

ANDREW A HAMLIN

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<https://aahamlin.github.io>

As an engineering leader, I have managed globally distributed teams, driven SDLC changes, and successfully led turn-arounds of under-performing teams. I work to build highly engaged, productive teams who deliver well-crafted products. My teams have built industry-leading solutions, recognized by Gartner and KLAS.

I strive to improve and simplify in architecture, infrastructure and process, and value honesty, integrity and humility.

WORK EXPERIENCE

Senior Software Development Manager

Gerber Technology, LLC

03/2018 – Present

Currently facilitating a shift from Waterfall to Agile delivery including tools and process changes such as Epics, Feature Branches, & Continuous Integration. Developing dashboards to track KPIs, improve planning & coordination and identify risks. Scrum master of 2 teams. Managing 8 direct reports. Coaching teams on Scrum incl. team estimation and code reviews. Responsible for recruitment, hiring and contingent staffing. Implemented user interface changes in C#, WPF and Python.

Software Development Manager

SailPoint Technologies

12/2016 – 02/2018

Established best practices including design process and automated test strategies leading to improved execution and quality. Developed scripts to simplify project management. Improved reliability and scalability in CI/CD (Jenkins). Responsible for technical & career development of 8 direct reports. Advanced engineers' skill sets by establishing mentorships within the team. Scrum master of 2 teams. Established new business process with translation vendor and added 4 new languages.

Development Manager/Team Lead

Caradigm USA, LLC

12/2013 – 11/2016

Led teams of 6 to 10 engineers and brought 2 products to market on-time using Kanban to balance support and development priorities within the team. Coached TDD; expanded testing coverage from 10% to 70%. Implemented portions in C#, Knockout.js, HTML/CSS, Python and C.

Sustained Engineering Manager

Caradigm USA, LLC

07/2012 – 11/2013

Drove turn-around of SE department and meeting all SLAs within 6 mo.; received *2013 Employee Recognition Award*. Served on leadership team to define company-wide standards and KPIs. Ran cross-functional team to prioritize incoming escalations. Built SharePoint dashboard of real-time status. Produced weekly executive reports.

Software Development Engineer 2

Microsoft Corporation

07/2010 – 06/2012

Spear-headed team's transition to Windows, C#/.NET, PowerShell. Co-developed CI build system used by 40 engineers. Simplified and expanded testing capabilities.

Senior Software Engineer

Sentillion, Inc

1999 – 06/2010

Developed enterprise IAM w/ 99.999% uptime; a *KLAS Top 20* product w/ 500,000 daily users.

EDUCATION

B.S. in Management and Information Technology

Daniel Webster College,

Nashua, NH

Certifications in Audio Engineering and Mastering

The Recording Workshop

Chillicothe, OH