

# ALEJANDRO ALFONSO GONZALEZ

☎ +1 (786) 599-9022 ✉ [alejandroalfonso4427@gmail.com](mailto:alejandroalfonso4427@gmail.com) [in linkedin.com/in/alejandro-alfonso-gonzalez](https://www.linkedin.com/in/alejandro-alfonso-gonzalez) [github.com/aalfonsog00](https://github.com/aalfonsog00)  
📍 Hialeah, FL 33013

## Education

### Florida International University (FIU)

Expected Graduation: January 2027

*Bachelor of Science in Computer Science*

*Miami, Florida*

- **GPA: 3.95** — Dean's List: Spring 2025 - Present
- Relevant coursework: Quantum Computing, Data Structure and Algorithms (Java)

### Miami Dade College

May 2023 - December 2024

*Associate of Arts in Computer Science*

*Miami, Florida*

- **GPA: 3.92** — Dean's List: Spring 2023 - Fall 2024
- Relevant coursework: Programming Fundamentals (C++), Java I/II
- **Phi Theta Kappa Honor Society**, Inducted March 2023 - Selected for academic excellence; ranked top 10% of class
- **Academic Excellence Award**, December 2024 - Nominated by professors for outstanding achievement

## Work Experience

### D&B Tile Distributors

2024 – Present

*Customer Service/Sales Support*

*Miami, Florida*

- Increase customer satisfaction ratings by **20%** through implementing a personalized follow-up system for **50+ daily** client interactions
- Process and manage inventory orders worth **\$15,000 - \$100,000 weekly**, maintaining a **99% accuracy rate** in order fulfillment
- Collaborate with the warehouse team to reduce order processing time by **30%**, improving delivery efficiency for **90+ monthly customers**
- Resolve customer complaints and technical inquiries, achieving a **95% first-call resolution rate**

## Projects

### Personal Portfolio & Project Showcase | [📁 aalfonsog00.github.io](https://aalfonsog00.github.io)

HTML5 | CSS3 | JavaScript

- Architected and deployed a fully responsive personal website to serve as a dynamic showcase for academic work, technical skills, and professional experience
- Engineered interactive UI components and smooth animations using vanilla **JavaScript** to enhance usability and demonstrate core front-end development proficiency
- Implemented a mobile-first design philosophy and modern **CSS** to ensure a seamless user experience across all devices
- Managed the end-to-end development lifecycle, from initial design and coding to deployment on **GitHub Pages**, demonstrating foundational full-stack capabilities

## Technical Skills

**Programming Languages:** Java, Python, C++

**Web Technologies:** HTML5, CSS3, JavaScript

**Software & Tools:** Figma, GitHub, Visual Studio Code, Qiskit (Quantum Computing), Eclipse IDE, Jupyter Notebook

**Languages:** English (Advanced), Spanish (Native)