SEVENTEENTH CONGRESS
OF THE REPUBLIC OF THE PHILIPPINES
First Regular Section

HOUSE OF REPRESENTATIVES

House Bill No.

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REGISTRATION UNIT
BILLS AND INDEX SERVICE

Introduced by Representative Victor A. Yap

EXPLANATORY NOTE

The National Telecommunications Commission (NTC) was created under Executive Order No. 546 promulgated on July 23, 1979, and conferred with regulatory and quasi-judicial functions taken over from the Board of Communications and the Telecommunications Control Bureau, which were abolished in the same Order.

Primarily, the NTC is the sole body that exercises jurisdiction over the supervision, adjudication and control over all telecommunications services throughout the country. For the effective enforcement of this responsibility, it adopts and promulgates such guidelines, rules, and regulations relative to the establishment operation and maintenance of various telecommunications facilities and services nationwide.

The National Telecommunications Commission has adopted a "hands off" since 1995 with the passage of Republic Act No. 7925 that effectively deregulated and privatized the telecom industry. It is argued, that the "hands off" approach resulted in the Philippines having one of the slowest Internet in Asia. NTC itself stated the said law as "reason why the government has difficulty in regulating internet service today".

The present legislative framework however is no longer sufficient to meet the needs of Filipino industries utilizing Information Communication Technology extensively, and neither is it responsive to the needs of Filipino consumers. In view of this, this Bill expands the NTC's powers and capacity to regulate Telecommunications Companies (Telcos) and other industry related entities. This will allow the NTC to ensure quality, safety, reliability security, compatibility and inter-operability of Telco facilities and services while upholding consumer welfare and a fair competitive market.

A vital concern is to place Quality of Service (QoS) Standards in place to ensure a fair degree of consumer satisfaction and to maintain a level of service adequate for business and commerce. The QoS shall serve as a common reference of acceptable levels of quality for regulators, providers and consumers.

Another important addition to the NTC mandate under this bill is the power to review and approve the interconnection of Telcos and Internet Service Providers. This strengthens and encourages interconnection and interoperability of telecommunications and the Internet. To this end, the bill provides necessary legal definitions and delineations to clarify and establish an adequate legal regime for sound administration.

Finally, the proposed measure provides for an expanded NTC jurisdiction to cover data services and networks once classified as Value-Added Services (VAS). This ultimately allows the NTC to regulate and ensure quality Internet services.

In view of the foregoing, the immediate passage of this bill is earnestly sought.

VICTOR A. YAP
Representative, 2nd District of Tarlac

SEVENTEENTH CONGRESS)
OF THE REPUBLIC OF THE PHILIPPINES)
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HOUSE OF REPRESENTATIVES

House Bill No. _

Introduced by Representative Victor A. Yap

AN ACT

EXPANDING THE COVERAGE AND STRENGTHENING THE POWERS OF THE NATIONAL TELECOMMUNICATIONS COMMISION AMENDING FOR THE PURPOSE REPUBLIC ACT 7925, OTHERWISE KNOWN AS "THE PUBLIC TELECOMMUNICATIONS ACT OF THE PHILIPPINES"

Be it enacted by the Senate and House of Representatives in Congress assembled:

SECTION 1. Amendments to Republic Act No. 7925 or the Public Telecommunications
Policy Act of the Philippines – Jurisdiction over the provision and regulation of internet and
information and communications technology services shall be vested with the National
Telecommunications Communications, in accordance with the succeeding provisions.

SEC. 2. Article I, Section 3, subparagraph (h) of the same Act is hereby amended to read as follows:

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h) Value-added service provider (VAS) — an entity, which relying on the transmission, switching and local distribution facilities of the local exchange and interexchange operators, overseas carriers, offers [enhanced services beyond those ordinarily provided for such carriers] SERVICES THAT ARE OVER AND ABOVE THE CORE SERVICE OF A TELECOMUNICATIONS SEGMENT, AND ARE NOT CORE SERVICES OF OTHER TELECOMMUNICATIONS SEGMENTS.

x x x"

- SEC. 3. Article III, Section 5 of the same Act is hereby amended to read as follows:
- "SEC. 5. Responsibilities of the National Telecommunications Commissions. The National Telecommunications Commission (Commission) shall be the principal administrator of this Act and as such shall take the necessary measures to implement the policies and objectives set forth in this Act. Accordingly, in addition to its existing functions, the Commission shall be responsible for the following:
- a) Adopt an administrative process which would facilitate the entry of qualified service providers and adopt a pricing policy which would generate sufficient returns to

encourage them to provide basic telecommunications, **NETWORK**, **AND INTERNET** services in unserved and underserved areas;

- b) Mandate a fair and reasonable interconnection of facilities of authorized public network operators and other providers of telecommunications, NETWORK, AND INTERNET services in conformity with standards and specifications set by international radio, telecommunications, NETWORK, AND INTERNET organizations to which the Philippines is a signatory;
- c) Mandate a fair and reasonable interconnection of facilities of authorized public network operators and other providers of telecommunications, NETWORK, AND INTERNET services through appropriate modalities of interconnection and at a reasonable and fair level of charges, which make provision for the cross-subsidy to unprofitable local exchange service areas so as to promote telephone, MOBILE PHONE, NETWORK, AND BROADBAND density, and provide the most extensive access to basic telecommunications, NETWORK, AND INTERNET services available at affordable rates to the public;
- d) Foster fair and efficient market conduct through, but not limited to, the protection of telecommunications entities from unfair trade practices of other carriers;
- e) Promote consumers welfare by facilitating access to telecommunications, NETWORK, AND INTERNET services whose infrastructure and network must be geared towards the needs of individual and business users, AND BY DEVELOPING AND IMPLEMENTING STANDARDS, PLANS, POLICIES, PROGRAMS, MEASURES, AND MECHANISMS, INCLUDING ARBITRATION, QUASI-JUDICIAL, AND PROSECUTORIAL MECHANISMS, TO PROTECT THE WELFARE OF CONSUMERS AND USERS OF TELECOMMUNICATIONS, NETWORK, AND INTERNET SERVICES;

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Sec. 4. Article III, Section 6 of the same Act is hereby amended to read as follows:

"SEC. 6. Responsibilities of and Limitations to Department Powers. – The Department of [Transportation and Communications (DOTC)] INFORMATION AND COMMUNICATIONS TECHNOLOGY (DICT) shall not exercise any power which will tend to influence or effect a review or a modification of the Commission's quasi-judicial functions.

"x x x"

- c) the representation and promotion of Philippine interests in international bodies, and the negotiation of the nation's rights and obligations in international [telecommunications] INFORMATION TECHNOLOGY, COMMUNICATIONS, NETWORK, AND INTERNET matters; and
- d) the operation of a national consultative forum to facilitate interaction amongst the [telecommunications industries] INFORMATION, COMMUNICATIONS, NETWORK,

1	AND INTI	ERNET IND	USTI	RIES, user	groups,	acade	emic	and res	earch	institutions in the
2	airing and	l resolution	of	important	issues	in	the	field	of	[communications]
3	TELECON	4MUNICATI	ONS	AND THE	INTER	NET	, ,,			

Sec. 5. A new Section 9 shall be inserted between Sections 8 and 9 of the same Act which shall read as follows:

SEC. 9. LOCAL INTERNET SERVICE PROVIDER. – LOCAL INTERNET SERVICE PROVIDER SHALL:

- (A) PROVIDE UNIVERSAL INTERNET CONNECTION SERVICE TO ALL SUBSCRIBERS WHO APPLIED FOR SUCH SERVICE, WITHIN A REASONABLE PERIOD AND AT SUCH STANDARDS AS MAY BE PRESCRIBED BY THE COMMISSION AND AT SUCH PROFIT MARGIN AS TO SUFFICIENTLY PROVIDE A FAIR RETURN ON INVESTMENTS;
- (B) BE PROTECTED FROM UNCOMPENSATED BYPASS OR OVERLAPPING OPERATIONS OF OTHER TELECOMMUNICATIONS ENTITIES IN NEED OF PHYSICAL LINKS OR CONNECTIONS TO ITS CUSTOMERS IN THE AREA EXCEPT WHEN IT IS UNABLE TO PROVIDE, WITHIN A REASONABLE PERIOD AND AT THE DESIRED STANDARD, THE INTERCONNECTION ARRANGEMENTS REQUIRED BY SUCH ENTITIES;
- (C) HAVE THE FIRST OPTION TO PROVIDE PUBLIC OR PRIVATE NETWORK ACCESS OR INTERNET ACCESS NODES OR ZONES IN THE AREA COVERED BY ITS NETWORK;
- (D) BE ENTITLED TO A FAIR AND EQUITABLE REVENUE SHARING ARRANGEMENT WITH THE INTERNET EXCHANGE, INTERNET DATA CENTER, INTERNET GATEWAY FACILITY, OR SUCH OTHER CARRIERS CONNECTED TO ITS BASIC NETWORK: PROVIDED, THAT THE SERVICE IT PROVIDES IS SOLELY DEPENDENT ON EXISTING NETWORKS BEING OPERATED AND MAINTAINED BY AT LEAST ONE OTHER TELECOMMUNICATIONS ENTITY: PROVIDED, FURTHER, THAT A LOCAL INTERNET SERVICE PROVIDER NEED NOT SECURE A FRANCHISE.

A CABLE TV FRANCHISE MAY PROVIDE LOCAL INTERNET CONNECTION, NETWORK, OR DATA TRANSMISSION SERVICES WITHOUT A SEPARATE FRANCHISE: PROVIDED, THAT THE OPERATION OF INTERNET CONNECTION, NETWORK, OR DATA TRANSMISSION SERVICE BY THE CABLE TV FRANCHISE SHALL BE GOVERNED BY THIS ACT AND OTHER RELEVANT LAWS.

THE PROVISION OF INTERNET CONNECTION, NETWORK, OR DATA TRANSMISSION SERVICES SHALL ALSO BE GOVERNED BY THE PUBLIC

	1	SERVICE ACT, AS AMENDED, AND OTHER RELEVANT LAWS GOVERNING
	2	UTILITIES.
	3	Sec. 6. Section 9 of the same Act is hereby renumbered as Section 10.
	4	Sec. 7. A new Section 11 shall be inserted after the renumbered Section 10 of the same Act
	5	which shall read as follows:
	6	SEC. 11. INTERNET EXCHANGE - THE NUMBER OF ENTITIES
	7	AUTHORIZED TO PROVIDE INTERNET EXCHANGE SERVICES SHALL,
	8	WHERE IT IS ECONOMICALLY VIABLE, BE AT LEAST TWO (2) INTERNET
	9	EXCHANGES: PROVIDED, THAT A LOCAL INTERNET SERVICE PROVIDER
1	.0	SHALL NOT BE RESTRICTED FROM OPERATING ITS OWN INTERNET
1	.1	EXCHANGE SERVICE IF ITS VIABILITY IS DEPENDENT THERETO:
1	2	PROVIDED, FURTHER, THAT SUCH INTERNET EXCHANGE SHALL HAVE
1	.3	THE FOLLOWING OBLIGATIONS:
1	4	(A) IT SHALL INTERCONNECT WITH ALL OTHER INTERNET
1	.5	EXCHANGES IN THE SAME CATEGORY AND WITH ALL LOCAL INTERNET
1	6	SERVICE PROVIDERS AND OTHER TELECOMMUNICATIONS ENTITIES,
1	7	UPON APPLICATION AND WITHIN A REASONABLE PERIOD, AND UNDER
1	.8	FAIR AND REASONABLE LEVEL CHARGES, IN ORDER THAT INTERNET AND
1	9	NETWORK SERVICES ARE MADE AVAILABLE;
2	.0	(B) IT SHALL HAVE THE RIGHT TO ESTABLISH AND OPERATE ITS
2	1	OWN NETWORK FACILITIES THROUGH WHICH INTERNATIONAL
2	2	NETWORKS OR INTERNATIONAL GATEWAY FACILITIES SHALL BE ABLE
2	3	TO COURSE THEIR MESSAGES OR SIGNALS; AND
2	4	(C) IT SHALL COMPLY WITH INTERNATIONAL AND GENERIC
2	5	ENGINEERING REQUIREMENTS AND STANDARDS OF OPERATION FOR
2	6	INTERNET EXCHANGES.
2	7	Sec. 8. A new Section 12 shall be inserted after the new Section 11 of the same Act which
2	8	shall read as follows:
2	9	SEC. 12. INTERNET DATA CENTER - THE NUMBER OF ENTITIES
3	0	AUTHORIZED TO PROVIDE INTERNET DATA CENTER SERVICES SHALL,
3	1	WHERE IT IS ECONOMICALLY VIABLE, BE AT LEAST TWO (2) INTERNET
3	32	DATA CENTERS: PROVIDED, THAT A LOCAL INTERNET SERVICE PROVIDER
3	33	OR CONTENT PROVIDER SHALL NOT BE RESTRICTED FROM OPERATING
3	34	ITS OWN INTERNET DATA CENTER IF ITS VIABILITY IS DEPENDENT
3	35	THERETO: PROVIDED, FURTHER, THAT SUCH INTERNET DATA CENTER
977	36	SHALL HAVE THE FOLLOWING OBLIGATIONS:
3	37	(A) IT SHALL INTERCONNECT WITH ALL OTHER INTERNET DATA
3	38	CENTERS IN THE SAME CATEGORY AND WITH ALL LOCAL INTERNET

1	SERVICE PROVIDERS AND OTHER TELECOMMUNICCATIONS ENTITIES
2	UPON APPLICATION AND WITHIN A REASONABLE TIME PERIOD, AND
3	UNDER FAIR AND REASONABLE LEVEL CHARGES, IN ORDER THAT
4	INTERNET AND NETWORK SERVICES ARE MADE AVAILABLE;
5	(B) IT SHALL HAVE THE RIGHT TO ESTABISH AND OPERATE ITS OWN
6	NETWORK FACILITIES THROUGH WHICH INTERNATIONAL NETWORKS OF
7	INTERNATIONAL GATEWAY FACILITIES SHALL BE ABLE TO COURSE
8	THEIR MESSAGES OR SIGNALS; AND
9	(C) IT SHALL COMPLY WITH INTERNATIONAL GENERIC
10	ENGINEERING REQUIREMENTS AND STANDARDS OF OPERATION FOR
11	NETWORK AND DATA CENTERS.
12	Sec. 9. Section 10 of the same Act is hereby renumbered as Section 13.
13	Sec. 10. A new Section 14 shall be inserted after the renumbered Section 13 of the same Act
14	which shall read as follows:
15	SEC. 13. INTERNET GATEWAY FACILITY ONLY ENTITIES WHICH
16	WILL PROVIDE INTERNET EXCHANGE SERVICES OR INTERNET DATA
17	CENTER SERVICES, AND CAN DEMONSTRABLY SHOW TECHNICAL AND
18	FINANCIAL CAPABILITY TO INSTALL AND OPERATE AN INTERNATIONAL
19	GATEWAY FACILITY, SHALL BE AUTHORIZED TO OPERATE AS AN
20	INTERNET GATEWAY FACILITY.
21	THE AUTHORIZED ENTITY SHALL BE REQUIRED TO PRODUCE A
22	FIRM CORRESPONDENT OR INTERCONNECTION RELATIONSHIPS WITH
23	MAJOR OVERSEAS TELECOMMUNICATIONS AUTHORITIES, CARRIERS,
24	OVERSEAS INTERNET GATEWAYS, NETWORKS, AND INTERNET SERVICE
25	PROVIDERS WITHIN ONE (1) YEAR FROM THE GRANT OF THE AUTHORITY.
26	THE INTERNET GATEWAY FACILITY SHALL ALSO COMPLY WITH ITS
27	OBLIGATIONS TO PROVIDE INTERNET EXCHANGE SERVICES IN
28	UNSERVED OR UNDERSERVED AREAS WITHIN THREE (3) YEARS FROM THE
29	GRANT OF THE AUTHORITY AS REQUIRED BY EXISTING REGULATIONS:
30	PROVIDED, THAT SAID INTERNET GATEWAY FACILITY SHALL BE DEEMED
31	TO HAVE COMPLIED WITH THE SAID OBLIGATION IN THE EVENT THAT IT
32	ALLOWS AN AFFILIATE THEREOF TO ASSUME SUCH OBLIGATION AND
33	WHO COMPLIES THEREWITH.
34	FAILURE TO COMPLY WITH THE ABOVE OBLIGATION SHALL BE A
35	CAUSE TO CANCEL ITS AUTHORITY OR PERMIT TO OPERATE AS AN
36	INTERNET GATEWAY FACILITY.
37	SEC. 11. A new Section 15 shall be inserted after the new Section 14 of the same Act which

shall read as follows:

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SEC. 15. CONTENT PROVIDER. - EXCEPT FOR BUSINESS PERMITS AND 1 2 OTHER REGULATORY REQUIREMENTS, AS PROVIDED FOR BY THE CONSUMER ACT OF THE PHILIPPINES, AS AMENDED, AND OTHER 3 RELEVANT LAWS, AND PROVIDED THAT THE TRANSMISSION OF ITS 4 CONTENT IS SOLELY DEPENDENT ON EXISTING NETWORKS BEING 5 OPERATED AND MAINTAINED BY AT LEAST ONE OTHER 6 TELECOMMUNICATION 7 ENTITY. A CONTENT PROVIDER FOR 8 COMMERCIAL OR NON-COMMERCIAL PURPOSES NEED NOT SECURE A FRANCHISE, LICENSE, OR PERMIT TO OPERATE IN THE PHILIPPINES. 9

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SUBJECT TO THE NATURE OF THE CONTENT THAT IS PROVIDED BY THE CONTENT PROVIDER FOR COMMERCIAL PURPOSES, LAWS SUCH AS THE PAGCOR CHARTER, AS AMENDED, THE MTRCB CHARTER, AS AMENDED, AND OHER RELEVANT LAWS, SHALL BE DEEMED APPLICABLE TO THE CONTENT PROVIDER.

SEC. 12. Section 11 of the same Act is hereby renumbered as Section 16 and shall be amended to read as follows:

"SEC. [11] 16. Value-added Service Provider (VAS). — [Provided that it does not put up its own network] IF THE SERVICE OF THE VAS PROVIDER IS SOLELY DEPENDENT ON EXISTING NETWORKS BEING OPERATED AND MAINTAINED BY AT LEAST ONE OTHER TELECOMMUNICATIONS ENTITY, a VAS provider need not secure a franchise. A VAS provider shall be allowed to competitively offer its services and/or expertise, and lease or rent telecommunications equipment and facilities necessary to provide such specialized services, in the domestic and/or international market in accordance with network compatibility.

Telecommunications entities may provide VAS, subject to the additional requirements that:

- (a) prior approval of the Commission is secured to ensure that such VAS offerings are not cross-subsidized from the proceeds of their utility operations;
- (b) other providers of VAS are not discriminated against in rates nor denied equitable access to their facilities; and
 - (c) separate books of accounts are maintained for the VAS.

THE PROVISION OF HIGH SPEED OR HIGH-VOLUME INTERNET CONNECTION OR DATA TRANSMISSION SERVICES AS A SERVICE SEPARATE FROM NORMAL INTERNET CONNECTION OR DATA TRANSMISSION SERVICES SHALL NOT BE CLASSIFIED AS A VALUE-ADDED SERVICE."

SEC. 13. The succeeding sections of the same Act are hereby renumbered accordingly.

1	SEC. 14. Article V, Section 19 of the same Act, as renumbered, is hereby amended to read as
2	follows:
3	"SEC.[14] 19. Customer Premises Equipment Telecommunications subscribers
4	AND NETWORK AND INTERNET USERS shall be allowed to use within their premises
5	terminal equipment, such as telephone, PABS, facsimile, SUBCRIBER
6	IDENTIFICATION MODULE (SIM) CARDS, data, record, message and other special
7	purpose or multi-function telecommunication terminal equipment intended for such
8	connection: Provided, That the equipment is type-approved by the Commission.
9	UNLESS DESIGNED AND MANUFACTURED AS SUCH WITHOUT NEED
10	FOR A SPECIAL REQUEST BY A TELECOMMUNICATIONS ENTITY, NO
11	CUSTOMER PREMISES EQUIPMENT SHALL BE RESTRICTED FROM
12	INTERCONNECTING TO A NETWORK OR TO THE INTERNET, OR
13	INTEROPERABILITY WITH OTHER CUSTOMER PREMISES EQUIPMENT,
14	NETWORK EQUIPMENT, DATA STORAGE EQUIPMENT, OR OTHER DEVICES
15	OR EQUIPMENT THAT MAY BE NORMALLY INTERCONNECTED WITH OR
16	MAY NORMALLY ENJOY INTEROPERABILITY WITH, AS APPLICABLE:
17	PROVIDED, THAT IN THE COURSE OF NORMAL OPERATIONS SUCH
18	INTERCONNECTION OR INTEROPERABILITY SHALL NOT COMPROMISE
19	DATA OR NETWORK PRIVACY OR SECURITY."
20	SEC. 15. Article VII of the same Act is hereby amended to read as follows:
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22	ÁRTICLE VII
23	"RIGHTS OF [TELECOMMUNICATIONS USERS] SERVICE USERS AND
24	RESPONSIBILITIES OF SERVICE PROVIDERS
25	"SEC.[20] 25. Rights of End-Users - The user of telecommunications, INTERNET,
26	NETWORK, OR DATA TRANSMISSION service shall have the following basic rights:
27	a) Entitlement of utility service which is nondiscriminatory, reliable and conforming
28	with minimum standards set by the Commission;
29	b) Right to be given the first single-line telephone, INTERNET OR NETWORK
30	connection or the first party-line connection within two (2) months of application for service,
31	against deposit; or within three (3) months after targeted commencement of service in the
32	barangay concerned per the original schedule of service expansion approved by the
33	Commission, whichever deadline comes later;
34	c) Regular, timely and accurate billing, courteous and efficient service at utility
35	business offices and by utility company personnel; [and]
36	(D) TIMELY CORRECTION OF ERRORS IN BILLING AND THE
37	IMMEDIATE PROVISION OF REBATES OR REFUNDS BY THE UTILITY
38	WITHOUT NEED FOR DEMAND BY THE USER; AND

[(d)] E) Thorough and prompt investigation of, and action upon complaints. The utility shall endeavor to allow complaints to be received [over the telephone] BY POST AND OVER MEANS USING TELECOMMUNICATIONS FACILTIES OR THE INTERNET, INCLUDING BUT NOT LIMITED TO VOICE CALLS, SHORT MESSAGE SERVICE (SMS) MESSAGES, MULTIMEDIA MESSAGE SERVICE (MMS) MESSAGES OR E-MAIL, and shall keep record of all [written or phoned-in] complaints RECEIVED AND THE ACTION TAKEN TO ADDRESS THESE COMPLAINTS.

SUBJECT TO THE FILING OF A FORMAL REQUEST TO THE UTILITY, A USER MAY REQUEST THE IMMEDIATE TERMINATION OF SERVICE WITHOUT THE IMPOSITION OF FEES OR PENALTIES, AND WITH THE REFUND OF ANY FEES OR CHARGES ALREADY PAID BY THE USER, SHOULD A UTILITY NOT CONSISTENTLY COMPLY WITH PRECEDING PARAGRAPHS (A), (D), (E), (F), OR ANY OTHER MINIMUM PERFORMANCE STANDARDS SET BY THE COMMISSION.

SUBJECT TO STANDARDS SET BY THE COMMISSION, REASONABLE FEES OR PENALTIES MAY BE IMPOSED BY THE UTILITY, OR MAY BE DEDUCTED FROM ANY FEES OR CHARGES ALREADY PAID BY THE USER, SHOULD A USER REQUEST THE IMMEDIATE TERMINATION OF SERVICE: PROVIDED, THAT:

- (I) THE UTILITY IS ABLE TO SHOW THAT THE REQUEST IS NOT BASED ON NON-COMPLIANCE WITH PRECEDING PARAGRAPHS (A), (C), (D), (E), OR ANY OTHER MINIMUM PERFORMANCE STANDARDS SET BY THE COMMISSION; OR
- (II) THE UTILITY HAS EVIDENCE THAT THE NON-COMPLIANCE HAS NOT RECURRED, IS NOT RECURRING, NOR WILL RECUR IN THE FUTURE; OR
- (III) THE UTILITY HAS EVIDENCE THAT THE NON-COMPLIANCE WAS DUE TO FACTORS BEYOND ITS CONTROL; OR
- (IV) THE UTILITY HAS PROVIDED IMMEDIATE REFUND OR REBATE TO THE USER UPON DETERMINATION OF THE NON-COMPLIANCE; OR
- (V) THE UTILITY HAS EVIDENCE THAT IT HAS EXERTED ITS BEST EFFORTS TO RESOLVE THE NON-COMPLIANCE AND RESTORE THE SERVICE TO THE LEVEL AGREED BETWEEN THE UTILITY AND THE USER WITHIN (7) DAYS OF THE REQUEST FOR IMMEDIATE TERMINATION: PROVIDED, THAT THE UTILITY SHALL COMPLY WITH IMMEDIATE TERMINATION OF SERVICE, WITHOUT THE IMPOSITION OF FEES OR PENALTIES, AND REFUND ANY FEES OR CHARGES ALREADY PAID BY THE

USER WITHOUT NEED FOR DEMAND SHOULD THE SERVICE NOT BE
RESTORED WITHIN THE SEVEN (7) DAY PERIOD, WITHIN THREE (3) DAYS
AFTER THE TERMINATION OF SERVICE.

SUBJECT TO STANDARDS SET BY THE COMMISSION, PENALTIES MAY BE IMPOSED ON A UTILITY THAT IS UNABLE TO COMPLY WITH PRECEEDING PARAGRAPH (B). THE COMMISSION MAY IMPOSE ADDITIONAL PENALTIES IF THE UTILITY DOES NOT REFUND ANY DEPOSIT, FEES, OR CHARGES ALREADY PAID BY THE USER WITHOUT NEED FOR DEMAND WITHIN THREE (3) DAYS AFTER THE DEADLINE AGREED UPON BETWEEN THE USER AND THE UTILITY."

SEC.16. A new Section 26 shall be inserted after the renumbered Section 25 of the same Act which shall read as follows:

SEC 26. QUALITY OF SERVICE AND NETWORK FAIR USE. – (A) NO INTERNET SERVICE PROVIDER, INTERNET EXCHANGE, INTERNET DATA CENTER, INTERNET GATEWAY FACILITY, TELECOMMUNICATIONS ENTITY, OR PERSON PROVIDING INTERNET CONNECTION, NETWORK, OR DATA TRANSMISSION SERVICES SHALL:

- (1) FAIL TO PROVIDE A SERVICE, OR NETWORK SERVICES ON REASONABLE, NON-DISCRIMINATORY TERMS AND CONDITIONS SUCH THAT ANY PERSON CAN OFFER OR PROVIDE CONTENT, APPLICATIONS OR SERVICES TO OR OVER THE NETWORK IN A MANNER THAT IS AT LEAST EQUAL TO WHAT THE PROVIDER OR ITS AFFILIATES OFFER IN CONTENT, APPLICATIONS, AND SERVICES FREE OF ANY SURCHARGE;
- (II) REFUSE TO INTERCONNECT FACILITIES WITH OTHER FACILITIES OF ANOTHER PROVIDER OF NETWORK SERVICES ON REASONABLE, AND NON-DISCRIMINATORY TERMS OR CONDITIONS;
- (III) BLOCK, IMPAIR, DISCRIMINATE AGAINST, OR INTERFERE WITH THE ABILITY OF ANY PERSON TO USE A NETWORK SERVICE TO ACCESS, USE, SEND, RECEIVE OR OFFER LAWFUL CONTENT, APPLICATIONS OR SERVICES OVER THE INTERNET;
- (IV) IMPOSE A SURCHARGE OR OTHER CONSIDERATION FOR THE PRIORITIZATION OR OFFER OF ENHANCED QUALITY OF SERVICE TO DATA OR PROTOCOL OF A PARTICULAR TYPE, AND MUST PROVIDE EQUAL QUALITY OF SERVICE TO ALL DATA OR PROTOCOL OF THAT TYPE REGARDLESS OF ORIGINS OR OWNERSHIP.
- (B) NOTHING IN THIS SECTION SHALL BE CONSTRUED AS TO PREVENT AN INTERNET SERVICE PROVIDER, INTERNET EXCHANGE, INTERNET DATA CENTER, INTERNET GATEWAY FACILITY,

1	TELECOMMUNICATIONS ENTITY OR PERSON PROVIDING INTERNET
2	CONNECTION, NETWORK, OR DATA TRANSMISSION SERVICES FROM
3	TAKING REASONABLE AND NON-DICRIMINATORY MEASURES:
4	(I) TO MANAGE THE FUNCTION OF A NETWORK ON A SYSTEM-WIDE
5	BASIS, SUCH THAT THE MANAGEMENT FUNCTION DOES NOT RESULT IN
6	THE DISCRIMINATION BETWEEN CONTENT, APPLICATION, OR SERVICES
7	OFFERED BY THE PROVIDER OR USER;
8	(II) TO GIVE PRIORITY TO EMERGENCY COMMUNICATIONS;
9	(III) TO PREVENT A VIOLATION OF LAW OR TO COMPLY WITH AN
10	ORDER OF THE COURT ENFORCING SUCH LAW;
11	(IV) TO OFFER CONSUMER PROTECTION SERVICES SUCH AS
12	PARENTAL CONTROLS, WHEREIN USERS MAY REFUSE TO ENABLE SUCH
13	SERVICES, OR OPT-OUT; OR,
14	(V) TO OFFER SPECIAL PROMOTIONAL PRICING OR OTHER
15	MARKETING INITIATIVES.
16	(C) AN INTERNET SERVICE PROVIDER, INTERNET EXCHANGE,
17	INTERNET DATA CENTER, INTERNET GATEWAY FACILITY,
18	TELECOMMUNICATIONS ENTITY, OR PERSON PROVIDING INTERNET
19	CONNECTION, NETWORK, OR DATA TRANSMISSION SERVICES MAY
20	PROVIDE FOR DIFFERENT LEVELS OF AVAILABILITY, UPTIME OR OTHER
21	SERVICE QUALITY STANDARDS SET BY THE COMMISSION FOR SERVICES
22	USING PREPAID, POSTPAID, OR OTHER MEANS OF PAYMENT: PROVIDED,
23	THAT MINIMUM LEVELS OF AVAILABILITY, UPTIME, AND OTHER SERVICE
24	QUALITY STANDARDS SET BY THE COMMISSION SHALL NOT BE
25	DIFFERENT BETWEEN SERVICES USING PREPAID, POSTPAID, OR OTHER
26	MEANS OF PAYMENT."
27	SEC. 17. Implementing Rules and Regulations. Within sixty (60) days from the approval of
28	this Act, the NTC and the DICT shall promulgate the rules and regulations to effectively implement
29	the provisions of this Act.
30	SEC. 18. Separability Clause Should any part of this Act be declared unconstitutional, the
31	validity of the remaining provisions hereof shall remain in full force and effect.
32	SEC. 19. Repealing Clause - The provisions of other laws, decrees, executive orders, rules
33	and regulations inconsistent with this Act are hereby repealed, amended or modified accordingly.
34	SEC. 20. Effectivity - This Act shall take effect fifteen (15) days after its publication in the
35	Official Gazette or in at least two (2) national newspapers in general circulation.