CURRICULAM VITAE

Aakash Deep Sharma

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Current location**: Pune**

Total Experience: 1 Year 2 months

OBJECTIVE

To work with a company with global vision which provides the platform to explore myself, realize my potential and assists me in my all around development in my professional life.

ORGANISATIONAL EXPERIENCE

PRESENT INVOLVEMENT:

Designation	: **Software Developer**
Environment	: **Windows**
Organization	: **Cybage Software Pvt. Ltd.**
Date Joined	: **April - 2016 till Present**

Roles and Responsibility

➢ Administration and maintenance of Windows & Linux servers and computers globally.
➢ Administration, maintenance and enhancement of collaboration systems including Exchange, Confluence and JIRA.
➢ Administration and maintenance of data centre support systems including job scheduling, change control, backup etc.
➢ Administration and maintenance of accounts and objects in Directory systems.
➢ Developing, implementing and maintaining controls of data access as directed by the data owners Resolving and managing system problems, security exposures and other issues.
➢ Maintenance and enhancement of automation scripts and utilities.
➢ Determining system specifications by analysing access, information, and security requirements installing, configuring and testing new software releases.
➢ Defining and developing system/operational policies, procedures and reports.
➢ Disaster recovery, automate backups, security analysis, and systems reviews Help the team on ongoing IT issues.
➢ Perform as a liaison between company and third party vendors for IT procurement.
➢ End user IT helpdesk support over on call and mail.

Supporting Applications: Exchange, Jira, Confluence, Web servers, SolarWinds (WebHelpdesk, Monitor), VMWare.

PAST INVOLVEMENT:

        Designation   : System Administrator
        Environment   : Linux, Windows
        Organization   : NTT DATA GDS LTD
        Client   : Morgan Stanley
        Date Joined   : MAY-2013 to APRIL-2014

Roles and Responsibility

- Working as a Linux/Windows Administrator and Handling more than 500 servers.
- Program custom support work tools and processes within IT.
- Provide 2nd level technical expertise and solutions as needed.
- Raising Tickets on various issues with the related team or with the customers.
- Attending the calls allocated by helpdesk and daily updating to the helpdesk on the same.
- Disk space Management, User Group Management.
- Backup and recovery using tar and restoring.
- Administration of file systems. (Setting Permissions, Sticky bits etc).
- Monitoring and analyzing the logs and troubleshooting the Servers.
- Respond promptly to service faults and engage internal and external service providers to ensure that faults are resolved as soon as possible.
- User disk quota management.
- Job scheduling using Autosys.
- Resolving Tickets raised by the tools like ServiceNow and Service requests raised by the Customers.
- Troubleshooting the issues like Server Down, Outage, Providing file permissions and other files related issues, handling user accounts.
- Raising and Working on RCA's (Root Cause Analysis).
- To escalate & resolve the complex customer problems.
- Solving the client and costumer related Problems as per the defined SLA and RCA.

Supporting Applications: Informatica, Boxi, Qlikview, Cognos, Climate.

PAST INVOLVEMENT:

        Designation   : System Administrator
        Environment   : Linux, Windows
        Organization   : Cassini Tech Solution Pvt Ltd.
        Client   : Indian Army
        Date Joined   : July-2011 to December 2012.

Roles and Responsibility

- Managed and administered Windows/Linux systems – Performed periodic maintenance, provided technical support.
- Maintained Mail Server – Performed troubleshooting and provided resolutions for server problems.
- Implemented proper recovery procedures for disasters and administered user-accounts' mailbox.

- ➢ Maintained the timely back-up of important data and management resources.
- ➢ Assisted in the timely recovery of data lost due to software crash or hardware failure.
- ➢ Conducted periodic performance tests on existing servers.
- ➢ Managed and advised the deployment of new applications.

SKILLS

Operating Systems	Linux (Redhat 6, Fedora 20, Centos 6),Windows (All)
Protocols	DNS, DHCP, SSH, HTTP/S, IMAP/POP3, SMTP, LDAP, FTP, TFTP, FTPS, NFS, NIS, NTP.
DBMS	Basic Sql and Mysql
Tools	Netcool, Service Now, Nagios, Webmin, Moodle, Cpanel
Certification	Redhat Certified System Administrator (RHCSA), Certification ID: 130-035-983 Redhat Certified Engineer (RHCE), Certificate Number: 130-035-983 Redhat Certified System Administrator (Virtualization-II) Comptia Linux ++ certified
Skills	Linux administration and troubleshooting, Windows Server 08/12, Networking(basic), Openstack, Virtualization, Glusterfs, Replications, DNS administration, DHCP, Certificate Authority(CA),Directory server, Active Directory Cryptography, Kerberos, NIS/NIS+/LDAP, (Web server- Apache, Tomcat, IIS, Nginx), Mail Servers (Postfix, Sendmail, Exchange server), Database(Mysql), (Directory server- Openldap, Active directory), Yum Server, Firewall (Untangle), NFS/CIFS/Samba, SAN, RAID Configurations, Autofs, Rpm Pacakging, Virtulization (vmware), LAMP, WAMP, LVM concept and file systems (ext3, ext4), iSCSI, Iptables, Boot Process, Scheduler (Autosys, Cron, At, Anacron) Backup Tool (Rsync, Bacula), Monitoring Tool (Nagios, Zabbix, MTRG, Munin), System Admin Tool (WebMin, Virtualmin), Management tools (Git, Puppet), Log-analysis, Patching, Compliance, Maintenance, Cpanel, Web-hosting, Knowledge in ITIL

EDUCATION

- ➢ B.Tech (Computer Science) from Rajasthan Institute of Engineering & Technology, Jaipur with Aggregate 65.10% in 2011.
- ➢ Senior Secondary from St. Paul's Sr. Sec. School, Ajmer (R.B.S.E) in 2006 with 67.54%.
- ➢ Secondary from St. Paul's Sr. Sec. School, Ajmer (R.B.S.E) in 2004 with 76.83%.

PAST INVOLVMENT

- ➢ Training on RHCSA,RHCE,RHCSS from **Linux World, Jaipur**

- ➢ Training on core JAVA from **Matrix Computers, Jaipur.**

- Summer Training done for ASP.NET at **NIIT Pvt. Ltd**. **Ajmer.**

- Hacking Workshop done in **R.I.E.T. College**, **Jaipur.**

EXTRA CO-CURRICULAR ACHIEVMENTS

1. Participated in National Level Tech Fest (TECHVYOM-R.C.E.W, Jaipur) in   events-In nova, Spectrum and workshops conducted by Dr. A.P.J. Abdul Kalam.

2. Attended in NATIONAL CONFERENCE on "NEW OPPORTUNITIES AND DEVELOPMENT IN RENEWABLE ENERGY SOURCES".

3. Certificate of Code mutants and Techno blitz in TECHNODICTION-11.

PERSONAL DETAILS

Name   **:** ROHIT SAHU
Date of Birth   **:** 09 .02.1988
Father's Name   **:** S. L. SAHU
Language Known   **:** English, Hindi
Nationality   **:** Indian

Place:

Date: **(ROHIT SAHU)**