# Aaiman Naeem

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I am a results-driven IT professional with a strong bias for action, passionate about leveraging analytical and data-driven insights to drive business growth. With 2+ years of experience across diverse industries, I specialize in bridging the gap between technology, strategy, and business operations to deliver impactful solutions.



### EXPERIENCE

Application Manager

Oct. 2024 – Present Bonn, Germany

DHL eCommerce

- Optimized SAP system monitoring, reducing downtime by 15% through proactive issue resolution
- Conducted SAP research, implementing functionalities that enhanced system performance by 10%
- Validated system updates to ensure compliance with business requirements and operational efficiency

### Global IT and Business Process Manager (Working Student)

Jul. 2022 – Sep. 2024 Bad Homburg, Germany

Fresenius Kabi

- Analyzed the performance of business processes and presented comprehensive reports against established KPIs
- Drafted detailed documentation and facilitated training sessions to support the adoption of new business processes
- Designed and executed internal strategies to enhance business domain capabilities and optimize operational processes
- · Contributed to the implementation of a demand management project which focused on managing and forecasting demand effectively

## Internal Communications and Engagement Manager (Working Student)

Jan. 2022 – Jul. 2022 Darmstadt, Germany

Merck KGaA

- Designed and implemented dashboards to enable in-depth analysis and improve the performance of internal channel communications
- · Re-strategized marketing and communication processes to enhance internal engagement and alignment
- Conducted detailed research analyses to develop innovative communication materials

#### **Marketing Intern**

Jun. 2021 – Nov. 2021

Frankfurt, Germany

- Xilium GmbH

   Analyzed marketing data and industry trends to strategize and position future marketing campaigns effectively
  - Designed and maintained interactive dashboards to track and visualize the performance of online marketing campaigns
  - Crafted high-quality country-specific content for social media platforms to enhance the company's visibility and engagement

### KEY SKILLS

Application Stack: SAP, Jira, Confluence, ServiceNow, Celonis, Microsoft Office

Process Management: Agile, Process Mining
Data Stack: STATA, R, SQL, SPSS

### **EDUCATION**

Goethe University

Frankfurt, Germany

M.Sc. International Management

2020 - 2024

Lahore School of Economics

Lahore, Pakistan

B.Sc. (Double Major) Economics & Marketing

2016 - 2020

### CERTIFICATIONS

Scrum Fundamentals Certified (SFC $^{TM}$ )

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### PROJECTS

### Connection between Sponsorship Disclosure, Influencer Credibility and Consumer Purchase Intention

Aug. 2023

• 60% of respondents considered Sponsorship disclosure positively impacts influencer credibility and consumer purchase intention.

### Impact of Political Regimes on Economic Growth (B.Sc. Thesis)

Jun. 2020

• Based on historical data, it was proven that democratic regimes positively impact growth indicators.

### LANGUAGES

English: Business Fluent

German: Intermediate Proficiency