

ANDREW A HAMLIN

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<https://aahamlin.github.io>

An engineering leader with background in enterprise application development and distributed systems on Linux and Windows platforms who consistently delivers improvements to process, team work, and morale.

I am seeking a position that shares my ideals of software craftsmanship and servant leadership where I can join a culture of humility, respect, and integrity.

WORK EXPERIENCE

Senior Software Development Manager

[Gerber Technology, LLC](#)

03/2018 – Present

Established Scrum process with measurable results, including 40% increased sprint planning accuracy and 15% lower cycle time. Championed best practices including code reviews, unit and automated tests, and branching strategies to improve stability and quality of code. Scrum master of 2 teams with 8 direct reports and 8 offshore vendors. Onboarded new hires including vendors and development team through acquisition. Implemented features and DevOps tools in C#, WPF and Python.

Software Development Manager

[SailPoint Technologies](#)

12/2016 – 02/2018

Established best practices including design process and automated test strategies leading to improved execution and quality. Developed scripts to simplify project management. Led improvements of Jenkins CI/CD solution in reliability and scalability. Responsible for career development of 8 direct reports. Established mentorships to advance teams' technical skills. Scrum mastered 2 teams. Established process with new translation vendor and added 4 new languages.

Development Manager/Team Lead

Caradigm USA, LLC

12/2013 – 11/2016

Led teams of 6 to 10 engineers and brought 2 products to market on-time using Kanban to balance support and development priorities within the team. Coached TDD; expanded testing coverage from 10% to 70%. Implemented portions in C#, Knockout.js, HTML/CSS, Python and C.

Sustained Engineering Manager

Caradigm USA, LLC

07/2012 – 11/2013

Drove turn-around of SE department and meeting all SLAs within 6 mo.; received *2013 Employee Recognition Award*. Served on leadership team to define company-wide standards and KPIs. Ran cross-functional team to prioritize incoming escalations. Built SharePoint dashboard of real-time status. Produced weekly executive reports.

Software Development Engineer 2

Microsoft Corporation

07/2010 – 06/2012

Spear-headed team's transition to Windows, C#/.NET, PowerShell. Co-developed CI build system used by 40 engineers. Simplified and expanded testing capabilities.

Senior Software Engineer

Sentillion, Inc

1999 – 06/2010

Developed enterprise IAM w/ 99.999% uptime; a *KLAS Top 20* product w/ 500,000 daily users.

EDUCATION

B.S. in Management and Information Technology

Daniel Webster College,

Nashua, NH

Certifications in Audio Engineering and Mastering

The Recording Workshop

Chillicothe, OH