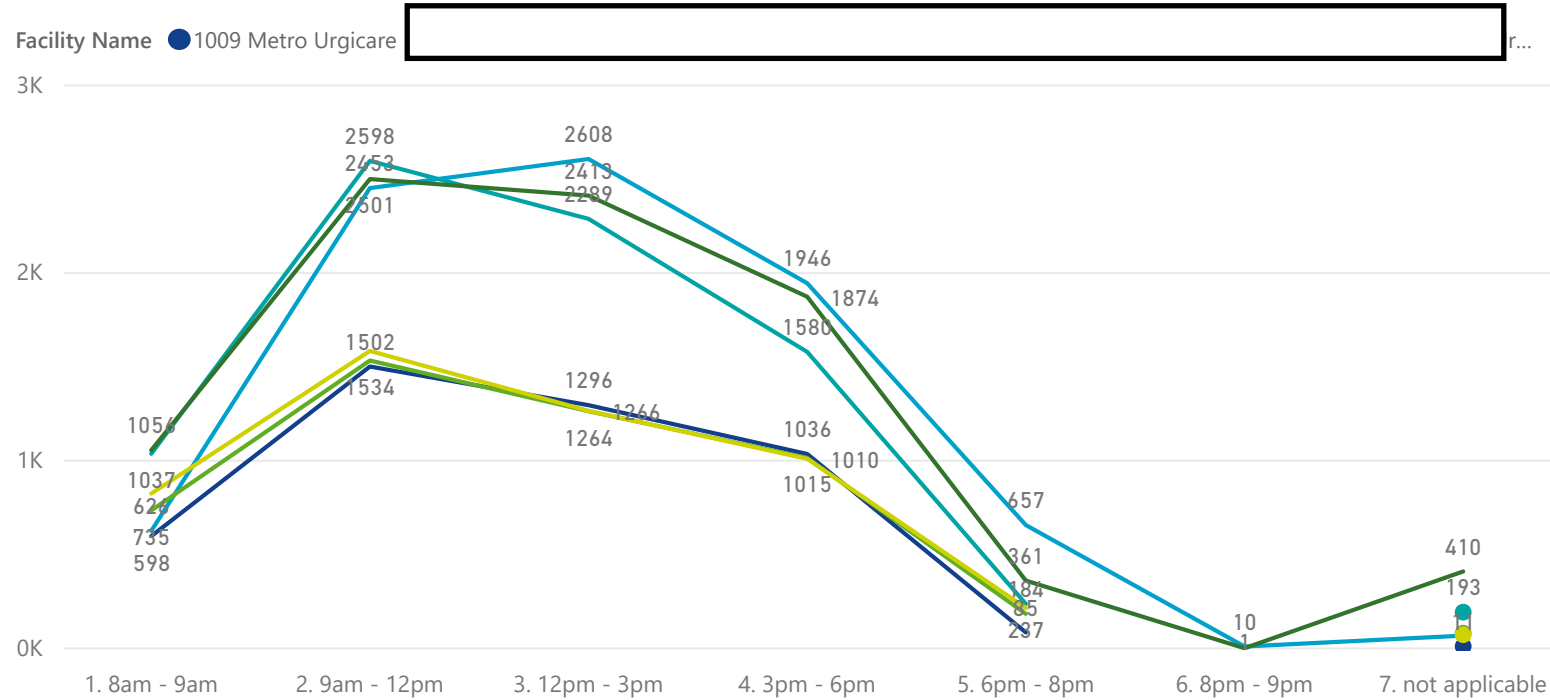


Top 6 Facilities - Visits by Hourly Range



Avg Appt Time Per Patient (Facility)

Facility name	Time(min)
1009 Metro Urgicare	74.10
	77.62
	81.04
	56.26
	62.52
	61.99
	53.22
	70.09
	71.93
	71.58
	91.92
	66.84
	56.77
	59.52

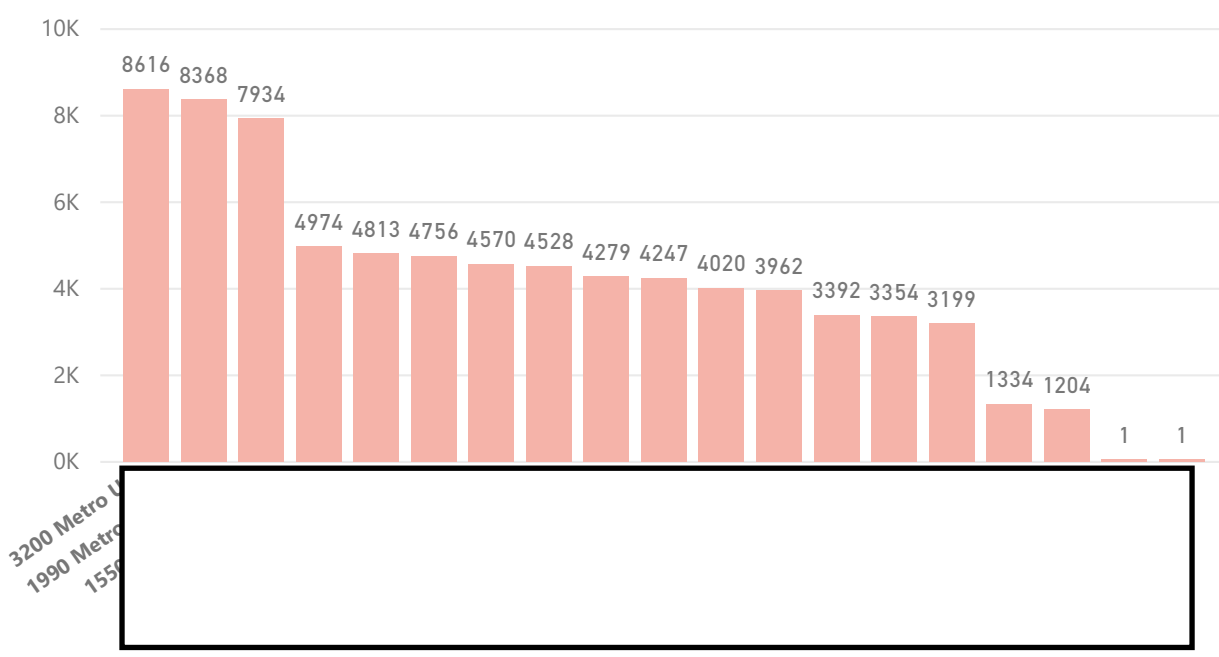
Avg Appt Time Per Patient (Provider)

Provider Name	Time(min)
zBoursiquot, Johane	406.00
	224.00
	136.35
	114.65
	109.42
	102.27
	100.80
	99.43
	97.75
	96.38
	95.66
	88.81
	88.41
	88.16

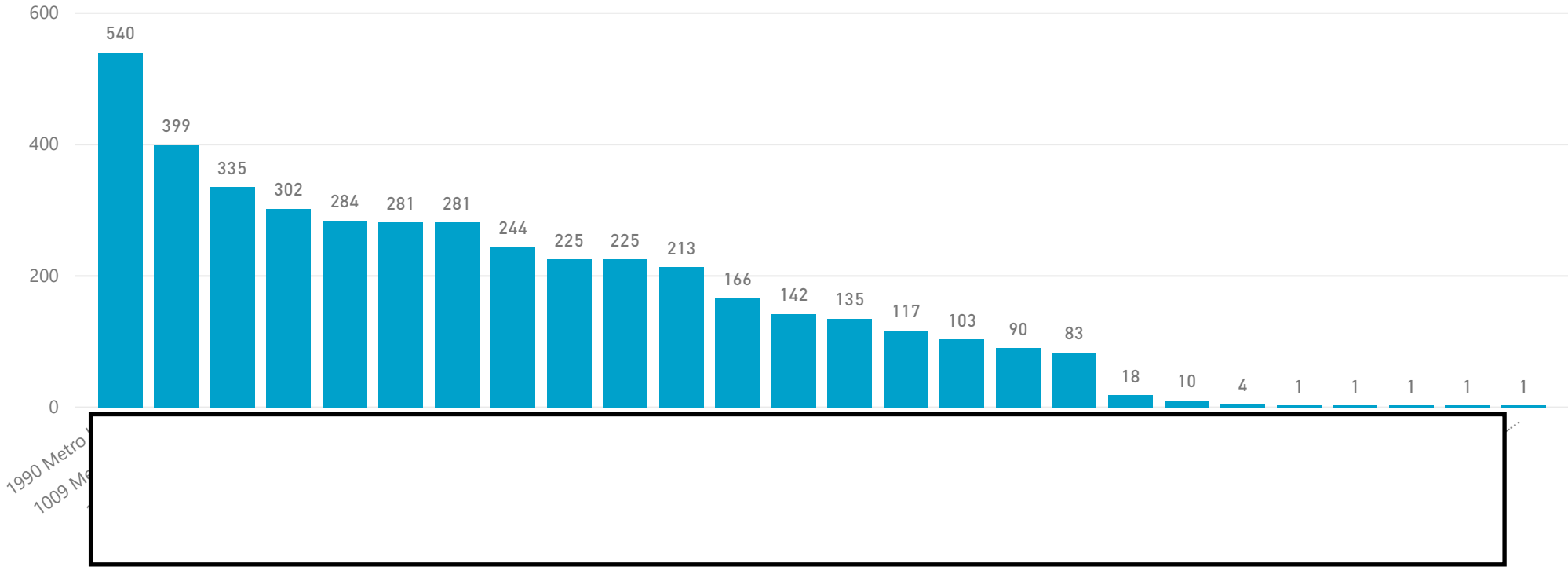
Hourly Visits by Facility

Facility Name	1. 8am - 9am	2. 9am - 12pm	3. 12pm - 3pm	4. 3pm - 6pm	5. 6pm - 8pm	6. 8pm - 9pm	7. not applicable
1009 Metro Urgicare	13.24%	33.16%	28.60%	22.86%	1.90%		0.24%
1281 Metro Urgicare	13.53%	32.11%	28.00%	20.99%	3.83%	0.02%	1.52%
	12.25%	30.94%	30.13%	21.63%	3.41%		1.66%
	13.06%	32.75%	28.87%	19.91%	2.98%		2.43%
	7.48%	29.32%	31.16%	23.25%	7.85%	0.12%	0.81%
	10.61%	32.36%	29.56%	22.74%	3.10%		1.62%
	15.27%	31.87%	26.26%	21.09%	3.82%		1.68%
	16.59%	31.87%	25.45%	20.31%	4.32%		1.47%
	11.61%	33.75%	30.94%	19.49%	2.57%		1.64%
	8.73%	30.72%	28.28%	22.64%	7.84%	0.25%	1.54%
	12.25%	29.01%	28.00%	21.78%	4.20%	0.01%	4.76%
	17.38%	31.27%	25.75%	20.24%	4.14%		1.22%
	10.87%	40.48%	38.16%	8.25%			2.25%
	17.16%	31.62%	27.40%	18.86%	3.36%		1.60%
	11.96%	41.86%	38.37%	6.89%			0.91%
	14.74%	31.84%	26.00%	20.25%	4.66%		2.51%
	15.17%	31.17%	26.56%	19.86%	5.80%		1.14%

Visits by Facility



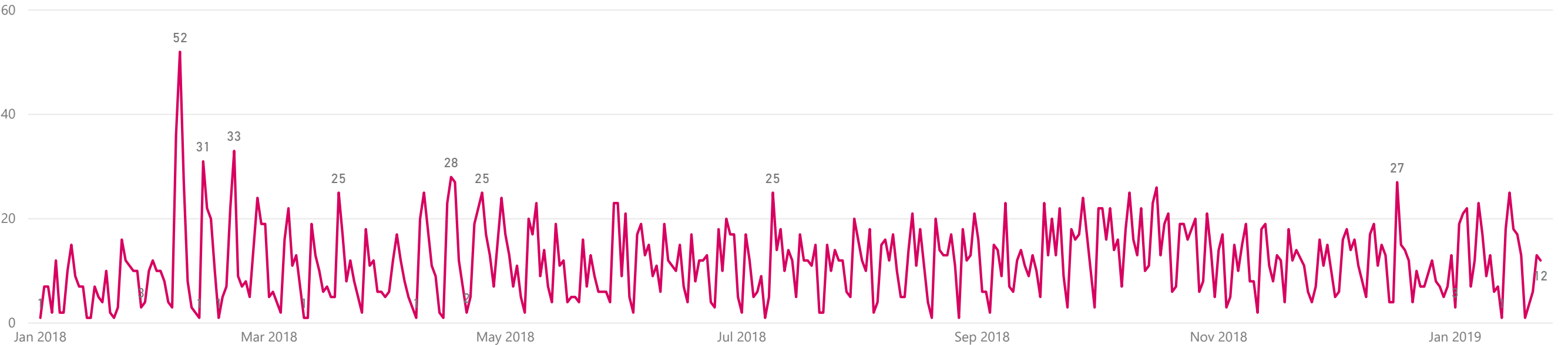
Visits Cancelled by Facility Name



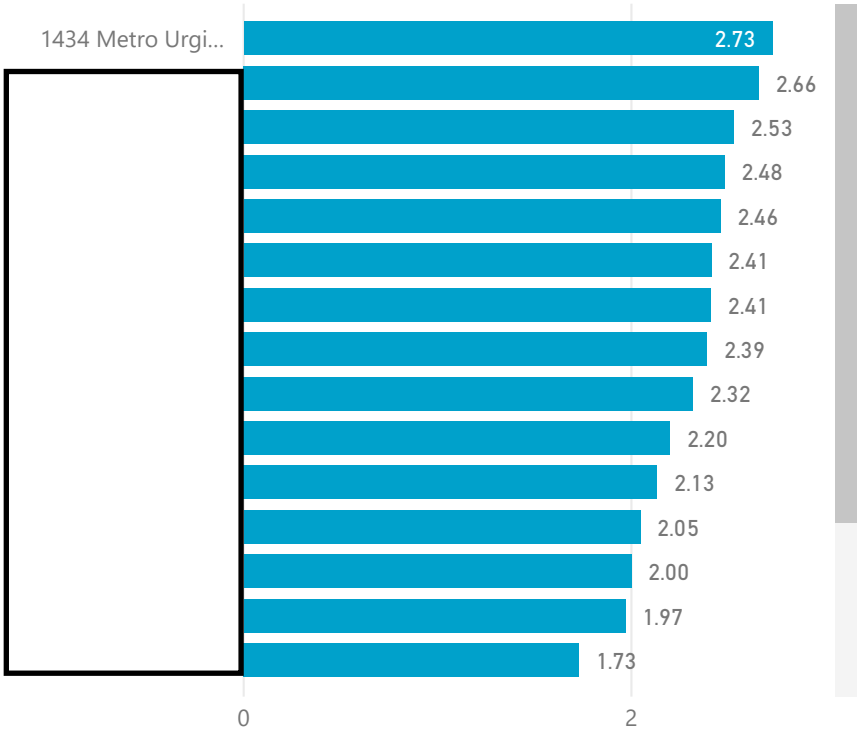
Total Visits Cancelled

Facility Name	Patients
1990 Metro Urgicare	540
2/5/2018	8
12/18/2018	7
1/22/2018	6
4/17/2018	6
5/29/2018	6
8/6/2018	6
10/22/2018	6
2/12/2018	5
2/22/2018	5
4/11/2018	5
4/18/2018	5
4/28/2018	5
Total	4128

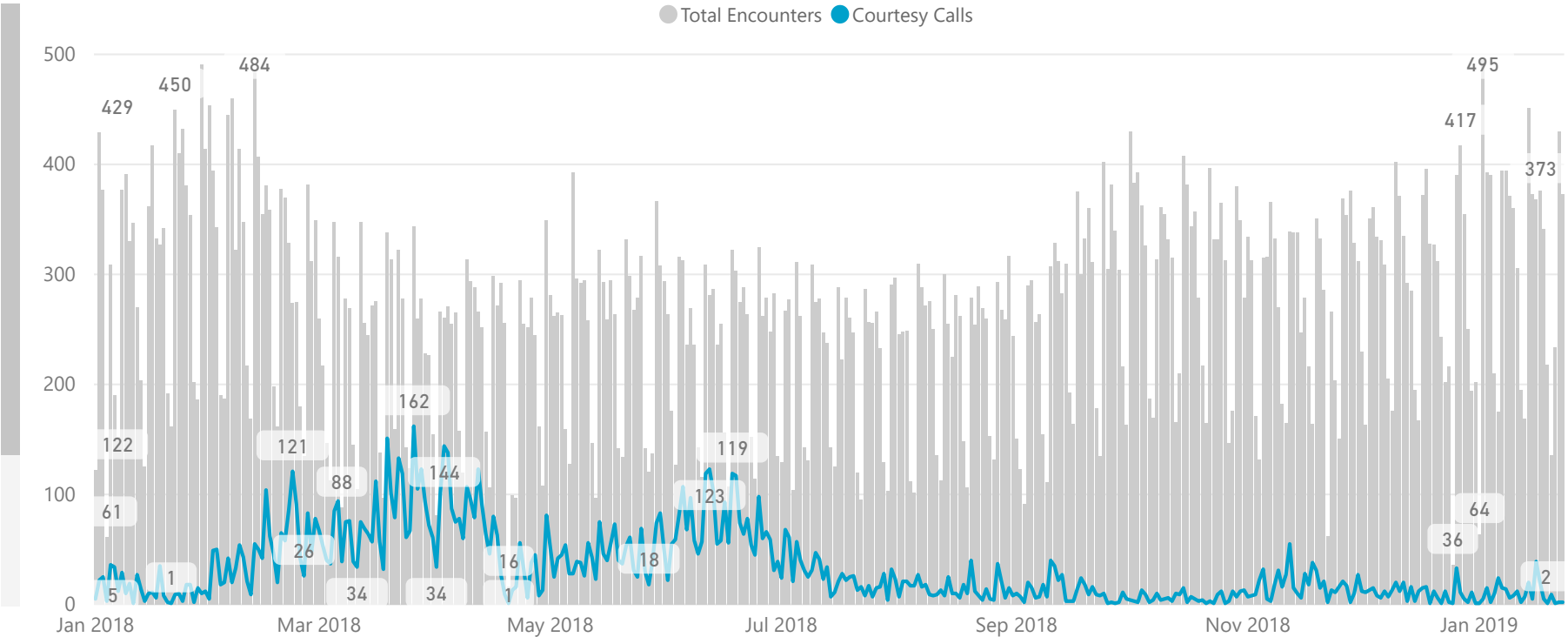
Visits Cancelled by Day



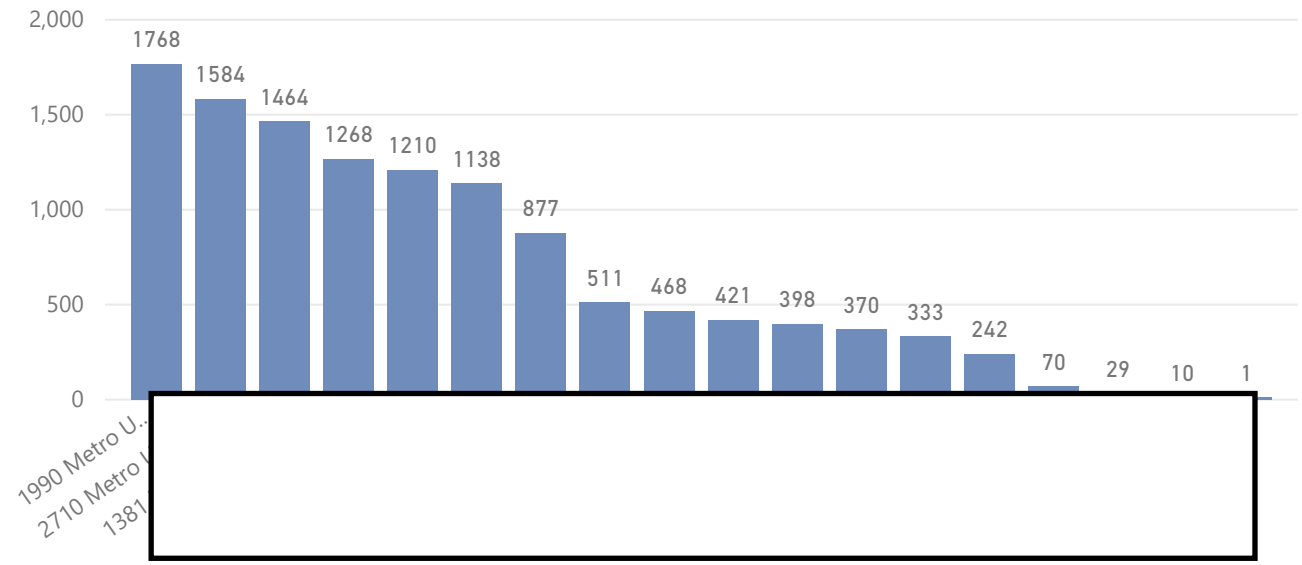
Avg Days to Make a Courtesy Call by Location



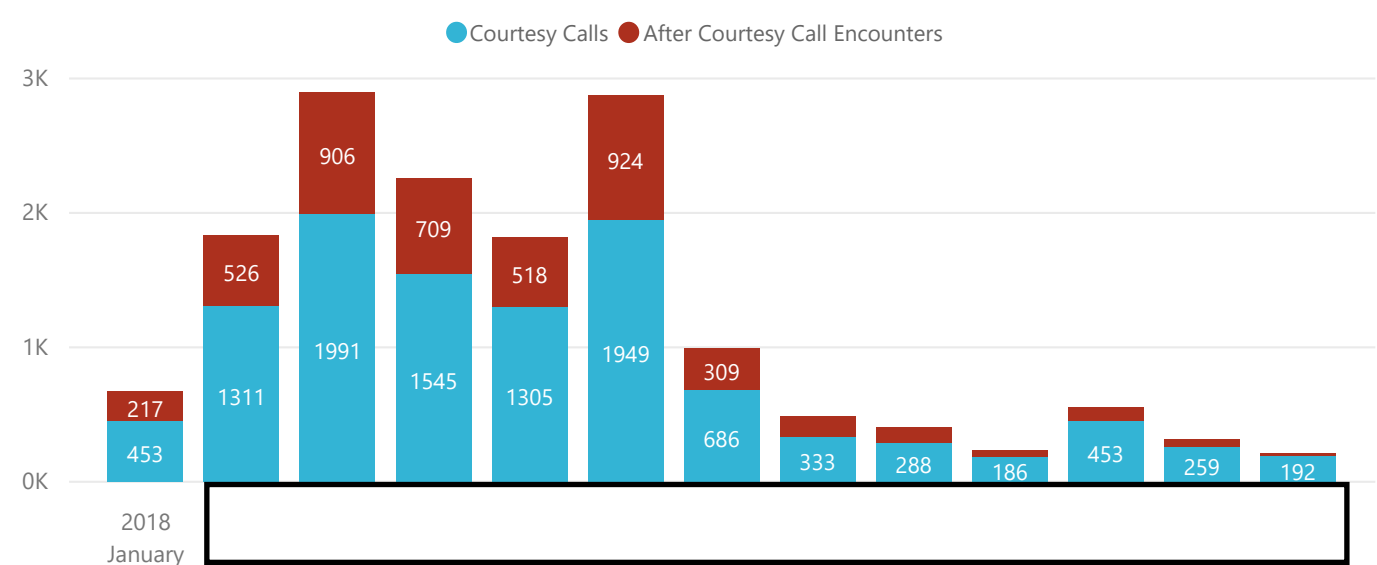
Encounters vs. Courtesy Call Encounters



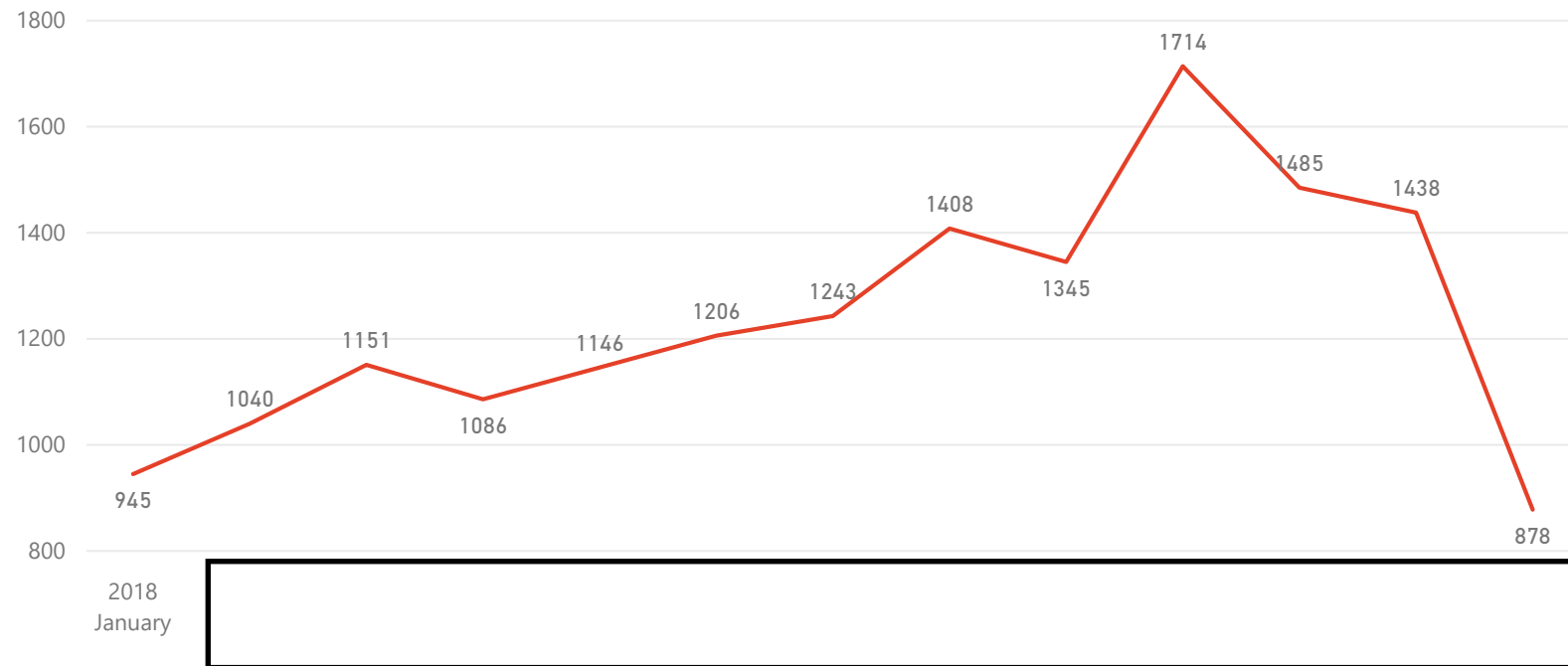
After Courtesy Call Encounters



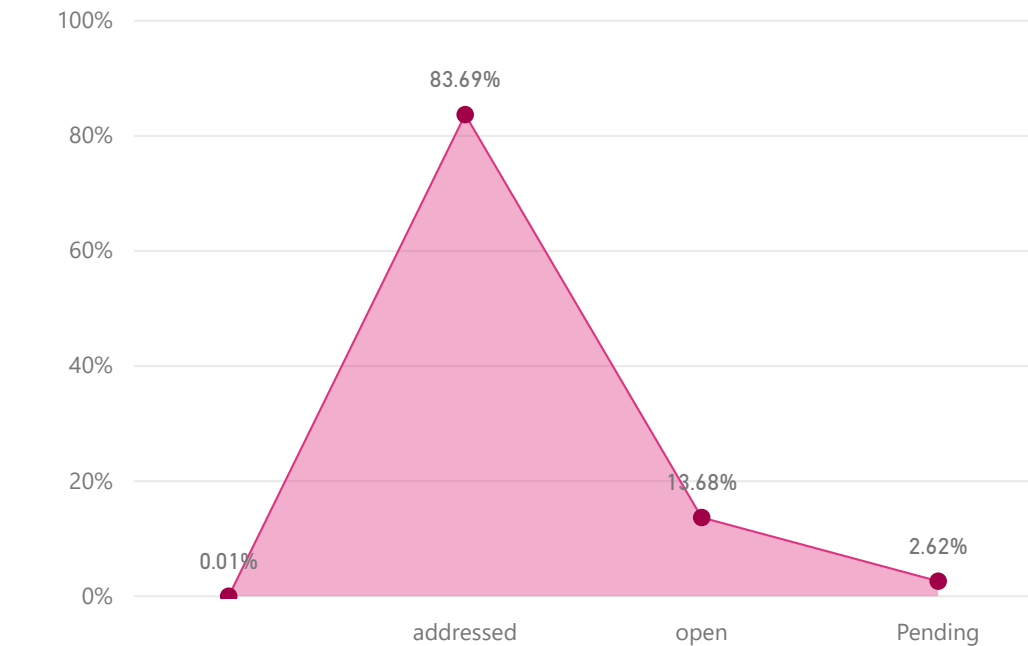
Courtesy Calls vs. UC Visits After Courtesy Call



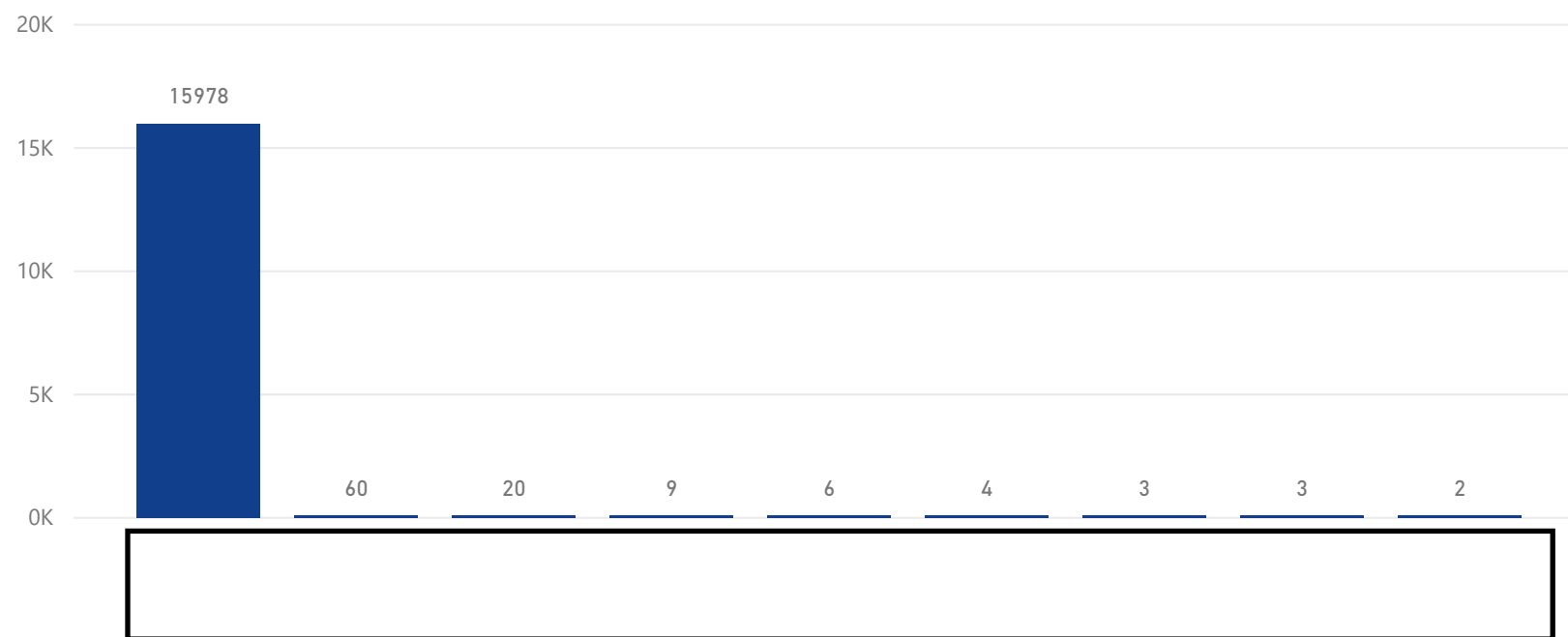
Monthly Urgent Care Referrals



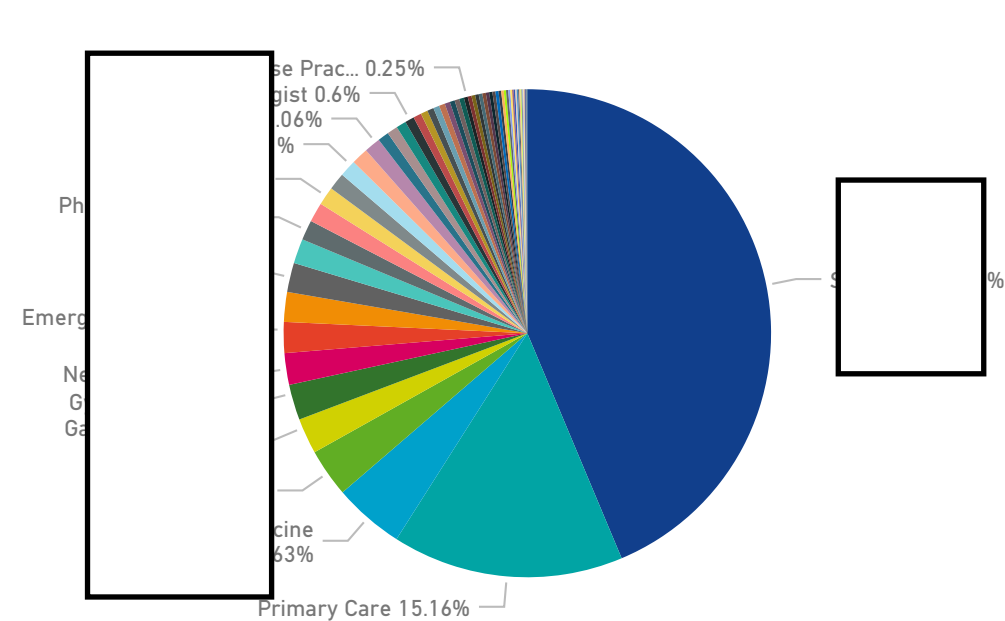
Referrals by Referral Status

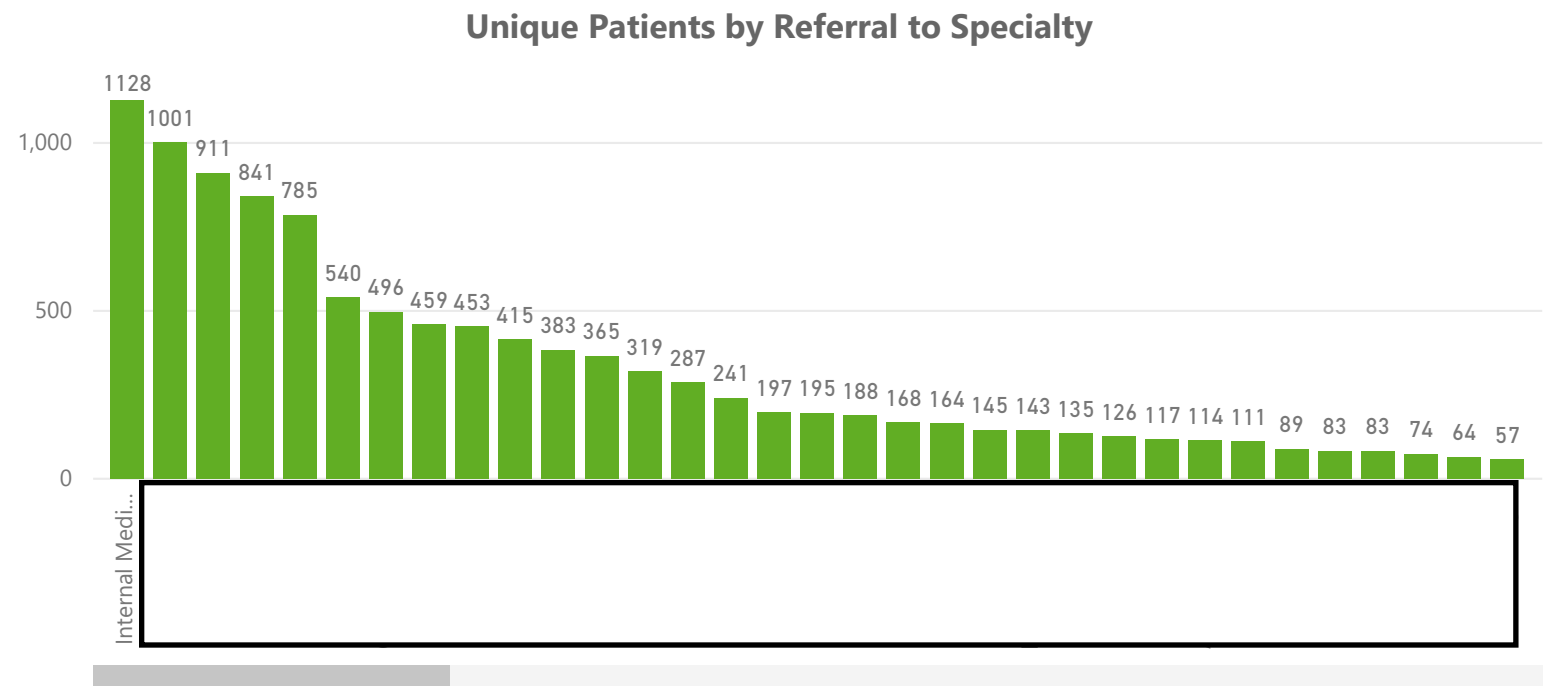
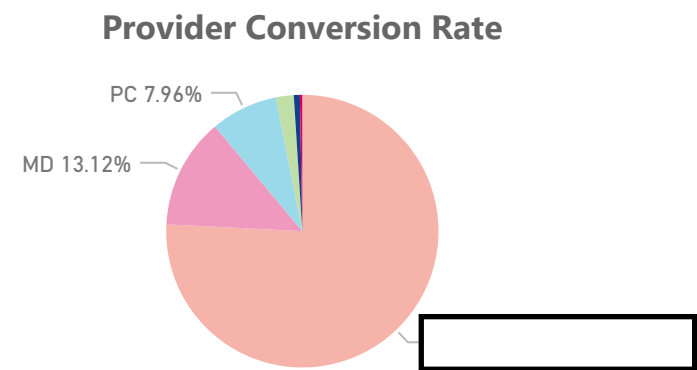
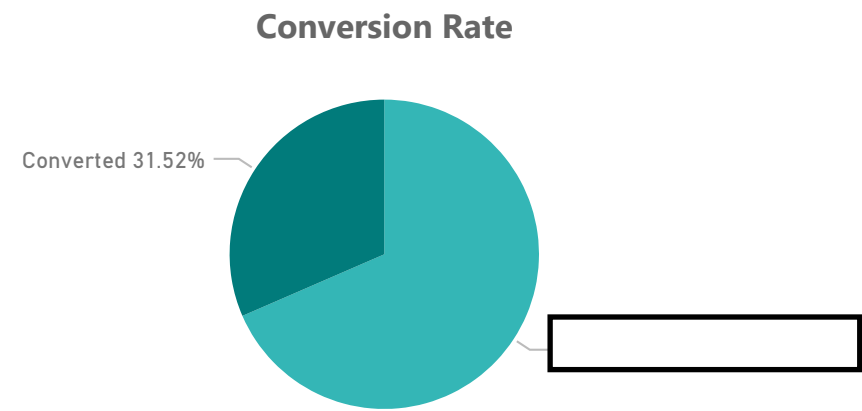
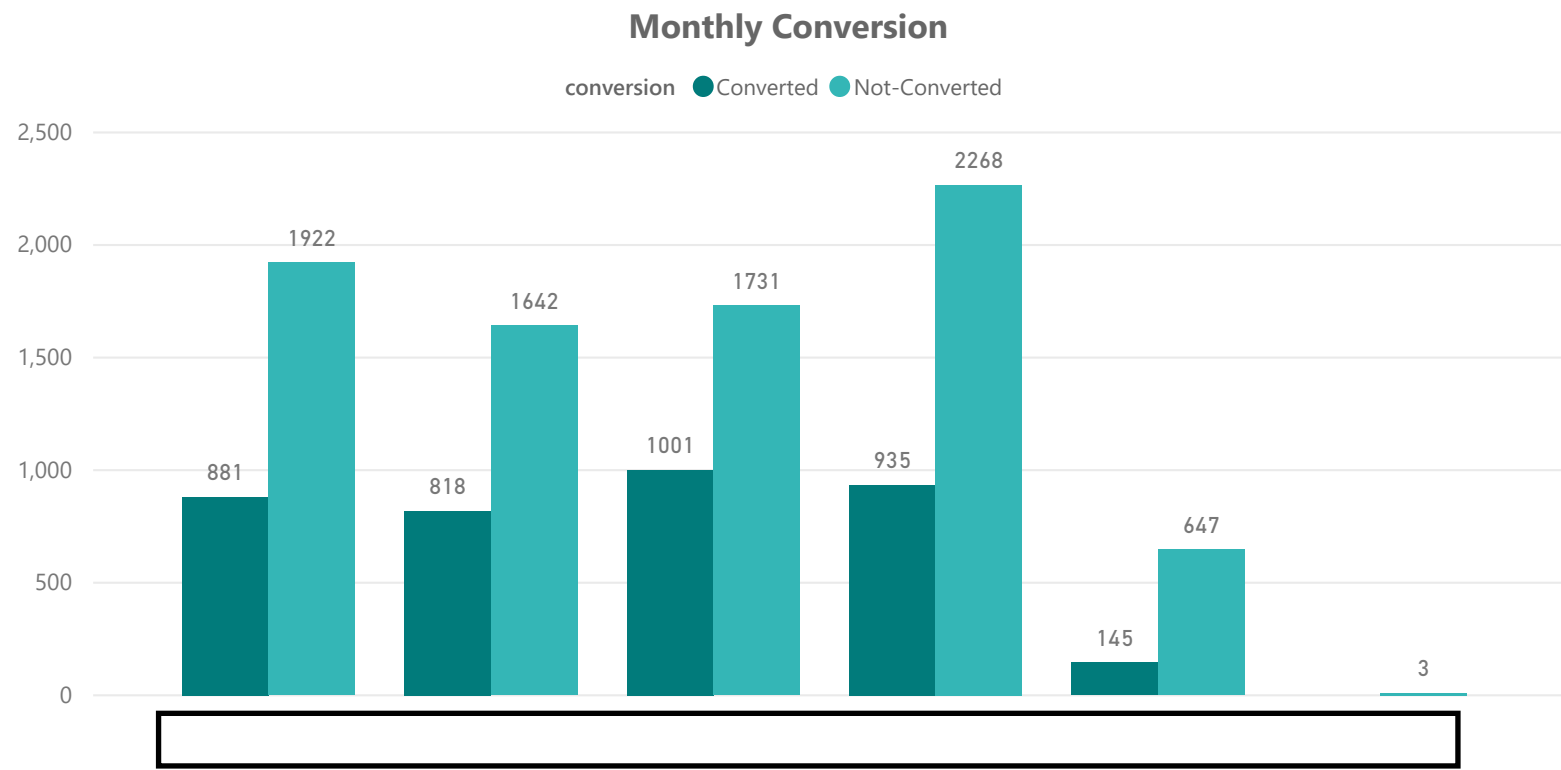


Referrals by Status



Referrals to Specialty Distribution





Provider Details				
conversion	Converted		Not-Converted	
Referral to Provider Name	% of Converted Pts	Patients	% of Converted Pts	Patients
	30.16%	3009	69.84%	6969
	77.78%	7	22.22%	2
	47.37%	18	52.63%	20
	61.11%	11	38.89%	7
	61.29%	19	38.71%	12
	66.67%	2	33.33%	1
	75.00%	3	25.00%	1
	50.00%	2	50.00%	2
Total	31.52%	3780	68.48%	8213