ANDREW A HAMLIN

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https://aahamlin.github.io

As an engineering leader, I have remotely managed globally distributed teams, driven SDLC changes, and successfully led turn-arounds of under-performing teams. I work to build highly engaged, productive teams who deliver well-crafted products. My teams have built industry-leading solutions, as recognized by Gartner and KLAS.

I strive to improve and simplify in architecture, infrastructure and process, and value honesty, integrity and humility.

WORK EXPERIENCE

Senior Software Development Manager

Gerber Technology, LLC
03/2018 – Present

Currently facilitating a shift from Waterfall to Agile delivery including tools and process changes, such as continuous integration and sprint planning. Developing engineering KPIs and dashboards to plan reliably, coordinate distributed teams, and identify risks. Scrum master of 2 teams. Coaching teams on Agile process incl. team estimation and code reviews. Responsible for recruitment, hiring and contingent staffing. Implemented user interface changes in C#, WPF and Python.

Software Development Manager

SailPoint Technologies
12/2016 – 02/2018

Established best practices including design process and automated test strategies leading to improved execution and quality. Developed scripts to simplify project management. Improved reliability and scalability in CI/CD (Jenkins). Provided career guidance to 8 direct reports. Advanced engineers' skill sets by establishing mentorships within the team. Scrum master of 2 teams. Established new business process with translation vendor and added 4 new languages.

Development Manager/Team Lead

Caradigm USA, LLC

12/2013 – 11/2016

Led teams of 6 to 10 engineers and brought 2 products to market on-time using Kanban to balance support and development priorities within the team. Coached TDD; expanded testing coverage from 10% to 70%. Implemented portions in C#, Knockout.js, HTML/CSS, Python and C.

Sustained Engineering Manager

Caradigm USA, LLC

07/2012 – 11/2013

Drove turn-around of SE department and meeting all SLAs within 6 mo.; received *2013 Employee Recognition Award*. Served on leadership team to define company-wide standards and KPIs. Ran cross-functional team to prioritize incoming escalations. Built SharePoint dashboard of real-time status. Produced weekly executive reports.

Software Development Engineer 2

Microsoft Corporation

07/2010 – 06/2012

Spear-headed team's transition to Windows, C#/.NET, PowerShell. Co-developed CI build system used by 40 engineers. Simplified and expanded testing capabilities.

Senior Software Engineer

Sentillion, Inc

1999 – 06/2010

Developed enterprise IAM w/ 99.999% uptime; a *KLAS Top 20* product w/ 500,000 daily users.

EDUCATION

B.S. in Management and Information Technology

Daniel Webster College,   Nashua, NH

Certifications in Audio Engineering and Mastering

The Recording Workshop   Chillicothe, OH