Akhila Bezawada

Backend & Cloud Developer 7+ Years Experience

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Professional Summary

APPLICATION DEVELOPMENT & CLOUD MODERNIZATION

Backend Java Developer with 7+ years of experience in designing, developing, and deploying enterprise-grade **event-driven microservices** using **Java**, **Spring Boot**, **Kafka**, **and AWS Cloud**. Skilled in architecting and integrating **RESTful APIs** across distributed systems, ensuring secure, scalable, and high-performing communication between services.

Hands-on experience in **Docker** containerized cloud deployments using **AWS EKS, Lambda, S3, and API Gateway**, delivering automated and fault-tolerant applications. Adept at writing clean, maintainable, and testable code following **SOLID principles**, applying design patterns for reusability, and implementing DevOps-driven CI/CD pipelines for faster and more reliable releases.

MICROSERVICES ARCHITECTURE & API DEVELOPMENT

Proficient in end-to-end backend engineering, including **REST API design**, validation, exception handling, and integration testing. Skilled in applying **CQRS** and **Saga** (Distributed Transactional Rollback) patterns for reliable event coordination and building resilient services with **Resilience4j**. Experienced in using **Confluent Kafka** for asynchronous messaging between microservices handling millions of transactions.

VERT.X, ASYNCHRONOUS PROCESSING & PERFORMANCE OPTIMIZATION

Hands-on expertise in **Vert.X** reactive programming, leveraging **event loops**, **promises**, **and futures** to achieve high concurrency and low latency. Built reactive microservices capable of processing thousands of lightweight events per second. Combined Vert.x Futures, **Java CompletableFuture**, and non-blocking I/O to handle parallel computations for offer ingestion, eligibility checks, and redemption tracking. Used **Resilience4j circuit breakers** and **retry logic** to ensure reliability under load and network variance.

Applied asynchronous programming models to minimize thread contention and boost performance — *achieving up to 25%* improvement in offer processing throughput.

DATA ENGINEERING & STORAGE

Experienced in integrating both **NoSQL** and relational data systems to support high-volume transactions and analytical workloads. Designed flexible schemas using **Couchbase**, **GCP Lumi Bigtable**, and **MySQL** for low latency reads and persistence. Implemented **Redis Caching** to store frequently accessed metadata and reduce database hits. Built data ingestion and transformation pipelines that enabled near real-time campaign and redemption analytics.

CLOUD INTEGRATION & CI/CD AUTOMATION

Implemented containerized deployments on AWS EKS, and automated CI/CD pipelines through GitHub Actions, XLR, and Hydra. Integrated AWS API Gateway for API traffic management, throttling, and access control, along with AWS Lambda for background processing and S3 for data ingestion and archival. Utilized CloudWatch for observability, log management, and proactive alerting. Supported OpenShift-to-AWS migration, ensuring continuity across development, QA, and production environments.

SECURITY & COMPLIANCE

Developed secure and resilient microservices using OAuth2/OIDC (Okta) and AWS Secrets Manager for token and credential management. Implemented IAM least-privilege policies, enforced TLS/mTLS encryption, and adopted defense-in-depth security aligned with enterprise standards. Integrated API Gateway authorizers for authentication and fine-grained access control.

APPLICATION PERFORMANCE

Used **Apache JMeter** to test system scalability and pinpoint bottlenecks before production. Applied **VisualVM** for live JVM profiling and memory analysis, allowing precise tuning and early issue detection.

COLLABORATION & AGILE DELIVERY

Worked collaboratively with product managers, QA, and DevOps teams in **Agile sprint cycles** to deliver features iteratively. Participated in sprint planning, backlog grooming, code reviews, and retrospectives. Proven ability to analyze complex production issues, drive long-term fixes, and improve delivery velocity through automation and proactive monitoring.

KEY ACHIEVEMENTS

- ♣ Delivered 25+ production-ready microservices deployed across AWS EKS clusters.
- Improved system performance and throughput by 25–30% using asynchronous, event-driven processing.
- **↓** Contributed to a **secure**, **scalable**, **and observable cloud-native architecture** supporting **millions of users** globally.

Core Skills

Architecture & Patterns: Microservices, Event-Driven Architecture, CQRS, Saga, Resilience4j (Circuit Breaker), REST API Design

Languages & Frameworks: Java 21, Spring Boot, Spring Data, Vert.X, REST APIs, Streams API, Multithreading and Concurrency.

Data, Messaging & Stores: Apache Kafka, Couchbase, GCP Lumi Bigtable, MySQL, Redis Cache, AWS S3

Security & Compliance: OAuth2, Okta (OIDC), AWS Secrets Manager, IAM (Least Privilege), TLS/mTLS

Application Performance: JMeter, VisualVM

Testing & Quality: Junit, Mockito, Postman

Cloud & DevOps: AWS EKS, AWS Lambda, AWS API Gateway, Docker, Kubernetes, GitHub Actions, XLR, Hydra (OpenShift), Jenkins

Observability & Operations: AWS CloudWatch, ELK Stack, X-Ray, ServiceNow

Work Experience

Software Engineer

American Express (contract) | Phoenix, Arizona, United States

Mar 2022 - Present

System Design & Architecture

- Designed and architected event-driven microservices using Java, Spring Boot, Vert.X, and Kafka (MSK) to manage the full offer lifecycle — from campaign creation to redemption and analytics.
- > Defined API specifications and contracts for **RESTful services**; implemented design patterns like **CQRS** and **Saga** for transactional consistency across distributed services.
- > Applied **SOLID principles**, **domain-driven design**, and modular architecture to ensure scalability and maintainability.
- Designed data models using CouchbaseDB, DynamoDB, and Aurora, balancing performance and flexibility.

DEVELOPMENT & IMPLEMENTATION

- > Developed secure REST APIs with OAuth2/OIDC (Okta) for authentication and fine-grained access control.
- Implemented asynchronous processing using Vert.X Futures, Java CompletableFuture, and Kafka Streams, improving throughput and responsiveness.
- > Created a high-performance Impressions microservice handling thousands of concurrent events per second.
- Built centralized exception handling using @ControllerAdvice and validation utilities with @Valid annotations.
- Implemented Resilience4j for circuit breakers, retries, and rate-limiting under variable partner loads.

INTEGRATION & DATA FLOW

- Integrated AWS API Gateway for traffic routing and throttling; secured partner communication with Okta OAuth2.
- Developed AWS Lambda functions for data transformation and backend automation.
- Implemented Kafka-based event communication between Offer, Enrollment, Redemption, and Reward services for real-time data propagation.
- Managed credentials and secrets securely through AWS Secrets Manager integrated with Okta.

TESTING & QUALITY ASSURANCE

- Built comprehensive test suites using JUnit and Mockito, achieving over 90% code coverage.
- Simulated high-volume redemption traffic using Apache JMeter to benchmark API scalability and latency.
- > Implemented integration testing pipelines ensuring consistent behavior across microservices.
- > Collaborated with QA teams to validate regression and performance test results.

DEPLOYMENT & DELIVERY

- > Automated CI/CD pipelines using GitHub Actions, XLR, and Hydra, reducing deployment time by 40%.
- > Deployed containerized services on **AWS EKS** and managed rollouts with zero downtime.
- > Supported OpenShift-to-AWS migration, ensuring environmental parity and release stability.

MONITORING, MAINTENANCE & OPTIMIZATION

- Configured AWS CloudWatch and ELK dashboards for observability, metrics, and alerting.
- Integrated CloudWatch metrics with ServiceNow for automated incident notifications.
- > Tuned JVM parameters and asynchronous thread pools, improving throughput by 25% under peak traffic.
- Implemented proactive logging and correlation IDs for faster root-cause analysis.

Full Stack Engineer

Byteridge Software Pvt. Ltd. | Hyderabad, India

Jun 2016 - Jun 2020

SYSTEM DESIGN & DEVELOPMENT

- Designed and developed **microservices and UI components** for healthcare analytics applications using **Spring Boot** and **Angular**.
- > Built **REST APIs** for data access and synchronization with **Kafka** for event streaming.
- > Used MongoDB for flexible data storage and implemented caching with Redis to enhance performance.

TESTING & CI/CD

- Created automated unit and integration tests for critical API modules.
- > Implemented CI/CD pipelines using Jenkins and Azure DevOps, improving delivery speed and reliability.

COLLABORATION & OPTIMIZATION

- > Worked closely with product and QA teams in Agile sprints to deliver incremental releases.
- > Optimized backend performance with query tuning and API profiling, reducing response times by 15%.

Education

Bachelor's Degree: Computer Science

K L University | India 2015 - 2019

Master's Degree: Computer Science

LAMAR University | USA 2020 - 2021