

Contact information of the team

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Completed Features

1. The catalog given to us that describes all the services offered by Abramson Cancer Center is made online. Good care was taken to preserve the styling and fonts of the brochure.
2. The option to list blood count records
3. The option to ask questions
4. The option of viewing appointments in a table (Issue with calendar mentioned below)

Missing Features/Known bugs

One known issue with the application is that the appointment calendar doesn't show up on Heroku but it works well locally. We tried fixing some production configurations but couldn't solve it.

Rest of the application works as expected.

Link for github:

<https://github.com/OpenSourceCallCenter/PennMedicine>

Link for heroku:

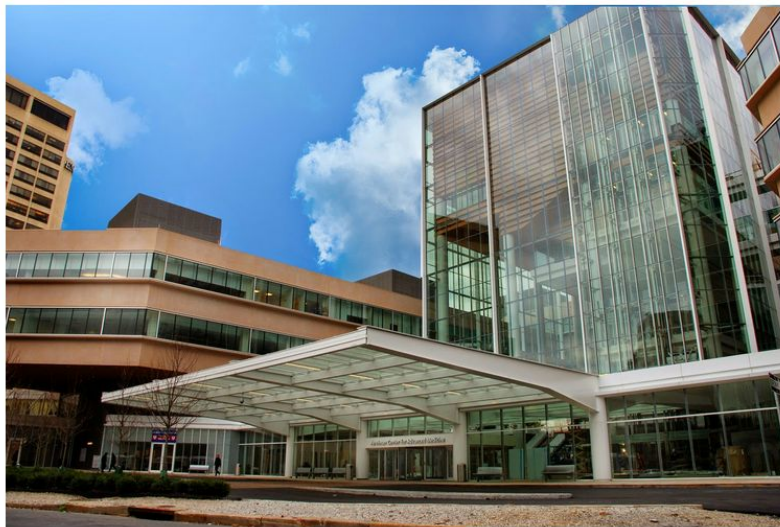
<http://abramsoncancercenter.herokuapp.com/>

Screens

The following page provides general information about the Hospital of University of Pennsylvania. The different tabs on the screen allows to navigate through the specific information provided regarding the Abramson Cancer Center.

Penn Medicine - ABRAMSON CANCER CENTER									
Welcome	Patient Services	Oncology Service	Communicating	What To Expect	Fall Precautions	Neutropenia	Questions	Events Calendar	
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Welcome to the Hospital of the University of Pennsylvania



There are several oncology units at The Hospital of the University of Pennsylvania, all offering the same great level of comfort, care, and clinical expertise. Patients on the oncology units are receiving chemotherapy, radiation, or bone marrow/stem cell transplants, as well as care symptoms of their disease.

" Our highest priority is to provide you and your family with high quality, evidence-based, and patient-family centered care. "

Throughout your stay, you will meet many members of your care team. They serve as valuable resources for you and your family. Members of your team may include physicians, nurse practitioners, physician assistants, nurse navigators, oncology nurses, certified nursing assistants, nursing support associates, secretaries, pharmacists, physical and occupational therapists, chaplains, social workers, discharge planners, nutritionists, and more. We are very proud of our team approach, which allows us to provide you with the very best care.

We hope this folder provides you with answers to some of your questions and concerns as you manage your illness. We welcome all comments and suggestions from you and your family. Without your feedback, we cannot improve.

Penn Medicine 2015

The following page gives information about the Fall Precautions provided by Penn Medicine.

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Fall Precautions

"I have never fallen like that before in my life. It was terrifying. I remember it was two weeks after I finished my chemotherapy; I had no idea how weak I was. I was using the commode by myself. I got up, felt very dizzy and fell face first onto the floor. I was very scared."

— Penn Medicine Patient

Falls can be a worry for people both in the hospital and at home. We would like to teach you and your family members about ways to avoid falling in the hospital. We would also like you to learn some of the ways that we help to prevent falls in the hospital and how you can help.

What does "Fall Precaution" mean?

In the hospital, you may be on new medications, in a new environment or have some weakness. This can increase your risk of falling and the staff may note that on your chart.

There are some ways we help to prevent falls in the hospital, and you may see some of these used during your stay.

- ▷ The bed is in the low, locked position with 2 side rails up
- ▷ The call bell and belongings are within reach at all times
- ▷ Clutter is decreased
- ▷ Spills are cleaned as soon as possible
- ▷ Good lighting
- ▷ Use of non-slip footwear
- ▷ Assistance is given for toileting needs

If you are on fall precautions, you and your visitors may see some of the following

- ▷ Yellow signs outside room
- ▷ Yellow wrist band
- ▷ Yellow non-skid socks
- ▷ Alarm in bed or chair to alert staff if you are getting up without asking for help
- ▷ A bed that is low to the ground

What does staff do if you are on fall precautions?

- ▷ Alerts other staff members of your risk to fall
- ▷ Assists you with physical therapy
- ▷ Assists when you are out of bed
- ▷ Makes sure your needs are met and important items are within reach, such as, phone, tv remote, glasses, food tray
- ▷ Staff may move your room where more people can see and watch out for you

How can a family member help you while you are in the hospital?

- ▷ Visit you and keep you comfortable
- ▷ Talk to the nurse and ask questions about the care plan
- ▷ Make the room more comfortable by bringing familiar items from home such as pillows, blankets, and pictures of family and friends
- ▷ Ask for help when you need to get up or use the bathroom

The following page shows the different services provided by the Abramson Cancer Center, like outpatient services, inpatient services etc.

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The Abramson Cancer Center

The Abramson Cancer Center provides compassionate care from leading experts, groundbreaking research, the most advanced treatment options, and offers outpatient, inpatient, and home care services. Focused on research and education, all staff members work together as a TEAM to deliver you world-class patient care.

Outpatient Services

The Perelman Center for Advanced Medicine (PCAM) 3400 Civic Center Boulevard, Philadelphia, PA 19104

Outpatient cancer clinics and infusion areas are located in PCAM on floors 2, 3, and 4:

- ▷ **Outpatient Cancer Clinic:** For regular or sick clinic visits with an oncology attending or nurse practitioner/physician assistant.
- ▷ **Infusion Areas:** Where chemotherapy, blood transfusions, & intravenous (IV) medications are administered.

Please note: Radiation oncology is located on the Concourse Level of PCAM. The Radiology department (for x-rays and other scans) is located on the Ground Level of PCAM.

Inpatient Services

The Hospital of the University of Pennsylvania (HUP) 3400 Spruce Street, Philadelphia, PA 19104

Admissions to the hospital may be scheduled for chemotherapy, bone marrow transplants, or for symptom management such as fever or nausea/vomiting.

Home Care

Penn Care at Home & Penn Home Infusion

- ▷ **Penn Care at Home** includes skilled nursing services, rehabilitation therapies, home health, aides, and other supportive services at home.
- ▷ **Penn Home Infusion** provides necessary treatment & IV medication administration at home.

The Abramson Cancer Center also has several other locations that provide a range of services including chemotherapy, radiation therapy, blood work, medical/surgical consults, and transfusions.

The Abramson Cancer Center at Pennsylvania Hospital
Farm Journal Building
230 West Washington Square,
First floor Philadelphia, PA 19106

The Abramson Cancer Center at Penn Presbyterian Medical Center
51 North 39th Street, Philadelphia, PA 19104

The Abramson Cancer Center at Penn Medicine Cherry Hill
409 Marlton Pike E, Cherry Hill, NJ 08034

The Abramson Cancer Center at Penn Medicine Radnor
250 King of Prussia Rd, Radnor, PA 19087

The Abramson Cancer Center at Penn Medicine Valley Forge
1001 Chesterbrook Boulevard, Berwyn, PA 19132

The following page provides information about the Oncology services provided by the Abramson Cancer Center.

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The Oncology Service: Understanding Your Medical Team



Outpatient Attending Physician

The Outpatient Attending Physician is your main oncology doctor with primary responsibility for the management of your cancer.

Inpatient Attending Physician

The oncology doctor in charge of your care in the hospital. The Inpatient Attending Physician also oversees the Inpatient Team which may include:

- **Intern:** Doctor responsible for coordinating all aspects of patient care while you are in the hospital.
- **Resident:** Doctor who supervises the intern to direct patient care.
- **Advanced Practice Providers:** Nurse practitioners & physician assistants responsible for disease management who round daily with your Inpatient Attending Physician.

- **Oncology Fellow:** Doctor receiving advanced training in the field of oncology.
- **Medical Student:** Student learning to become a doctor.

The Inpatient Attending communicates regularly with the Outpatient Attending to make sure the care provided in the hospital is consistent with your overall care plan.

Nursing

Oncology nurses are specially trained to administer chemotherapy, support patients during bone marrow/ stem cell transplants, and manage symptoms.

Many nurses are members of the Oncology Nursing Society and are specialty certified. The nursing leadership team is usually comprised of a nurse manager, assistant nurse manager and clinical nurse specialist.

Why might my inpatient doctor change while I am hospitalized?

The doctors caring for you in the hospital are usually "On-Service" for two or four weeks at a time. A different doctor may care for you on a weekend or holiday. Any time a switch in care occurs from one doctor to another, a detailed history & plan of care is given to the new doctor to ensure an accurate handoff of responsibility.

The following page provides information regarding the different ways that the hospital staff interacts with the patients.

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Communicating With You During Your Stay



Always remember...

YOU are the most important member of the healthcare team!

- ▷ Improving communication=improving care.
- ▷ Speak up - Your opinion matters to us.
- ▷ Don't be afraid to ask questions.
- ▷ You know yourself best. Providing detailed information & asking questions will help us care for you.
- ▷ We want to understand your needs, & we value the information you share.
- ▷ Please write down your questions on the note pages provided in this packet.

White Boards

We want you to know the members of your care team. The white board in your room will be updated at every shift change with the elements shown below. The nurse will also ask you to choose 2 goals for the day that we can help you achieve.

DATE:

RN:

CNA:

ATTENDING:

GOALS:

- 1.
- 2.

Bedside Report

- ▷ Nurses will come to your room at shift change to perform a bedside report.
- ▷ The nurses will be talking with you about your care needs at your bedside and they ask you to be an active member of this process.
- ▷ During this time you will be introduced to the RN (registered nurse) for the next shift.

The following page provides all the facilities provided by the Abramson Cancer Center to the patients on day to day basis like Food Services, Hospital rounds, Labs etc.

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What to Expect During Your Stay

Color Coding

To help you easily identify our staff during your stay we have color coordinated uniforms.

Nurses (RNs)	NAVY BLUE
Certified Nursing Assistants (CNAs)	MAROON
Environmental	DARK GREEN
Support Associates	BROWN
Transport Staff	TEAL
Physical Therapy & Occupational Therapy	LIGHT BLUE
Unit Secretaries	PROFESSIONAL ATTIRE

Different Shifts

Our RNs and CNAs work 8 or 12 hour shifts.

8 HOUR SHIFTS { Day: 7 am – 3 pm
Evening: 3 pm – 11 pm
Night: 11 pm – 7 am

12 HOUR SHIFTS { Day: 7 am – 7 pm
Night: 7 pm – 7 am

Patient & Family Centered Care

We recognize the importance of family in providing you with safe care. They are your advocates and know you better than anyone.

- Patient & Family Centered Care: A partnership between your TEAM & FAMILY. You are always at the center.
- You define the members of your family regardless of biological or legal relationships.

Blood Sugar Checks

- A CNA may be checking your blood sugar for several reasons.
- Schedule: Before meals & bedtime, or every 6 hours if you are not eating.

Chemotherapy Precautions

- RNs and CNAs wear purple gloves when you are receiving chemotherapy and up to 48 hours after because the chemotherapy is excreted in bodily fluids such as sweat and urine.

Daily Weights

- A CNA may weigh you every morning.

Food Services

- Breakfast, lunch, & dinner will be brought to you by a food service associate.
- With each meal delivery, he/she will take your order for the next meal.

Hourly Rounds

- RNs & CNAs will check on you at least every hour to ensure your safety, assess pain, & attend to any needs you may have.

Labs

- If you have a central line, a RN will draw your labs between 4:00am – 6:00am.
- If you do not have a central line, a phlebotomist (lab draw specialist) will draw your labs (needlestick) between 4:00am – 6:00am.

Linens /towels/toiletries

- A CNA will change your linens & bring you fresh towels, gowns, & personal supplies every day.
- A CNA will offer you assistance with personal hygiene if needed.

Quiet Environment

- We value a quiet environment.
- Lights are turned low at 10:00pm every night.
- We have ear buds to assist you with noise reduction

Team Rounding

- Your team will come to your room daily to talk about your care between the hours of 8:00am – 12:00pm (approximately).

Vital Signs

- Your vital signs will be checked every 4 hours.
- If you are getting chemotherapy, blood, platelets or other infusions, your vitals will be done more frequently.

The following page provides information about a condition called Neutropenia, the precautions that a patient can take, and the various diet guidelines, for instance what food items a patient should include in his diet and what all food items can be avoided.

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Neutropenia

If your white count is low, you have a condition called neutropenia. Your body does not have enough white blood cells. This is important because you need white blood cells to fight infection.

Neutropenic Precautions and Preventing Infection

Many patients with cancer in the hospital have weakened immune systems and are at risk for infection. You, your family, and other visitors can help us protect you and the other patients by following the rules below:

- ▷ Perform frequent hand washing
- ▷ If you leave your patient room, wear a mask while walking in the hallway, throughout the hospital, and outside of the hospital.
- ▷ If there are signs on your hospital room door, please encourage visitors to follow the instructions on these signs.
- ▷ No fresh flowers.
- ▷ Family/friends should not visit if they are sick or have been around someone that is sick. If there is any question, they should wear a mask.
- ▷ Speak up and ask staff to wash their hands if you have a concern.
- ▷ Tell staff if you have ever been in isolation while in the hospital. Did your visitors have to wear yellow gowns?

Neutropenic Diet Guidelines

The following are **NOT** allowed:

- ▷ Food from restaurants, street vendors or buffets
- ▷ Unpasteurized fruit juices
- ▷ Fresh or frozen berries
- ▷ Fresh, unroasted nuts
- ▷ Aged cheeses
- ▷ Unpasteurized soft cheeses (e.g. brie, feta) unless well cooked
- ▷ Uncooked luncheon meats and other processed meats, including turkey and ham
- ▷ Undercooked meat, poultry, fish, pork and eggs
- ▷ Any food not stored at proper temperature.
- ▷ Bakery cakes and pastries requiring refrigeration (e.g. cream and custard filled products)
- ▷ Raw vegetable sprouts
- ▷ No bleu cheese dressing or dressings containing raw eggs

Neutropenic Diet

If you are an Allo Transplant patient, you should refer to the Allo Transplant Neutropenic Diet Guidelines given to you at the Allo class. If you do not have them with you, ask your nurse to print a copy. Allo Transplant Neutropenic Diet Guidelines are more strict than regular Neutropenic Diet Guidelines. immune systems, and is often recommended before

What is the neutropenic diet?

A neutropenic diet is for people with weakened and after certain types of chemotherapy and other cancer treatments. If you are neutropenic, this diet helps protect you from bacteria and other harmful organisms found in some food and drinks. If your immune system is not working well, your body may have a hard time protecting itself from these bacteria. Cooking foods (like beef, chicken, fish, and eggs) completely makes sure that all bacteria are destroyed.

Modifications

Foods known to contain significant numbers of harmful bacteria, yeasts or molds must be either cooked or excluded from the diet. Generally all foods must be well cooked, well washed or processed prior to serving. Safe food preparation is a must. All foods must be served at proper temperatures.

The following are allowed:

- ▷ Well washed fruit and vegetables (except berries)
- ▷ Dried fruits
- ▷ Cooked fresh, frozen, or canned fruits and vegetables
- ▷ Pasteurized fruit juices
- ▷ Pasteurized milk & dairy products
- ▷ Commercially made yogurts
- ▷ Cottage cheese, cream cheese, ricotta cheese, pasteurized processed cheese slices, prepackaged hard cheeses (e.g. mild and medium cheddar, mozzarella, Swiss, American processed cheese)
- ▷ Vacuum packaged roasted nuts
- ▷ Dried spices including pepper
- ▷ Tap water (unless well water)
- ▷ Meat (on and off bone) well-cooked to proper temperature

Special Considerations:

- ▷ Wash all prepackaged fresh fruits and vegetables prior to eating
- ▷ Wash all frozen fruits prior to eating if eating uncooked

The following page provides information regarding how to prevent the Blood Clots. It also provides a checklist through which a person can determine whether or not they are at increased risk for blood clots.

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Preventing Blood Clots

EVERY hospitalized patient is at an increased risk for blood clots

- Blood clots form in the veins (usually in the calf or thigh) because of slow blood flow.
- If blood clots form, pieces of clot can break off and move to the lung, causing a potentially life threatening emergency called "pulmonary embolism". Clots can also move to your brain and cause a stroke.
- DVT (deep vein thrombosis): Blood clot in the veins of the arms and legs.

Please use this checklist to see if you are at increased risk for a blood clot

- Hospitalization
- Active cancer
- Age >60 years
- Diabetes
- Heart failure
- Decreased activity
- Infection, especially Pneumonia or other lung infections
- Inflammatory bowel disease
- Inserted PICC lines
- Obesity
- Smoking

Several ways to prevent blood clots

- Medications: Injections of Heparin 3 times/day or Lovenox 1 time/day.
- ICD's (Intermittent Compression Devices*), also known as "leg booties": These are compression sleeves that wrap around your legs. Air moves up & down in these sleeves on your legs to get your blood flowing.
**We recommend wearing these while lying in bed or sitting in a chair to stimulate the blood.*
- TEDS (compression stockings).
- *Although staying active is great, please note that walking does not qualify as blood clot prevention when you are in the hospital.*

{ If you have any questions, please feel free to ask your nurse or doctor. }

The following page provides general information to the public which might prove useful like the contact numbers and timings of different buildings in and around Hospital of University of Pennsylvania.

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Useful Information

In & Around HUP

ATMs

1st floor, Silverstein Building, at the top of the escalator & on the 2nd floor, Founders Building, next to the cafeteria.

Au Bon Pain

2nd floor, Founders Building, next to the cafeteria.
Mon-Fri.....6:30am – 6:00pm

Cafeteria/Spruce St. Cafe (HUP)

2nd floor, Founders Building
Open daily.....6:00am – midnight

CVS • 215.662.1333

3401 Walnut Street
Mon-Fri.....7:00am – 11:00pm
Sat.....8:00am – 11:00pm
Sun.....8:00am – 10:00pm

Gia Pronto Cafe • 215.386.1350

Inside the Perelman Center, West Atrium, Ground Floor (sandwiches/salads/soups)

Mon-Thurs.....6:30am – 7:00pm
Fri.....6:30am – 5:00pm

HUP Gift shop • 215.662.2701

1st floor Ravdin Building, next to the pharmacy
Mon-Fri.....7:00am – 9:00pm
Sat-Sun.....9:00am – 8:00pm

HUP Pharmacy • 215.662.2920

1st floor, Ravdin Building, next to the gift shop
Mon-Fri.....7:00am – 5:30pm
Sat-Sun.....9:00am – 2:00pm

Phone Numbers

Operator	215.662.4000
Patient & Guest Services	215.662.7378
Business Office - Financial Counseling	215.662.2672
Environmental (Room Cleanliness)	215.776.5871
Food Services	215.662.2151
Pastoral Care	215.662.2591
Patient Accounts - Billing Customer Service	1.877.433.5299
Security	215.662.2677
Television	215.662.3900
Wifi Service/Computer Help Desk	215.662.7474

Employee Recognition

Did you receive exceptional care from a Penn employee and would like to recognize them for positively impacting your hospitalization? Nominate them for one of our employee recognition awards! Forms are available at the nurses' station.

- ▷ **Helping People All the Time** is a service excellence recognition program that highlights employees who have shown outstanding service in the areas of patient centered care while upholding the core values integral to a good patient experience at HUP.
- ▷ Ensures that the employee is made aware of his/her exceptional service.
- ▷ Recognizes the employee for his/her service excellence.
- ▷ Ensures that the supervisor of the employee receiving recognition is made aware of the employee's efforts.
- ▷ **Daisy Award** is a nationwide program that rewards and celebrates nurses for their extraordinary clinical skills and compassionate care.

Jazz & Java Coffee

2nd floor, Founders Building
Mon-Fri.....6:00am – 6:00pm

Jimmy John's Gourmet Sandwiches • 215.382.0805

Connected to the Perelman Center— enter from street (delivery to hospital unit)
Mon-Sun.....9:00am – 9:00pm

Patient & Family Education Center • 215.662.4899

1st floor, Silverstein Building, at top of the escalator
Mon-Fri.....9:00am – 5:30pm

Potbelly's Sandwich Works • 215.382.0549

Next to Penn Tower Main Entrance, Ground Floor
Mon-Fri.....6:30am – 9:00pm
Sat-Sun.....7:00am – 7:00pm

Starbucks • 215.387.1914

3401 Walnut Street
Mon-Sun.....5:30am – 12:00am

Vending Machines

5th floor of the Rhoads Building, across from the elevators

WaWa • 215.387.0029

3744 Spruce Street Open 24 hours

The Faith & Hope Boutique • 215.615.3321

1st Floor West of the Perelman Center, a full service boutique offering a wide variety of personal items, services, & specialty apparel for those affected by cancer.
Mon-Fri.....10:00am – 4:00pm

The following page provides information about the various Oncology Resources provided by the Abramson Cancer Center for instance it provides information about the Clinical Trials, Cancer Counseling, Meditation, Social Work facilitated by the Abramson Cancer Center.

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Oncology Resources

Clinical Trials

Clinical trials are research studies that involve people and test new ways to prevent, detect, diagnose, or treat cancer and other diseases. Penn's Abramson Cancer Center, an NCI-designated comprehensive cancer center, oversees one of the largest clinical trial programs in the country. Contact Penn Medicine to learn if a clinical trial is right for you.

Monday-Friday: 8:30am – 5:30pm
Toll Free: 1.855.216.0098
Local: 1.646.354.4221
E: PennCancerTrials@emergingmed.com

Cancer Counseling

215.615.0534
E: cancercounseling@uphs.upenn.edu

Meditation

215.615.2774
E: pennprogramformindfulness@uphs.upenn.edu

OncoLink

OncoLink is an interactive website where you can learn about your type of cancer, treatments, medications, side effects, and much more. OncoLink also features information about available resources and support. If you do not have a computer, there is a public patient computer in the patient/family lounge, or ask your nurse to print the information for you. www.oncolink.org

Reiki

Reiki is a gentle, completely non-invasive practice that promotes balance and well-being. Reiki involves light touch of the practitioner's hands on or slightly above the patient's body.

- ▷ Reiki therapy may supplement the traditional treatment services, such as chemotherapy, surgery and radiation therapy, provided to cancer patients. Reiki may offer you ways to enhance the quality of your life, minimize or reduce side effects of cancer and cancer treatment, and promote healing and recovery.
- ▷ Sessions generally last 10-30 minutes and are provided during outpatient chemotherapy treatment (or other infusions), before or after radiation oncology/proton beam therapy, or during an inpatient stay.
- ▷ If you are interested in receiving a free session, please speak with your nurse.

Social Work

All of the oncology units have a designated social worker who supports you and your family in a variety of ways. Oncology social workers connect you with financial and community resources and also provide supportive counseling during inpatient admissions. Additionally, the social worker can arrange notary services and assist with completing disability forms and other paperwork.

The following page provides Television information associated with Hospital of University of Pennsylvania.

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HUP Television Information

1 On-Demand	52 Game Show
13 Relaxation	53 AMC
15 TIGR	54 ABC Family
25 Channels	55 Comedy Central
26 Cardiac Channel	56 Food Network
27 TIGR	57 Fox News
28 Newborn (where available)	58 FX
29 HUPtv Outpatient	59 ESPN
30 HUPtv Inpatient	60 ESPN 2
31 Headline News	61 Comcast SportsNet
32 Weather	62 ION
33 MSNBC	63 Versus
34 Comcast Network	64 Travel
35 CBS (KYW-TV)	65 Discovery
36 ABC (WPVI)	66 Nickelodeon
37 NBC (WCAU)	67 Disney
38 PBS (WHYY)	68 Animal Planet
39 WPHL (17)	69 Hallmark
40 FOX	70 HGTV
41 WPSG (57)	71 Lifetime
42 TBS	72 TCM
43 USA	73 Golf Channel
44 TNT	74 E!
45 CNN	75 MTV
46 History	76 VH1
47 A&E	77 Bravo
48 TLC	78 Spike
49 BET	
50 Univision	
51 Cartoon Network	

For television service requests, call 215. 662. 3900

{ or email tvservice@uphs.upenn.edu }

The following page describes the Discharge plans of the patients, what all care will be taken by the hospital to ensure smooth transition of patients from the hospital to their home.

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Leaving the Hospital



Discharge Planning

Discharge planning starts the day of admission. We are dedicated to making sure that when you are ready to leave the hospital, you and your family are well prepared to make a safe transition.

Discharge Planning Partners:

Nurse Discharge Planner and a Social Worker.

- ▷ **Nurse Discharge Planner:** also referred to as your Clinical Resource Coordinator (CRC), will work with you and your family to prepare for a discharge to home. If you require medical equipment or home care, your CRC will make these arrangements.
- ▷ **Social Worker:** Sometimes people are not able to be discharged home from the hospital & require another level of care (skilled nursing facility, long term acute care hospital (LTACH), acute rehab, etc.). Your social worker will work with you and your family to understand the process, provide you with options, and help you make the proper arrangements.

The following page informs the patients about their right to provide feedback on the different facilities provided by the hospital and that the hospital is committed to provide the best nursing care, physicians, and discharge facilities to the patients.

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We're Listening to You!

Let us know how we're doing so we can make a difference for you
Look for our HUP Patient Satisfaction Survey in the mail. Fill it out. Send it back. See the results!

By filling out your HUP Patient Satisfaction Survey, you let us know how we're doing and we want to know.

Below are some comments we have received from actual patients from your unit.



NURSING CARE:

All the nurses are excellent – They go above and beyond.



PHYSICIANS:

*I would like to compliment the intern who managed my case.
He explained everything that would be happening and why.
He was professional but also kind, caring and compassionate.
He had a sense of humor but, above all, HE LISTENED!*



DISCHARGES:

*Especially good instructions from pharmacist regarding
post-stay medications.*

OVERALL RATING:

*I chose this hospital over all others in the US. I have NEVER been
sorry about my choice. Repeatedly, UPENN validates my decision.*

Everyone from doctors, nurses, cleaning personnel were wonderful.

For further information, please call Patient & Guest Services at (215) 662-7378.

The below page provides information regarding the Fertility Care provided by the hospital. It goes on to explain the causes of infertility and different fertility preservation options for females and males.

Penn Medicine - ABRAMSON CANCER CENTER									
Welcome	Patient Services	Oncology Service	Communicating	What To Expect	Fall Precautions	Neutropenia	Questions	Events Calendar	
Blood Count	Preventing Blood Clots	Useful Information	Oncology Resources	HUP Television Info	Leaving Hospital	We Are Listening	Fertility		Sign up Login

Fertility

Chemotherapy and radiation may cause infertility

A Penn Fertility Care consult is available upon request to men, women, and parents of children desiring information about treatment risks and options for fertility preservation. It is best to talk to your doctor before treatment.

Fertility preservation options for females include

- ▷ Embryo banking
- ▷ Egg banking
- ▷ Ovarian tissue banking
- ▷ Ovarian transposition surgery
- ▷ Ovarian suppression

Fertility preservation options for males include

- ▷ Sperm banking
- ▷ Testicular tissue banking
- ▷ Shielding testicles during radiation

Additional services include

- ▷ Donor egg/embryo and Surrogacy
- ▷ Fertility counseling for cancer survivors

To schedule a consultation with Clarisa Gracia, MD, please call: 215.662.6100.
Newly diagnosed cancer patients should request an urgent appointment.

Survivors and new patients who wish to participate in a clinical study assessing reproductive function at no cost, please contact: 215.615.4205 or PennOncoFertility@uphs.upenn.edu

To view the blood count listing, ask questions or check appointments calendar, once must login. The login and post login views are captured below:

Penn Medicine - ABRAMSON CANCER CENTER

Welcome	Patient Services	Oncology Service	Communicating	What To Expect	Fall Precautions	Neutropenia	Questions	Events Calendar
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Logged in as **abc@xyz.com**. Edit profile | Logout

Listing Blood Count Records

Show 10 entries

Search:

Date ▲ Day[+/-] ▼ Wbc[thousand] ▼ Anc ▼ Hgb[gm/dl] ▼ Plt ▼ Transfusions ▼

No data available in table

Showing 0 to 0 of 0 entries

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New Blood count record
Penn Medicine 2015

Create Calendar:

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New Calendar

Title

Description

Start time

2015 ▾ May ▾ 19 ▾ — 02 ▾ : 29 ▾

End time

2015 ▾ May ▾ 19 ▾ — 02 ▾ : 29 ▾

Create Calendar

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