Aaiman Naeem

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A customer-focused IT Professional with a strong bias for action, passionate about leveraging my analytical and data-driven skills to drive up company growth, and working across functions of strategy and business, having 2+ years of experience across diverse industries.

EXPERIENCE

Trainee in Global Application Management

DHL

Oct. 2024 - Present Bonn, Germany

- Support in the implementation of the GRIP project in Malaysia
- Participate in troubleshooting system errors, bugs, and performance issues
- Validate changes or updates in SAP systems to meet business requirements

Working Student in Global IT & Business Process Management

Fresenius Kabi

Jul. 2022 - Sep. 2024 Bad Homburg, Germany

- Supported in development and implementation of the demand management project under IT digital transformation program for managing and forecasting demands
- Presented reports on process performance analysis against established KPIs
- Developed internal strategies to expand business domain capabilities enabling an improvement in business process
- Prepared documentation and conducted trainings for new business processes

Working Student in Internal Communications and Social Engagement

Jan. 2022 – Jul. 2022 Darmstadt. Germanu

Merck KGaA

- Enabled effective analysis and improvement in the performance of internal channel communication through creation of dashboards
- Re-strategized marketing and communication process to bolster internal engagement
- Conducted research analyses and conceptualized communication materials

Intern Jun. 2021 - Nov. 2021

Xilium GmbH

Frankfurt, Germany

- · Analyzed marketing data and industry trends for future positioning of marketing campaigns
- Created dashboards to visualize and analyze the performance of the online campaigns
- Created qualitative country specific content for social media to increase company's visibility

Student Assistant Chair of Quantitative Marketing @ Goethe University

May. 2020 - Dec. 2021 Frankfurt, Germany

• Supported in data collection, processing, and analysis for research projects in the field of quantitative marketing

- Conducted research analysis and prepared research proposals for the ongoing research projects
- Handled organizational activities at the chair

SKILLS

Application Stack: SAP, Jira, Confluence, ServiceNow, Celonis, Microsoft Office

Process Management: Agile, Process Mining Data Stack: STATA, R, SQL, SPSS

EDUCATION

Goethe University Frankfurt, Germany

M.Sc. International Management

2020 - 2024

Lahore School of Economics

Lahore, Pakistan

B.Sc. (Double Major) Economics & Marketing

2016 - 2020

CERTIFICATIONS

Business Analysis & Process Management Certification

Google Analytics Certification

Google Ads - Measurement Certification

Honors Degree Program in Artificial Intelligence and Entrepreneurship

PROJECTS

Connection between Sponsorship Disclosure, Influencer Credibility and Consumer Purchase Intention

Aug. 2023

• 60% of respondents considered Sponsorship disclosure positively impacts influencer credibility and consumer purchase intention.

Impact of Political Regimes on Economic Growth (B.Sc. Thesis)

Jun. 2020

• Based on historical data, it was proven that democratic regimes positively impact growth indicators.

Languages

English: **Business Fluent**

Intermediate Proficiency German: