AAKANSHA GOYAL

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SUMMARY

Motivated, teamwork-oriented and responsible Data Analyst with significant experience in increasing comprehension of reports and presentations. **7 years** of experience of interpreting and analyzing data to drive successful business solutions.

EXPERIENCE

Senior Data Specialist | Rackspace Technology - Gurgaon, Haryana, IN
APRIL 2021 – DECEMBER 2021

- Built the data reporting infrastructure from scratch using **QlikSense** and **BigQuery** to provide real time data insights.
- Utilized **MS SQL & Tableau** for data visualizations and analysis.
- Migrated existing **Power BI** dashboards to **QlikSense** using BigQuery.
- Prepared reports on the SLAs and ticket response times that were used to initiate change from the support teams and leaders.
- Created reports to analyze & forecast monthly budget revenue.
- Produced conceptual and logical data models to visualize different sets of data.
- Experienced with working in an agile delivery methodology.

Senior Data Analyst | American Express - Gurgaon, Haryana, IN
JULY 2019 – APRIL 2021

- Generated reports on a monthly basis using **SAS/Tableau/Excel.**
- Conducted exploratory data analysis by using **Numpy, Matplotlib, Seaborn, Pandas.**
- Organized, extrapolated and disseminated data across departments to be used for drawing conclusions about the success of current methods.
- Identified scenarios which helped leadership teams to visualize the holistic view of detailed reports.
- Increased efficiency by creating pivot tables using **advanced excel and lookups**.
- Analyzed data by using **Hive** queries & tables to prepare reports.
- Created dashboards with quick filters, parameters and sets to handle views more efficiently in **Tableau**.
- Prepared effective **presentations** and reports to provide management with a clear and comprehensive view of the business.
- Reviewed monthly financial write-off statements and reconciled actual results versus projected results.
- Experienced in analyzing, modelling and interpreting large volumes of raw data, drawing conclusions and developing actionable recommendations.

Data Analyst | Aon - Gurgaon, Haryana, IN
NOVEMBER 2017 – JULY 2019
- Worked with clients to understand business needs and translate those needs into actionable **Tableau** reports, saving 10 hours of manual work each week.
- Created visually impactful dashboards in **Excel** and **Tableau** for data reporting by using **pivot tables** and **VLookup**.
- Helped business to make organizational decisions by analyzing various datasets.
- Worked with cross functional teams to collect, organize and interpret different datasets.
- Performed data validation by writing SQL queries.
- Identified and eliminated potential incidents by analyzing historical data.

Program Analyst | Cognizant Technology Solutions - Bangalore, Karnataka, IN
APRIL 2015 – NOVEMBER 2017
- Assisted superiors with interpreting data and compiling it in an organized manner.
- Extracted, interpreted and analyzed data to identify key metrics and transform raw data into meaningful, actionable information.
- Presented detailed reports each quarter to upper management alongside my apprentice supervisor.
- Converted data into actionable insights.
- Developed reports using various **SAS** procedures.
- Performed data manipulation with the help of **Advanced Excel** skills V- Lookup, H- Lookup, Pivot Table, Data validation, Consolidation and different SAS procedures.

EDUCATION

PG Certificate Program in Project Management| Loyalist College, Toronto
JANUARY 2022- AUGUST 2022
Bachelors in Technology (Computers Science) | UPTU, India
AUGUST 2010 – JUNE 2014

TOOLS

- Tableau
- QlikSense
- Python - Pandas/Numpy/Seaborn
- JIRA
- Confluence

- SQL Server
- HIVE
- Advanced Excel
- SAS
- BigQuery