

ANDREW A HAMLIN

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<https://aahamlin.github.io>

I seek simplicity and order; strive to build highly engaged, productive teams who deliver well-crafted products that surpass customer expectations. My teams have built industry-leading solutions recognized by Gartner & KLAS. As a leader, I have remotely managed globally distributed teams, driven SDLC changes & successfully led turn-arounds of under-performing teams.

WORK EXPERIENCE

Senior Software Development Manager

Gerber Technology, LLC

03/2018 – Present

Facilitating an enterprise shift from Waterfall to Agile delivery including tools & process changes, such as continuous integration & sprint planning. Defining development KPIs, building dashboards to plan reliably, coordinate distributed teams, & identify risks. Scrum master of 2 teams. Responsible for recruitment, hiring & contingent staffing. Implemented user interface changes in C#, Python.

Software Development Manager

SailPoint Technologies

12/2016 – 02/2018

Collaborated with peers to establish development best practices including design tenants and automated test approaches. Developed scripts to simplify project management. Championed refactoring of test suites improving scalability in CI/CD environment. Provided career guidance. Advanced engineers' skill sets through mentorships. Scrum master of 2 teams. Established new business process with translation vendor & added 4 new languages to product.

Development Manager/Team Lead

Caradigm USA, LLC

12/2013 – 11/2016

Brought 2 products to market on-time using Kanban to balance support & development priorities. Implemented portions in C#, Knockout.js, HTML/CSS, Python, & C incl. ARM/Intel cross-compilation. Taught MTM best practices, coached TDD; increasing test coverage from 10% to 70%.

Sustained Engineering Manager

Caradigm USA, LLC

07/2012 – 11/2013

Drove turn-around of SE department. Met all SLAs in 6 mo.; received *2013 Employee Recognition Award*. Served on team defining company-wide standards & KPIs. Ran cross-functional team to prioritize incoming escalations. Built SharePoint dashboard showing real-time status. Produced weekly executive reports. Delivered 50 dot-releases & resolved 150 escalations across 4 products in 1 year.

Software Development Engineer 2

Microsoft Corporation

07/2010 – 06/2012

Spear-headed team's transition to Windows, C#/.NET, PowerShell. Utilized dependency injection, and inversion of control to simplify unit testing and deployment scenarios. Oversaw performance improvements for running CentOS on Hyper-V. Co-developed CI build system used by 40 engineers.

Senior Software Engineer

Sentillion, Inc

1999 – 06/2010

Developed enterprise IAM w/ 99.999% uptime; a *KLAS Top 20* product w/ 500,000 daily users.

EDUCATION

B.S. in Management and Information Technology

Daniel Webster College

Nashua, NH