

# ALI AHMED

10-1662 Russell Rd. Ottawa ON K1G 0M8 • (613)619-1110 • aahmed02@gmail.com

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**Profile:** Results-oriented professional with experience in people, technology, and projects. Recognized repeatedly for a positive attitude, flexibility, and initiative by management, colleagues, and customers.

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|--------------------------|-----------------|---------------------|
| ✓ Software Project Mgmt. | ✓ Product Mgmt. | ✓ Change mgmt.      |
| ✓ AI and ML              | ✓ Req. Mgmt.    | ✓ Action-oriented   |
| ✓ Python                 | ✓ Team Mgmt.    | ✓ Enhanced Security |

## Work History

### **EDTECH Consultant**

Self-Employed, Ottawa

August 2024 – Present

- Strategy, vision alignment, road mapping, roll-out planning.
- Supporting the planning and implementation of classroom-technology integration.

### **CEO, Cofounder,**

MwalimuPLUS, Ottawa/Remote

January 2016 – July 2024

- Product Owner (Participated in all Agile ceremonies, owned backlog, worked with all teams )
- Attracted talent, facilitated skills development, and coached team leads.
- Business strategy; executed on strategic and operational levels.
- Getting Results: worked at all levels to achieve goals by partnering with managers and employees.
- Culture: Co-developed our company values; empowered employees to take ownership.
- Stakeholder engagement: built positive relationships and created external partnerships.

### **Business Analyst/Developer**

NetServe Inc., Ottawa/Remote

September 2013 – December 2016.

- GPS assets tracking; product feasibility analysis (Technical, economic)
- Product requirements elicitation, analysis, and documentation
- Developed a fleet assets optimization tool.

### **Instructor,**

Algonquin College, Ottawa, ON.

September 2009-August 2013

- Taught Introduction to Java & Web Development.

### **Business Analyst,**

Oncor, Dallas, TX.

February 2009 – August 2009

E-metering IT infrastructure for Oncor.

- Requirements gathering and documentation for integration btw Enterprise Service Bus (ESB), Meter Data Management System (MDMS), and Customer Information System (CIS).

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## **Business Analyst,**

CareFirst BlueCross BlueShield, Owings Mills, MD

August 2008 – January 2009

Project objective - Improve: Core business processes, Operational efficiencies, and Speed-to-market.

- Elicited, analyzed, and documented requirements for integration of Individual Enrollment, Workflow Pega BPM System, Sales Marketing, and Technology System (SMARTS).

## **TIBCO Developer,**

Option One Mortgage Corp., Irvine, CA.

February 2008 – July 2008

- Integrated two critical end-to-end business processes: Flood report appraisal & Credit check.

## **TIBCO Consultant**

Seagate Technologies, Londonderry, N. Ireland,

January - February 2008

- TIBCO setup for Fabrication workstations to monitor fab system health.

## **Business Analyst,**

Merck & Company, Whitehouse Station, NJ,

April 2007 – December 2007

B2B Integration - Merck's Global Business Unit and external vendors.

- Elicited requirements, requirements workshops, and wrote Specification (SRS).

## **Business Analyst,**

Grupo Elektra, Mexico City, Mexico

December 2005 – March 2007

Project: To improve business process data flow by integrating enterprise applications.

- Analyzed end-to-end business processes for performance issues
- Interview SMEs, held workshops, documented and scoped use cases, and clarified conflicts
- Wrote integration requirements.
- Achievement: Grupo Elektra saved approximately Mex. Pesos 18M in inventory management, transportation, warehousing, and logistics expenses.

## **TIBCO Developer,**

AT&T Wireless, Seattle, WA,

July 2003 – December 2004

The 'Third Party Provision Project' (TPP) integrated AT&T's internal systems with data vendors' systems.

- Defined requirements for interfaces & data format for the enterprise service bus
- Created interfaces to handle multiple transactions, data flows, including data service provisioning, SKU provisioning, and AT&T's combined billing data traffic, order adds/updates/cancellations.

## **TIBCO Developer/ Support Analyst,**

Unbounded Solutions, Atlanta, GA,

July 2002 - June 2003

- On-call production support for TIBCO.
- System admin, upgraded, installed, and configured TIBCO for Enterprise App Integration.

## **Admissions & Financial Aid Counselor**

University of Toronto, Toronto, ON

July 1991 – December 2000

- Advised students/parents on admission, financial aid, and assessed admissions applications.
- P/T grad student.

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## EDUCATION:

- B. Sc. (Management Information Systems), USIU-A, Nairobi
- M. Sc. (Software Eng.), George Mason University
- M.Ed., U of T, Toronto, ON

## SKILLS:

- Agile Management
- Algorithms
- AI/ Generative AI, Agents, LLM, Machine Learning
- Data Science, Data Analysis, Data Visualization
- Computer Science, Software Engineering
- Software Development
- OOP, Python, DBMS, SQL
- Statistics, R-programming
- Project Management – PMI and Software PM models
- Business Analysis: Software Requirements Management
- Communication, problem-solving, adaptability, resilience, and collaboration
- Leadership, Team EI, Coaching
- Entrepreneurship/Entrepreneurial Mindset
- Learning Agility

References: Available upon request.