ALI AHMED
• aahmed02@gmail.com •

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Profile: Results-oriented professional with experience in people, technology, and projects. Recognized repeatedly for a positive attitude, flexibility, and initiative by management, colleagues, and customers.

✓ Software Project Mgmt.	✓ Product Mgmt.	✓ Change mgmt.
✓ AI and ML	✓ Req. Mgmt.	✓ Action-oriented
✓ Software Engineering	✓ Team Mgmt.	✓ Enhanced Security

<u>Work History</u>

EDTECH Consultant

Self-Employed, Ottawa   August 2024 – Present
- Strategy, vision alignment, road mapping, roll-out planning.
- Supporting the planning and implementation of classroom-technology integration.

CEO, Cofounder,

MwalimuPLUS, Ottawa/Remote   January 2016 – July 2024
- Product Owner (Participated in all Agile ceremonies, owned backlog, worked with all teams
- Attracted talent, facilitated skills development, and coached team leads.
- Business strategy; executed on strategic and operational levels.
- Getting Results: worked at all levels to achieve goals by partnering with managers and employees.
- Culture: Co-developed our company values; empowered employees to take ownership.
- Stakeholder engagement: built positive relationships and created external partnerships.

Business Analyst/Developer

NetServe Inc., Ottawa/Remote   September 2013 – December 2016.
- GPS assets tracking; product feasibility analysis (Technical, economic)
- Product requirements elicitation, analysis, and documentation
- Developed a fleet assets optimization tool.

Instructor,

Algonquin College, Ottawa, ON.   September 2009-August 2013
- Taught Introduction to Java & Web Development.

Business Analyst,

Oncor, Dallas, TX.   February 2009 – August 2009

E-metering IT infrastructure for Oncor.
- Requirements gathering and documentation for integration btw Enterprise Service Bus (ESB), Meter Data Management System (MDMS), and Customer Information System (CIS).

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Business Analyst,

CareFirst BlueCross BlueShield, Owings Mills, MD   August 2008 – January 2009

Project objective - Improve: Core business processes, Operational efficiencies, and Speed-to-market.

- Elicited, analyzed, and documented requirements for integration of Individual Enrollment, Workflow Pega BPM System, Sales Marketing, and Technology System (SMARTS).

TIBCO Developer,

Option One Mortgage Corp., Irvine, CA.   February 2008 – July 2008

- Integrated two critical end-to-end business processes: Flood report appraisal & Credit check.

TIBCO Consultant

Seagate Technologies, Londonderry, N. Ireland,   January - February 2008

- TIBCO setup for Fabrication workstations to monitor fab system health.

Business Analyst,

Merck & Company, Whitehouse Station, NJ,   April 2007 – December 2007

B2B Integration - Merck's Global Business Unit and external vendors.

- Elicited requirements, requirements workshops, and wrote Specification (SRS).

Business Analyst,

Grupo Elektra, Mexico City, Mexico   December 2005 – March 2007

Project: To improve business process data flow by integrating enterprise applications.

- Analyzed end-to-end business processes for performance issues
- Interview SMEs, held workshops, documented and scoped use cases, and clarified conflicts
- Wrote integration requirements.
- Achievement: Grupo Elektra saved approximately Mex. Pesos 18M in inventory management, transportation, warehousing, and logistics expenses.

TIBCO Developer,

AT&T Wireless, Seattle, WA,   July 2003 – December 2004

The 'Third Party Provision Project' (TPP) integrated AT&T's internal systems with data vendors' systems.

- Defined requirements for interfaces & data format for the enterprise service bus
- Created interfaces to handle multiple transactions, data flows, including data service provisioning, SKU provisioning, and AT&T's combined billing data traffic, order adds/updates/cancellations.

TIBCO Developer/ Support Analyst,

Unbounded Solutions, Atlanta, GA,   July 2002 - June 2003

- On-call production support for TIBCO.
- System admin, upgraded, installed, and configured TIBCO for Enterprise App Integration.

Admissions & Financial Aid Counselor

University of Toronto, Toronto, ON   July 1991 – December 2000

- Advised students/parents on admission, financial aid, and assessed admissions applications.
- P/T grad student.

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EDUCATION:
- B. Sc. (Management Information Systems), USIU-A, Nairobi
- M. Sc. (Software Eng.), George Mason University
- M.Ed., U of T, Toronto, ON

COMMUNITY:
Board Member, Sea Change Canada

SKILLS:
- Agile Management
- Algorithms
- AI/ Generative AI, Agents, LLM, Machine Learning
- Data Science, Data Analysis, Data Visualization
- Computer Science, Software Engineering
- Software Development
- OOP, Python, DBMS, SQL
- Statistics, R-programming
- Project Management – PMI and Software PM models
- Business Analysis: Software Requirements Management
- Communication, problem-solving, adaptability, resilience, and collaboration
- Leadership, Team E, Coaching
- Entrepreneurship/Entrepreneurial Mindset
- Learning Agility

References: Available upon request.