



ESTD  2023

GRIZZLY'S ENTERTAINMENT

STAGING | LIGHTING | POWER | SOUND



CUSTOMER USER GUIDE

INTRODUCTION

Purpose of the Application

- The Customer Application is designed to provide customers with a user-friendly interface to manage their profiles, book equipment, view transaction history, and communicate with the business.

Target Audience

- This application is intended for customers of the entertainment business who want to easily interact with the services offered, manage their accounts, and stay informed about their transactions.

System Requirements

- Compatible operating systems (Windows, macOS, Linux)
- Java Runtime Environment (JRE) installed
- Internet connection for real-time data access

GETTING STARTED

Signing Up

1. Click on the "Sign Up" option on the login screen.
2. Fill in the required information, including username, password, email, and any other necessary details.
3. Click the "Sign Up" button to create your account.
4. Once the signup is successful, proceed to log in using your newly created credentials.

Logging In

1. Open the application.
2. Enter your login credentials (username and password).
3. Click on the "Login" button.

NAVIGATING THE DASHBOARD

Menu Bar

The menu bar contains options such as "View Profile," "Update Profile," "Delete Profile," and "Logout." Use these options to access different functionalities.

Tree Navigation

The tree on the left side of the dashboard allows you to navigate between different sections of the application, such as Home, Equipment, Transactions, and Messages.

Main Panels

The main area of the dashboard displays information and interactive components based on the selected menu or tree node.

PROFILE MANAGEMENT

Viewing Profile

1. Click on the "View Profile" option in the menu.
2. Your profile information, including user type, username, customer ID, account balance, and personal details, will be displayed.

Updating Profile

1. Click on the "Update Profile" option in the menu.
2. Enter the updated information in the provided fields.
3. Click the "Update" button to save changes.

Deleting Profile

1. Click on the "Delete Profile" option in the menu.
2. Confirm the deletion by following the on-screen prompts.

Logging Out

1. Click on the "Logout" option in the menu.

EQUIPMENT MANAGEMENT

Viewing Available Equipment

1. Navigate to the "Equipment" section in the tree.
2. The main panel will display a list of available equipment.

Sorting Equipment by Category

1. Choose a category from the dropdown.
2. Click the "Sort" button to display equipment in the selected category.

Booking Equipment

1. Click on the "Book Item" button next to the desired equipment.
2. Follow on-screen instructions to complete the booking.

Viewing Equipment Details

1. Select an equipment item from the list.
2. Details such as ID, name, category, rental rate, and description will be displayed.

TRANSACTION HISTORY

Viewing Invoices

1. Navigate to the "Invoice" section in the tree.
2. The main panel will display a list of invoices.

Viewing Receipts

1. Navigate to the "Receipts" section in the tree.
2. The main panel will display a list of receipts.

Details of Invoices and Receipts

1. Select an invoice or receipt to view detailed information.

MESSAGING

Composing Messages

1. Navigate to the "Compose" section in the tree.
2. Write your message in the provided text area.
3. Click the "Send" button.

Viewing Inbox

1. Navigate to the "Inbox" section in the tree.
2. The main panel will display a list of received messages.

Replying to Messages

1. Select a message from the inbox.
2. Click the "Reply" button to compose a reply.

TROUBLESHOOTING

Common Issues

- If you encounter issues, check your internet connection.
- Ensure that you have the latest version of Java installed.

Contacting Support

For assistance, contact our support team at [\[support@jjla.com\]](mailto:support@jjla.com).