**Bhanu Kaplish**

87 Placentia Blvd, Toronto, ON M1S 4C8

Cell: (647) 765-8805

bhanu.kaplish@gmail.com

**CAREER OBJECTIVE**

To obtain a position as a computer support service technician in an environment where I can apply my technical and customer service skills which will add high value to the organization.

**HIGHLIGHTS OF QUALIFICATIONS**

* Advanced diploma in Software Engineering Technology Co-op (in progress).
* Understanding of user requirements and ability to translate the business and functional requirements into applications.
* Good at Microsoft Office, Java SE, mySQL, handling databases, installing software, using SDLC and basic knowledge of J2EE and MS SharePoint.
* Good communication skills in English, Punjabi and Hindi.
* High energy, flexible, quick learner and achievement-oriented individual.
* Able to analyze the needs of a team and provide assistance.

**TECHNICAL SKILLS**

**Development Tools:** C, C++, SQL, VB, HTML, HTML5, CSS, J2SE, JavaScript, J Swing

**Applications:** MS Excel, MS Word, MS PowerPoint, MS Outlook, MS Visual Studio 2012, Visio, Eclipse, NetBeans, SQL Server

**Operating Systems:** MS Windows(Vista, Xp, 7, 8), MS Dos

**EDUCATION**

**Software Engineering Technology Co-op Diploma Jan. 2014 - Present**

Centennial College

Toronto, ON

**Relevant Courses Include**

Oracle

ASP.NET

Networking (in progress)

C# Programming (in progress)

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**EDUCATION (Continued)**

**Bachelor of Computer Applications Jul. 2010 – May 2013**

Panjab University, India

**RELATED WORK EXPERIENCE**

**Technical Support G-Tech Software May 2013 - Nov. 2013**

**(Volunteer)** Punjab, INDIA

* Provided J2SE training to entry level technicians.
* Lead the developers team for making Java based applications.
* Assessed clients’ requirements and provided technical assistance for Java applications.
* Made desktop applications like ticket reservation, etc.

**Information Support www.collegecornerstone.com Mar. 2014 - Present**

**(Volunteer)** Toronto, ON

* Collecting information about the recruiters of the IT fields.
* Finding jobs available in GTA region.
* Fixing appointments for students with the employers.

**OTHER EXPERIENCE**

**Cashier & On-call Pizza Hut May 2013- Nov. 2013**

**Order Taker** Punjab, INDIA

* Developed excellent communication and interpersonal skills.
* Provided fast and efficient customer service.
* Achieved daily targeted number of telephone sales.

**INTERESTS**

Travelling, biking, playing billiards, and making new friends.

**REFERENCES**

Available upon request.