

FUND DEPOSIT and WITHDRAWAL INFORMATION

Updated as of 28 July 2018

FUND DEPOSIT

1. Upon launch of **FULEEX.IO Exchange** service on fuleex.exchange, members can deposit fund(s) through the information provided via the electronic system function, standard money transfer options are also available (contact us directly at info@fuleex.io for more details) or via our official customer care centers and after showing proof of deposit via entering the transaction number and uploading deposit slip image, the deposit amount will be reflected in your digital token wallet showing the account balance. The fund can be used immediately upon approval of deposit process. Please contact our Customer Service care center at info@fuleex.io for further information.

2. Members deposited fund via our Partner Account(s)

As Fuleex.io grows, the exchange may incorporate more subsidiaries and strategic partnerships who may assist in the collection of funds. Only after the deposit via online transfer (At Customer care center and **Official Trading website: fuleex.exchange**) has been processed and cleared, will the deposit amount, transaction number be reflected in your digital wallet and account (history).

As best as possible, the fund will be processed on the same day and it is based on the date of depositing of the receivable date. Otherwise, the deposit will be processed on the following transaction day (Applicable to all accounts – personal or entity).

3. If member(s) did not use the available deposit channel listed, member(s) can confirm their deposit via email (Attaching all proof of deposit information) at info@fuleex.io.
Please note we ONLY accept deposit from our registered members accounts online.
4. The transfer of funds may be delayed if members adopt online banking services or through other money transfer operations outside our local territory. The receivable date will be based on the date of depositing and may variation from bank to bank or MTO / TTO.
5. Deposit Channel without providing notification evidence / proof of deposit is NOT recommended ie phone banking, cheque box and so on.

6. Please keep the deposit notification for at least 3 months after the deposit has been reflected on your online balance.

CASH WITHDRAWAL AND FUNDS TRANSFER

Please note that we only transfer funds to and from our pre-registered account to the designated digital token wallet and if you face any problems, do contact our Customer Care center. Instructions given before (time) will be processed on the same day, otherwise if there is a delay, it will be processed the following day. Some services/instructions may involve a fee. Also an administration fee may apply if members request to withdraw fund in certain currencies (**check the service, exchange and Forex rates before executing any instruction**) as this fund transfer may be taken by third party telegraphic transfer organisations.

On normal days, Instructions given before cut-off time of transferring money within member's account (before 15:30 of each transaction day) will be processed on the same day, otherwise the transfer will be processed in the next transaction day. Although exceptions may apply on a case to case basis. Do contact our Customer Care center if in doubt or need further clarification.

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