Aaron Howard

cell: 207-752-4571 | email: <u>aaron.howard.it@gmail.com</u> | Eliot, Maine

Education_____

York County Community College

Wells, Maine

Information Technology

September 2016 - May 2018

University of Southern Maine

Gorham, Maine

B.S in Information Technology

September 2018 - Present

GPA: 3.23/4.00

Expected Graduation: May, 2020

Work Experience_____

Best Buy

Portsmouth, New Hampshire

Sales Associate - Lifestyles Department

November 2016 - January 2017

- Assist customers with product questions, in person or over the phone
- Order products for customers if not in store
- Propose products that would better suit the customers needs

Hannaford Dover, New

Hampshire

Center Store Associate

March 2017 - 2018

- Help customers find products in person and over the phone
- Propose ideas for weekly store displays
- Ensure shelves are always stocked with inventory
- Assist in training new employees

Experience and Certifications_____

Language Experience

Python, Java, HTML, CSS

Certifications

CompTIA Testout PC Pro

Applications

Microsoft Office Suite, Dreamweaver, VMware,

Operating Systems

Windows Vista, 7, 8, 10, Windows Server 2016, 2019, Mac OS

Projects_____

PC Building

Summer 2016 - Present

- Advise part selection for friends and family

- Built PCs once part arrived, educating about what I was doing while building
- Troubleshoot problems with other computers as well