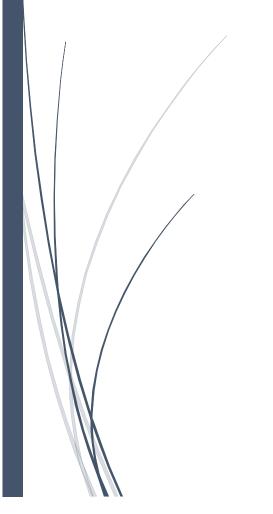
USER MANUAL

Fine & Penalty

JSK Logs In



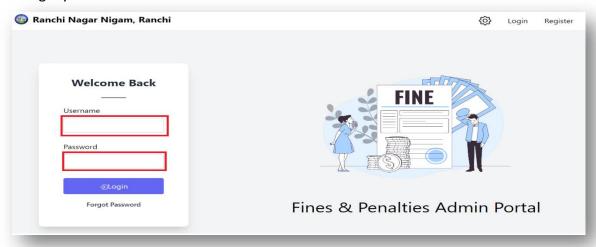
Ranchi Municipal Corporation

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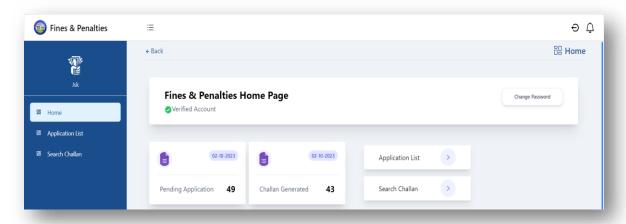
1. User Login with username and password in Fines & Penalty

A. Login -User should be able to enter valid username and password and click on Login button to login yourself.

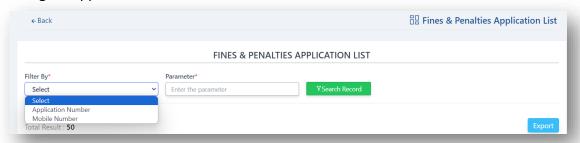


2. User Dashboard and View Fine & Penalty Home Page

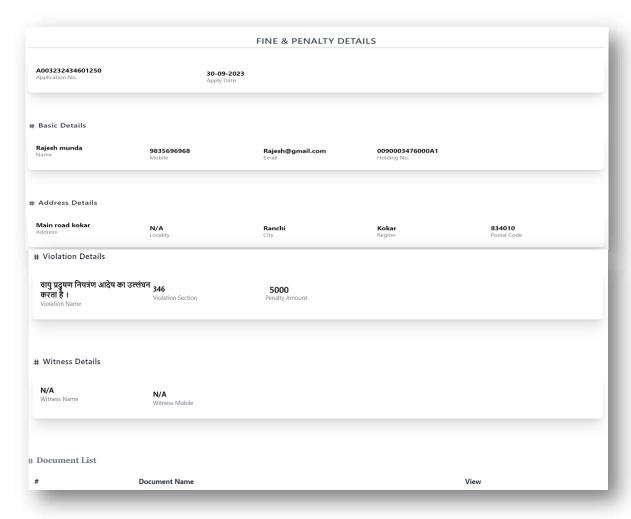
A. Dashboard- After login dashboard page displayed and user should be able to View Pending Application, Challan Generated, Application List, and Search Challan.



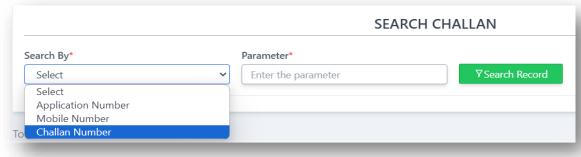
B. Application List- User should be able to View Application List applied by Enforcement Officer by clicking on Application List button.



- User should be able to search Challan by Application Number, Mobile Number
- Details: User should be able to view Fine and Penalty Details



- **Details:**User can view applied details as on Application Number, Applied Date, Name, Mobile Number, Email, Holding Number, Address Details, Locality, Violation Details, Violation Section & Penalty Amount and Documents.
- C. **Search Challan** User should be able to Search Challan by Application Number, Mobile Number, and Challan Number.



3. Payment Collection

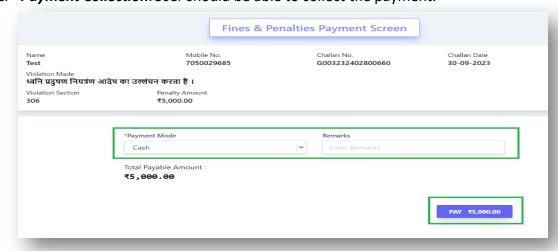
A. **Search Challan**-User should be able to Search by the challan and Pay for collection as on click pay button.



- Challan View and Print: User should able to view & Print the challan.
- B. Print Challan: User should able to view and print challan press Print Button.

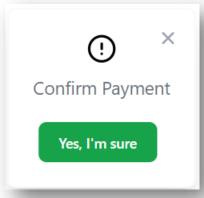


C. Payment Collection: User should be able to collect the payment.

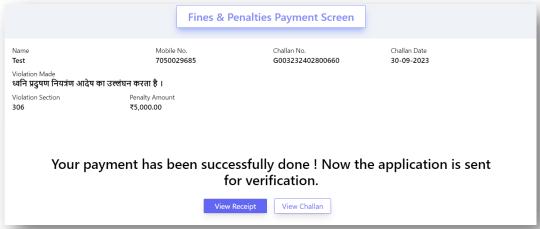


 User should be able to select payment mode 'Cash' and mark 'Remarks' then click pay for collect the payment. A. Payment Confirmation Popup: User should be able Confirm the confirmation popup for

the payment.



B. Payment Successful: User should be able to view Payment receipt and view Challan after the payment confirmation.



C. View Receipt: User should be able to print the receipt

