



- d) **User Password Update:** User should be able to change or update own password click on Password Change.



पासवर्ड बदलें

पासवर्ड बदलें

Change Password

पुराना पासवर्ड

नया पासवर्ड

पासवर्ड की पुष्टि करें

बदलें



The mobile app dashboard for 'जुर्माना और दंड' (Fines and Penalties) by 'राँची नगर निगम' (Ranchi Municipal Corporation). It features a header with a logo and title. Below the header, there are four main action buttons: 'हाल की गतिविधि' (Current Activity), 'चालान का पता लगाएं' (Track Challan), 'प्रोफाइल जानकारी' (Profile Information), and 'पासवर्ड बदलें' (Change Password). A large blue button at the bottom says 'चालान जनरेट करें' (Generate Challan). The bottom navigation bar includes icons for Home, Search, Profile, and Logout.

3. Using the System:

- a) **Dashboard:** User should be able to view dashboard and use the system for generate the fines & penalty.

हाल की गतिविधि

Current Activity

1	<p>नाम Test at RMC</p> <p>आवेदन संख्या G003232434600200</p> <p>प्रकार On Spot</p>	<p>राशि 5000</p> <p>तारीख 12-10-2023</p> <p>के लिए अन्य</p>
2	<p>नाम Test at RMC</p> <p>आवेदन संख्या G003232434600190</p> <p>प्रकार On Spot</p>	<p>राशि 5000</p> <p>तारीख 12-10-2023</p> <p>के लिए अन्य</p>
3	<p>नाम Name</p> <p>आवेदन संख्या G003232431900180</p> <p>प्रकार On Spot</p>	<p>राशि 2000</p> <p>तारीख 12-10-2023</p> <p>के लिए अन्य</p>



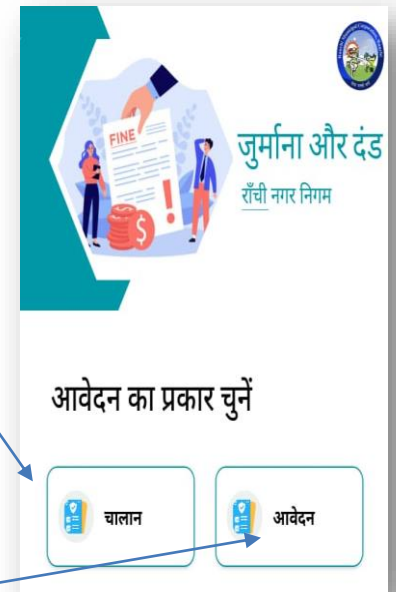
The mobile app dashboard for 'जुर्माना और दंड' (Fines and Penalties) by 'राँची नगर निगम' (Ranchi Municipal Corporation). It features a header with a logo and title. Below the header, there are four main action buttons: 'हाल की गतिविधि' (Current Activity), 'चालान का पता लगाएं' (Track Challan), 'प्रोफाइल जानकारी' (Profile Information), and 'पासवर्ड बदलें' (Change Password). A large blue button at the bottom says 'चालान जनरेट करें' (Generate Challan). The bottom navigation bar includes icons for Home, Search, Profile, and Logout.

b) **Current Activity:** User should view current activities by click on Current Activity.

* User Select Challan for View Current Challan.

← हाल के आवेदन

1	नाम Name	राशि 2000	Approved
	आवेदन संख्या A003232431900250	तारीख 12-10-2023	
	प्रकार Via Verification	के लिए अन्य	
2	नाम Name	राशि 2000	Approved
	आवेदन संख्या A003232431900250	तारीख 12-10-2023	
	प्रकार Via Verification	के लिए अन्य	
3	नाम Markus	राशि 5000	Active
	आवेदन संख्या A003232433700240	तारीख 12-10-2023	
	प्रकार Via Verification	के लिए अन्य	

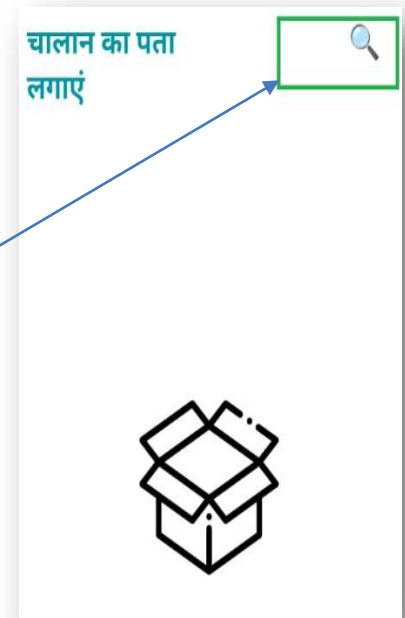


* User can select application for view current applied application

c) **Search Challan:** User should search by click on Search Challan



* User should be able to view challan click **search Icon**



- *Fill Application Number* →

- *Fill Mobile Number* →

- *Challan Number* →

चालान खोजें

आवेदन संख्या

मोबाइल नंबर

चालान नंबर

खोजें

4. Selection for Challan Generation:

- a) **Generate Challan** :User should be able to apply application form by click on apply application Button

जुर्माना और दंड
रौंसी नगर निगम

हाल की गतिविधि

चालान का पता लगाएं

प्रोफाइल जानकारी

पासवर्ड बदलें

चालान जनरेट करें

- b) **Type of Application:** User should be able to select for apply type of selection.

- * Selection for Generate type of a Penalty
- * Selection for Generate penalty at the place.

चालान प्रकार चुनें ✖

सत्यापन

स्थान पर

I. **Verification:** User should be able to fill the form of challan.

स्थान पर चालान जनरेट करें

उल्लंघक जानकारी

पूरा नाम

अभिभावक का नाम

मोबाइल नंबर

ईमेल

होल्डिंग नंबर

Information: user should be able to fill the information about penalty with details and address as well as witness details

* Information:

- Name
- Guardian Name
- Mobile Number
- Email
- Holding Number

स्थान पर चालान जनरेट करें

उल्लंघक जानकारी

पूरा नाम

अभिभावक का नाम

मोबाइल नंबर

ईमेल

होल्डिंग नंबर

Address: User should be able to fill the full address of penalty address

- Area
- Road
- Place of Penalty

उल्लंघन के पते का विवरण

क्षेत्र

सड़क पता

उल्लंघन का स्थान

Type of Penalty: user should be able to select any one of 30 penalty types mentioned in drop down.

- * Select the Dropdown for select the Penalty Type

चालान का विवरण

उल्लंघन का प्रकार

यदि कोई व्यक्ति किसी मृत पशु के शव ...

Witness: user should be able to add witness information for the evidence at the time of generate the penalty of the place.

- Select 'Yes' or 'No'
- Witness Name
- Witness Mobile Number

क्या साक्षी है?

साक्षी का नाम

साक्षी का मोबाइल नंबर

Documentations: user should be able to capture the picture, Video, and document for the evidence of place at penalty.

Picture: user should be able to capture a picture for evidence to the penalty



Document: user should be able to capture a penalty document for evidence.



II. **Type of Application: User** should be able to select for apply type of selection.

- * Selection for Generate type of a Penalty
- * Selection for Generate penalty at the place.
- * Selection for Generate penalty on the spot.



On Spot Challan: User should able to fill the form on spot challan.

स्थान पर चालान जनरेट करें

उल्लंघक जानकारी

पूर नाम

अभिभावक का नाम

मोबाइल नंबर

ईमेल

होल्डिंग नंबर

Information: user should be able to fill the information about penalty with details and address as well as witness details

* Information:

- Name
- Guardian Name
- Mobile Number
- Email
- Holding Number

स्थान पर चालान जनरेट करें

उल्लंघक जानकारी

पूरा नाम

अभिभावक का नाम

मोबाइल नंबर

ईमेल

होल्डिंग नंबर

Address: User should be able to fill the full address of penalty address

- Area
- Road
- Place of Penalty

उल्लंघक के पते का विवरण

क्षेत्र

सड़क पता

उल्लंघन का स्थान

Type of Penalty: user should be able to select any one of 30 penalty types mentioned in drop down.

* Select the Dropdown for select the Penalty Type

चालान का विवरण

उल्लंघन का प्रकार

यदि कोई व्यक्ति किसी मृत पशु के शव ...

Witness: user should be able to add witness information for the evidence at the time of generate the penalty of the place.

- Select 'Yes' or 'No'

- Witness Name

- Witness Mobile Number

क्या साक्षी है?

No

साक्षी का नाम



साक्षी का मोबाइल नंबर

Documentations: user should be able to capture the picture, Video, and document for the evidence of place at penalty.

Picture: user should be able to capture a picture for evidence to the penalty

दस्तावेज़

चित्र चुनें

Document: user should be able to capture a penalty document for evidence.

दस्तावेज़ चुनें

