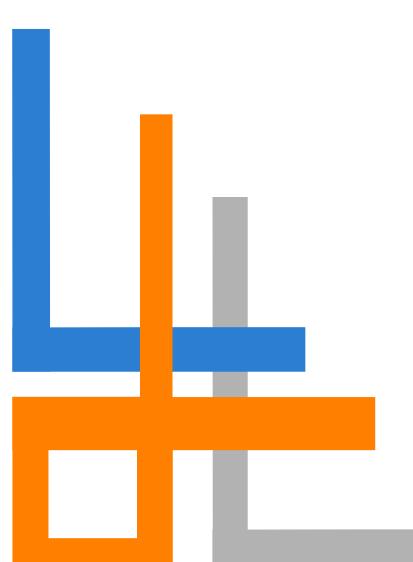


# User Manual



Aitor Albendin  
Cristian Sosa  
Yaritza Aburdene



Institut  
Carles  
Vallbona

# **índex**

1. Introduction.....	1
2. Use and operation of the application.....	2
2.1 User profile.....	2
Home page.....	3
About hotel.....	3
Services.....	4
Contact.....	5
Register.....	5
2.2 Registered user/Customer.....	7
Login.....	7
Profile.....	8
How to make reservations.....	9
2.3 User worker.....	13
2.3.1 Management of tasks.....	13
2.3.2 User receptionist.....	16

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## 1. Introduction



The application «Ocean Hotel» was created with the objective of making hotel reservations easily and intuitively. Also asked to make the internal management of the hotel (workers, tasks, rooms, reservations, etc ...)

This application consists of three type of users:

- Guest user
- Registered user / client
- User worker.

This user manual will explain step by step how to use the application for all users.



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## **2.Use and operation of the application**

### **2.1 User profile**

The guest user is unregistered and user can view the following pages:

- Home
- About hotel
- Rooms
- Services
- Contact
- Order list
- Login/Register



## Home page

This is the homepage showing a carousel of images of the hotel and a short description of the hotel with a button that redirects to a page on the hotel. It also shows a description of the three services of restaurants. You can see in the footer links to the page, the list of rooms, social networking buttons and the logo of the hotel.

The screenshot shows the homepage of the Ocean Hotel. At the top, there is a navigation bar with links for 'Inici', 'Habitacions', 'Sobre l'hotel', 'Serveis', and 'Contacte i Ubicació'. On the right side of the header, there are icons for social media (Facebook, Twitter, LinkedIn) and a login link 'Entra'. Below the header is a large banner image of the hotel's exterior at night, featuring a long building with columns and a large swimming pool in front, illuminated by lights reflecting on the water. A dark overlay box contains the text 'Vine i gaudeix de la teva estancia a l'hotel'.

## About hotel

On this page you can see a description and pictures of the hotel and facilities.

The screenshot shows the 'About hotel' page. At the top, there is a navigation bar with links for 'Inici', 'Habitacions', 'Sobre l'hotel', 'Serveis', and 'Contacte i Ubicació'. On the right side of the header, there are icons for social media (Facebook, Twitter, LinkedIn) and a login link 'Entra'. Below the header, the page title 'Sobre l'Hotel' is displayed. The main content features a section titled 'Ocean Hotel "Comptem amb les millors habitacions"' with a descriptive paragraph about the hotel's location and amenities. To the right of the text is a large photograph of the hotel's exterior, showing a multi-story building with many windows, a large swimming pool in front, and a beach area with palm trees and lounge chairs.



## Rooms

On this page you can see all the available rooms with filters to search by name the type of rooms and dates.

Screenshot of the Ocean Hotel website showing available rooms:

Truca'n per més informació 932345678 O pots enviar-nos un correu electrònic oceanhotel@gmail.com

OCEAN HOTEL Inici Habitacions Sobre l'hotel Serveis Contacte i Ubicació Entrar

### Habitacions disponibles

Filters: Desde \_\_\_\_\_, Hasta \_\_\_\_\_, Buscar \_\_\_\_\_

Imagen	Tipo de habitación	Precio	Modalidad	Lugar	Reservar
	Habitació individual senzilla	25.00 €	Pensió completa (+23 €)	Places: 1	<button>Reservar</button>
	Habitació individual senzilla	25.00 €	Pensió completa (+23 €)	Places: 1	<button>Reservar</button>
	Habitació individual senzilla	25.00 €	Pensió completa (+23 €)	Places: 1	<button>Reservar</button>

## Services

In the services page you can see the services offered by the hotel when making a reservation.

Truca'n per més informació 932345678 O pots enviar-nos un correu electrònic oceanhotel@gmail.com

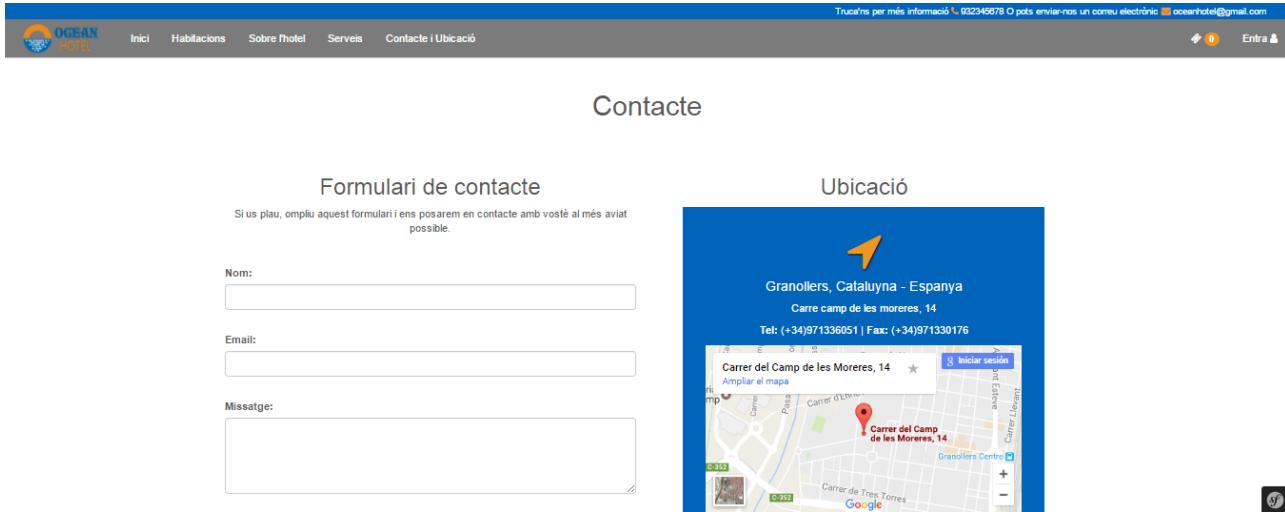
OCEAN HOTEL Inici Habitacions Sobre l'hotel Serveis Contacte i Ubicació Entrar

### Els nostres Serveis

	Recepció 24 hores
	Lloguer de cotxe
	Consergeria
	Restaurant
	S'admeten gossos i gats
	Canvi de divises

## Contact

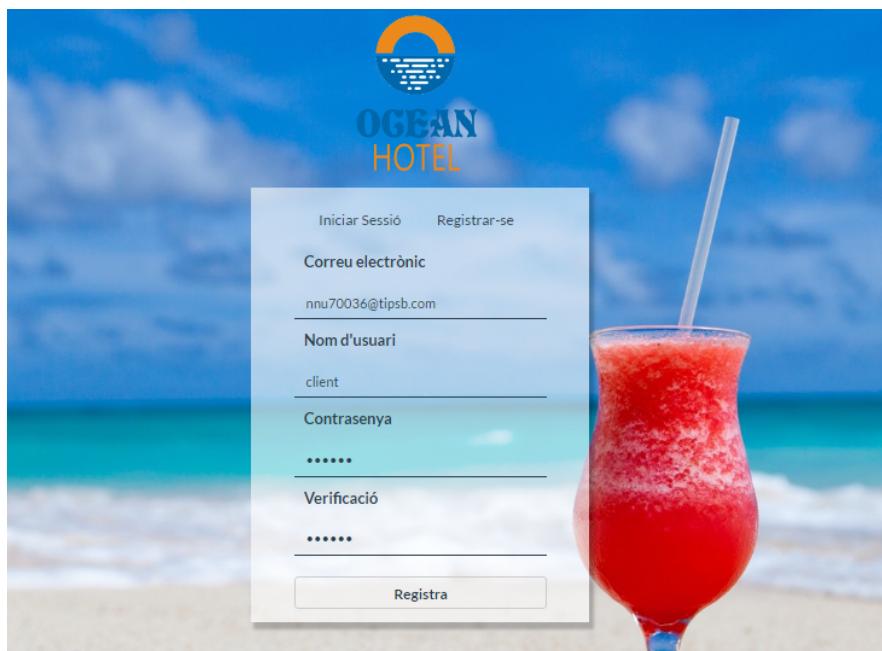
This page has a contact form where the user can ask for information if have any doubts. Also on this page provides a map showing the location of the hotel.



The screenshot shows the contact page of the Ocean Hotel website. At the top, there's a navigation bar with links for Inici, Habitacions, Sobre l'hotel, Serveis, Contacte i Ubicació, and Entrar. Below the navigation, there's a header "Contacte". The main content is divided into two sections: "Formulari de contacte" (Contact form) on the left and "Ubicació" (Location) on the right. The contact form includes fields for Name, Email, and Message. The location section shows a map of Granollers, Catalunya, Spain, with the address Carrer del Camp de les Moreres, 14 marked with a red pin. The map also shows surrounding streets like Carrer d'Ullastrell, Carrer de Tres Torres, and Carrer Llevert.

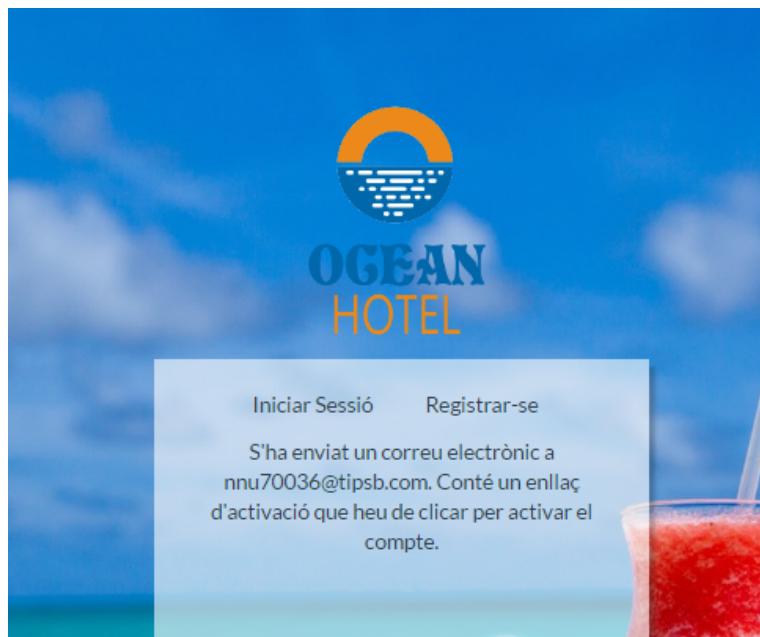
## Register

The customer has the possibility to register as a user to make a reservation of a room.





By registering you receive an email to activate your account s'usuari.



And this is the e-mail:

Informar de un error    Texto plano    URLs

**Benvingut cliente2!**

 OceanHotel - Administración (oceanhotel33@gmail.com) Hace 1 minuto  
Para: nnu70036@tipsb.com

Ad closed by Google  
[Stop seeing this ad](#) [AdChoices ▾](#)

Hola cliente2!

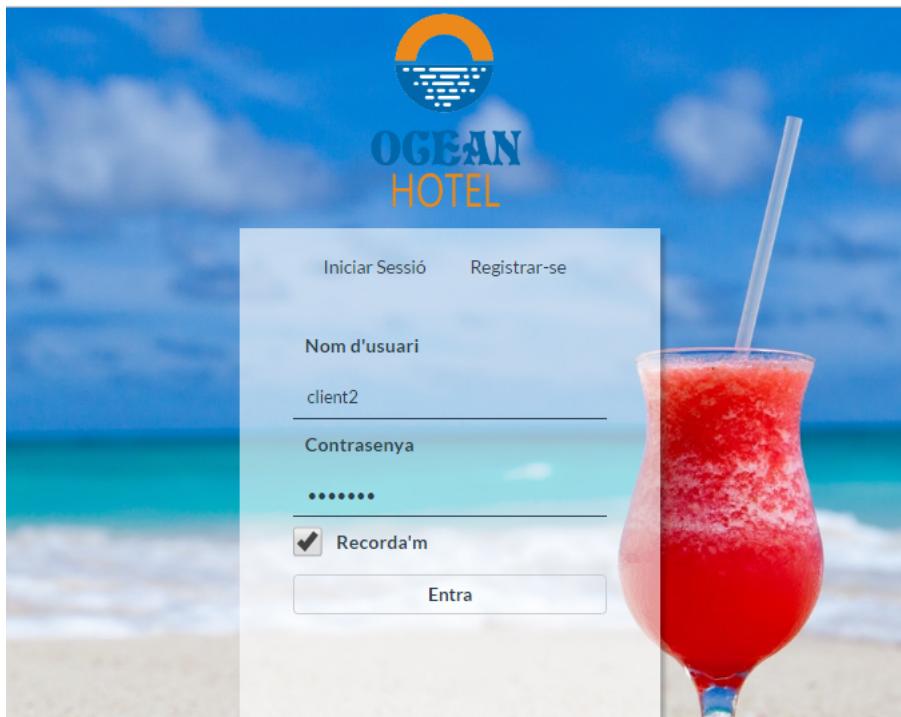
Per finalitzar l'activació del seu compte - si us plau visiteu [http://localhost/OceanHotel/web/app\\_dev.php/register/confirm/5-bxpkbrijZegMzZegInfgeM5xHYXtyxR\\_NRdyUhIZc](http://localhost/OceanHotel/web/app_dev.php/register/confirm/5-bxpkbrijZegMzZegInfgeM5xHYXtyxR_NRdyUhIZc)

Atentament,  
L'equip.

## 2.2 Registered user/Customer

### Login

To place an order must be logged on as a user.



### User in session:

The registered user can access your own profile, and can view their reserves.

A screenshot of the Ocean Hotel website interface. At the top, there is a navigation bar with links for "Inici", "Habitacions", "Sobre l'hotel", "Serveis", and "Contacte i Ubicació". On the far right of the header, it says "Heu iniciat sessió com a client" with a user icon and a notification badge showing the number "0". Below the header, there is a large image of a hand opening a wooden door handle. Overlaid on this image is a dark grey banner containing the text "Elegància i comoditat". At the bottom of the page, there is a footer section with a small image of a landscape and a "sf" logo.



## Profile

The user can view their profile and change your data.

This screenshot shows the 'Perfil de client' (Client Profile) page. At the top, there is a placeholder for a user's profile picture. To the right of the picture is a table titled 'Informació Basica' (Basic Information) containing the following data:

Informació Basica	
Nom d'usuari	client
última vegada connectat	27/05/2017
Correu electrònic	client@client.client

Below the table is an orange 'Editar perfil' (Edit profile) button.

The user can change their username, email and require the password to confirm the changes.

This screenshot shows the 'Editar Perfil' (Edit Profile) page. It features four input fields: 'Nom d'usuari' (Username) with 'client2', 'Correu electrònic' (Email) with 'client2@gmail.com', and 'Contrassenya' (Password) with '\*\*\*\*\*'. Below these fields is an orange 'Actualitza' (Update) button.

At the bottom of the page, there are three navigation sections: 'Explora' (Explore), 'Reserva' (Reserve), and 'Xarxes Socials' (Social Networks). The 'Explora' section includes links to 'Inici', 'Sobre l'hotel', 'Serveis', and 'Contacte i ubicació'. The 'Reserva' section includes links to 'Llista d'habitacions' and 'Llista de comandes'. The 'Xarxes Socials' section includes links to Facebook, Twitter, and Instagram. The 'OCEAN HOTEL' logo is also present at the bottom.

## How to make reservations

To place your order you must select a date arrival and a date departure.



Habitació individual senzilla    25.00 €

Modalitat:                          Places: 1

Pensió completa (+23 €)



Habitació individual senzilla    25.00 €

Modalitat:                          Places: 1

Pensió completa (+23 €)



Habitació individual senzilla    25.00 €

Modalitat:                          Places: 1

Pensió completa (+23 €)

The date of entry can not be greater than the output.

### Habitacions disponibles



La data d'arribada ha de ser anterior a la data de sortida

Habitació individual senzilla    25.00 €

Modalitat:                          Places: 1

Pensió completa (+23 €)



Habitació individual senzilla    25.00 €

Modalitat:                          Places: 1

Pensió completa (+23 €)



Habitació individual senzilla    25.00 €

Modalitat:                          Places: 1

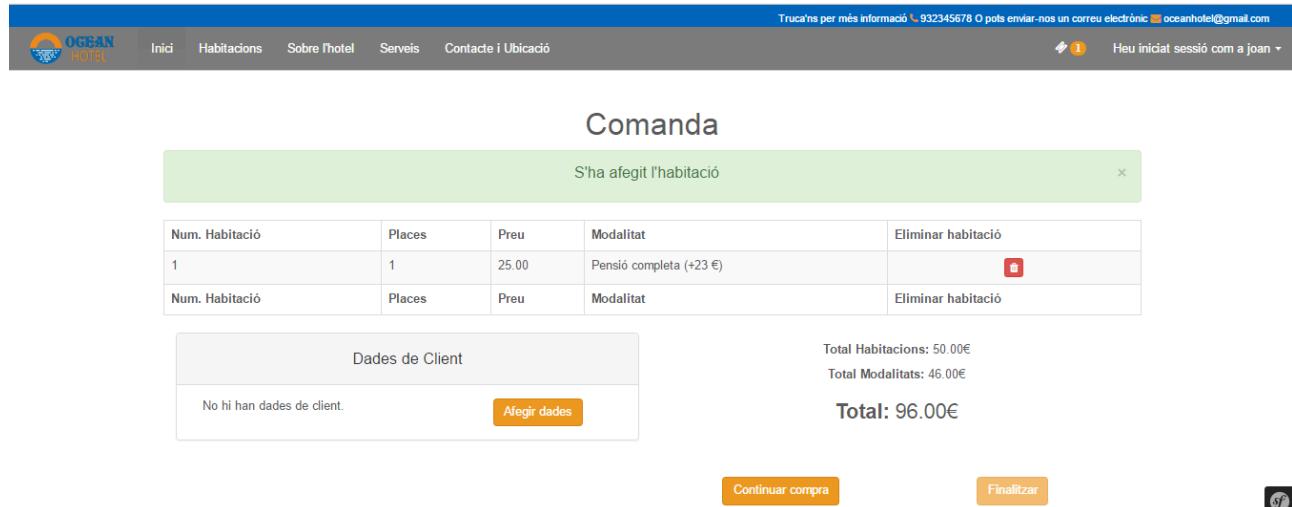
Pensió completa (+23 €)

Once you have selected the correct date and the room can make the reservation.

## Booked, added to the list in order.

The list command displays the complete information of the room before booking. You can delete or keep adding rooms on the same reservation with the selected data.

It is also estimated price per bed, per day and adds modality.

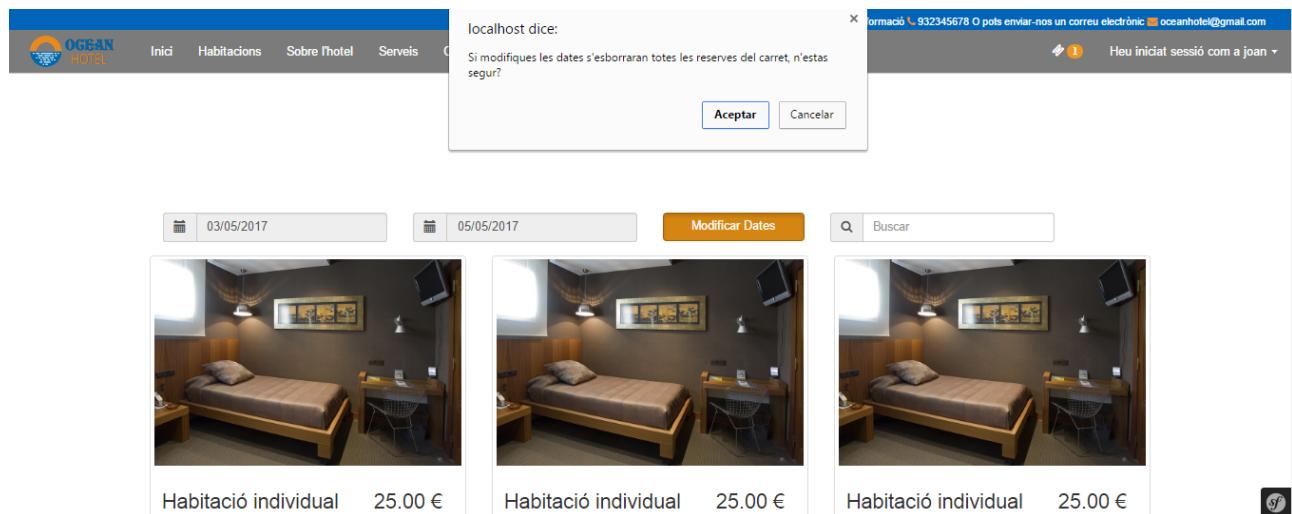


The screenshot shows a booking interface for 'OCEAN HOTEL'. At the top, there's a navigation bar with links for 'Inici', 'Habitacions', 'Sobre l'hotel', 'Serveis', and 'Contacte i Ubicació'. On the right, it says 'Heu iniciat sessió com a joan' with a user icon. Below the navigation, a green banner says 'S'ha afegit l'habitació'. The main area is titled 'Comanda' and contains a table of room bookings:

Num. Habitació	Places	Preu	Modalitat	Eliminar habitació
1	1	25.00	Pensió completa (+23 €)	
Num. Habitació	Places	Preu	Modalitat	Eliminar habitació

Below the table, there's a section for 'Dades de Client' with the message 'No hi han dades de client.' and a button 'Afegir dades'. To the right, it shows 'Total Habitacions: 50.00€', 'Total Modalitats: 46.00€', and 'Total: 96.00€'. At the bottom are buttons for 'Continuar compra' and 'Finalitzar'.

If you want to select other dates first be removed before the rooms added.



The screenshot shows a confirmation dialog box with the message 'localhost dice: Si modifiques les dates s'esborraràn totes les reserves del carret, n'estas segur?' (localhost says: If you change the dates, all reservations in the cart will be deleted, are you sure?). It has 'Aceptar' (Accept) and 'Cancelar' (Cancel) buttons.

Below the dialog, the booking interface shows three room options with the date '05/05/2017' selected. Each room is a 'Habitació individual' at 25.00 €. There are buttons for 'Modificar Dates' (Change Dates) and 'Buscar' (Search). A small 'sf' logo is in the bottom right corner.



To finally an order, must add client data.

## Comanda

S'ha afegit l'habitació x

Num. Habitació	Places	Preu	Modalitat	Eliminar habitació
1	1	25.00	Pensió completa (+23 €)	
2	1	25.00	Pensió completa (+23 €)	
Num. Habitació	Places	Preu	Modalitat	Eliminar habitació

Dades de Client

No hi han dades de client. Afegir dades

Total Habitacions: 100.00€  
Total Modalitats: 92.00€  
**Total: 192.00€**

Continuar compra Finalitzar

Customers should add their data to the client form.

## Dades de Client

Necesitamos tus datos de cliente! x

Nom

Cognoms

Data de Naixament

NIF

Guardar ficha de client

We have already made a booking.

## Llista de Reserves

Necesitamos tus datos de cliente! x

S'ha guardat l'usuari x

S'ha completat la reserva! x

Codi reserva	Data d'entrada	Data de sortida	Veure Reserves
1	2017-05-03	2017-05-05	
Codi reserva	Data d'entrada	Data de sortida	Veure Reserves



The user can check your reservations.

Screenshot of the Ocean Hotel website showing the reservation list. The top navigation bar includes links for Inici, Habitacions, Sobre l'hotel, Serveis, Contacte i Ubicació, and a login status message. The main content area displays a table titled "Llista de Reserves" (Reservation List) with two rows of data. The table columns are Codi reserva (Reservation code), Data d'entrada (Check-in date), Data de sortida (Check-out date), and Veure Reserves (View Reservations). The first row shows a reservation with code 1, check-in on 2017-05-03, and check-out on 2017-05-05. The second row is a header row for the table.

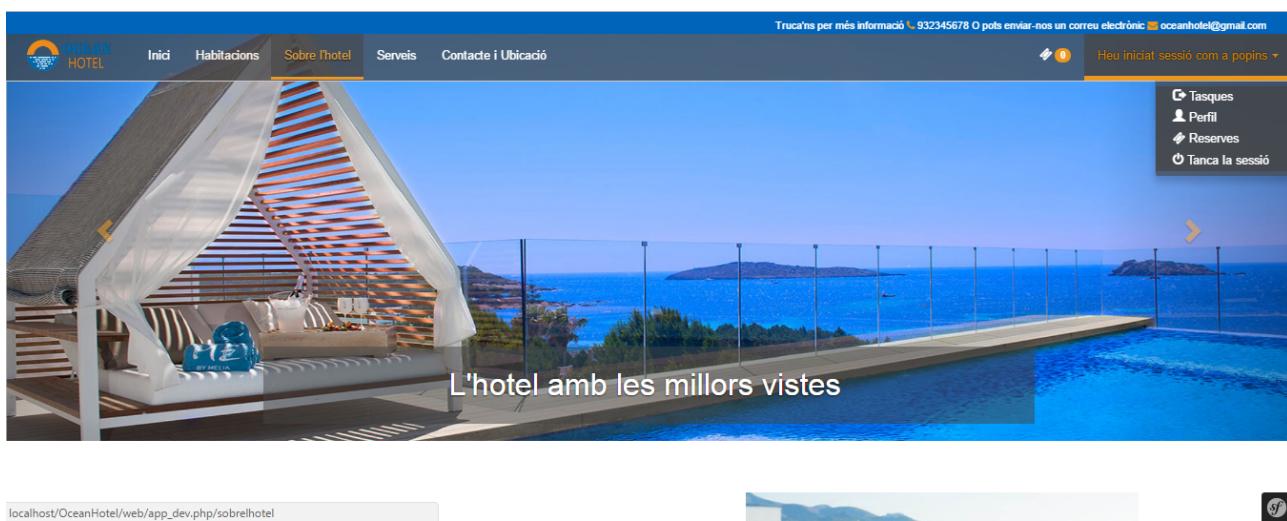
Codi reserva	Data d'entrada	Data de sortida	Veure Reserves
1	2017-05-03	2017-05-05	
Codi reserva	Data d'entrada	Data de sortida	Veure Reserves

## 2.3 User worker

The user must first register as employee user. After the administrator is responsible for assigning the role of worker type.

### 2.3.1 Management of tasks

Once the user has the role of worker type, they can access to view tasks.





When the user accesses worker can see another interface.

The user can view pending tasks and assign that wish.

Descripció	Data d'alta	Tipus Tasca	Estat	Assignar
Habitació 8	21/01/2017	Neteja de Lavabo	Pendent	<button>Assignar</button>
Habitació 9 - 10	21/01/2017	Neteja de Vidres	Pendent	<button>Assignar</button>

Mostrant del 1 al 2 de 2 dades

Anterior 1 Següent

When you assign a task automatically added to pendent tasks.

Descripció	Data d'alta	Tipus Tasca	Estat	Assignar
Habitació 9 - 10	21/01/2017	Neteja de Vidres	Pendent	<button>Assignar</button>

Mostrant del 1 al 1 de 1 dades

Anterior 1 Següent

In the list, the task passed to the "Pending".

[Tanca la sessió](#)

## Les meves tasques

Descripció	Data d'alta	Tipus Tasca	Estat	Finalitzar Tasca
Habitació 8	21/01/2017	Neteja de Lavabo	En Proces	<a href="#">Finalitzar</a>
Descripció	Data d'alta	Tipus Treballador	Estat	Finalitzar Tasca

Mostrant del 1 al 1 de 1 dades

[Anterior](#) 1 [Següent](#)

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At the end of the task, as you can give end button. Be marked as completed and saved the day's work is over.

[Tanca la sessió](#)

S'ha marcat la tasca com a finalitzada

## Les meves tasques

Descripció	Data d'alta	Tipus Tasca	Estat	Finalitzar Tasca
Habitació 8	21/01/2017	Neteja de Lavabo	Finalitzada	Finalitzada el 27/05/2017
Descripció	Data d'alta	Tipus Treballador	Estat	Finalitzar Tasca

Mostrant del 1 al 1 de 1 dades

[Anterior](#) 1 [Següent](#)

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### 2.3.2 User receptionist

The user types a user receptionist worker. The difference is that you can access to manage reservations and customers.

They can see that there are reservations.

The screenshot shows the 'Reservas' (Reservations) section of the Hotel Ocean application. On the left, a sidebar for a 'Repcionista' (Receptionist) includes links for Dashboard, Tasques (Tasks), Reserves, and Clients. The main area displays a table with one row of data:

Codi reserva	Data d'entrada	Data de sortida	Veure
1	2017-05-03	2017-05-05	

Below the table, it says 'Mostrant del 1 al 1 de 1 dades' (Showing from 1 to 1 of 1 records). Navigation buttons include 'Anterior' (Previous), '1' (Current page), and 'Següent' (Next). The footer includes copyright information: 'Copyright © 2017 - Hotel Ocean' and a small logo.

Also they can add, edit or delete customers.

The screenshot shows the 'Clients' (Customers) section of the Hotel Ocean application. A button '+ Afegir Client' (Add Client) is visible. The main area displays a table with two rows of data:

Nom	Cognom	Data Naixement	Nif	Usuari	Config
Client	illo	16/01/1994	1234567898a	client	
joan	rodriguez	02/05/1989	00000000T	joan	

Below the table, it says 'Mostrant del 1 al 2 de 2 dades' (Showing from 1 to 2 of 2 records). Navigation buttons include 'Anterior' (Previous), '1' (Current page), and 'Següent' (Next). The footer includes copyright information: 'Copyright © 2017 - Hotel Ocean' and a small logo. A URL 'http://backend/reserva/llistaClient/#' is visible at the bottom left.

A booking can unsubscribe or remove the entire reservation.

[Tanca la sessió](#)

## Habitacions

[\*\*+ Client\*\*](#)

[\*\*+ Donar Baixa Comanda\*\*](#)

Show 10 entries							Cercar:		
Codi reserva	Num. Habitació	Tipus d'habitació	Places	Preu	Modalitat	Config			
1	1	Habitació individual senzilla	1	25.00	Pensió completa (+23 €)				
2	2	Habitació individual senzilla	1	25.00	Pensió completa (+23 €)				
Codi reserva	Num. Habitació	Tipus d'habitació	Places	Preu	Modalitat	Config			

Mostrant del 1 al 2 de 2 dades

[Anterior](#) 1 [Següent](#)

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