FROM THE PERSPECTIVE OF THE NON-ENGLISH SPEAKING BACKGROUND STUDENT:

THE RELEVANCE OF COMPLETING A UNIVERSITY BRIDGING PROGRAM FOR FUTURE ACADEMIC SUCCESS

AALL, 2017 GEELONG, AUSTRALIA.



University of Otago College of Education, Dunedin, New Zealand

Jackie Tagg

jacqueline.tagg@otago.ac.nz

AIM

To explore NESB students' perceptions of the

English for Otago bridging program

and how it relates to the outcome of their first year academic

studies at the University of Otago.

Why am I doing this research?

Teacher for over 25 years

Personal and professional curiosity

Number of Fulltime International students enrolled in the NZ University sector from 2010 to 2015

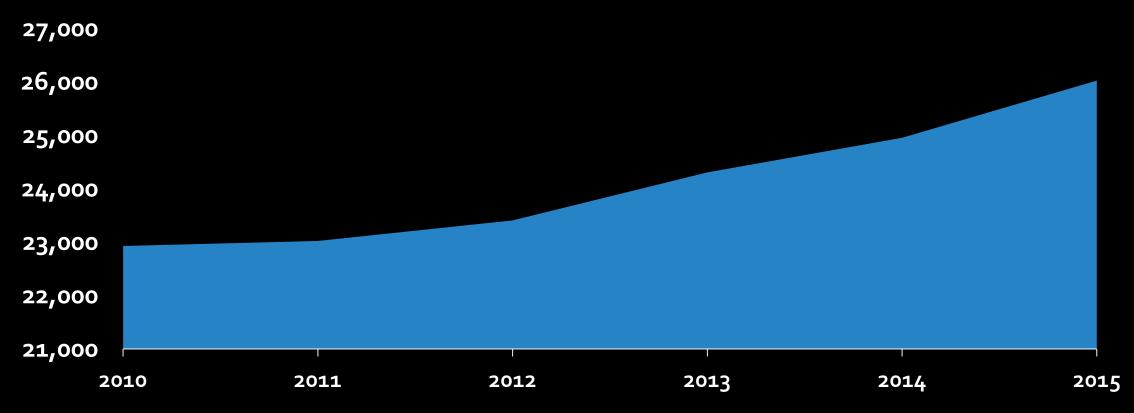


Figure 1 International Student enrolments.

Source https://www.enz.govt.nz/news-and-research/research/new-zealand-international-education-snapshot-2015-full-year-report/ - retrieved 05/072017.

University of Otago

website for 'home countries of international students',

17 out of 21

are countries where

English is not an official language

and is

not the language used in further education.

International Student Fulltime Enrolments University of Otago 2012-2016

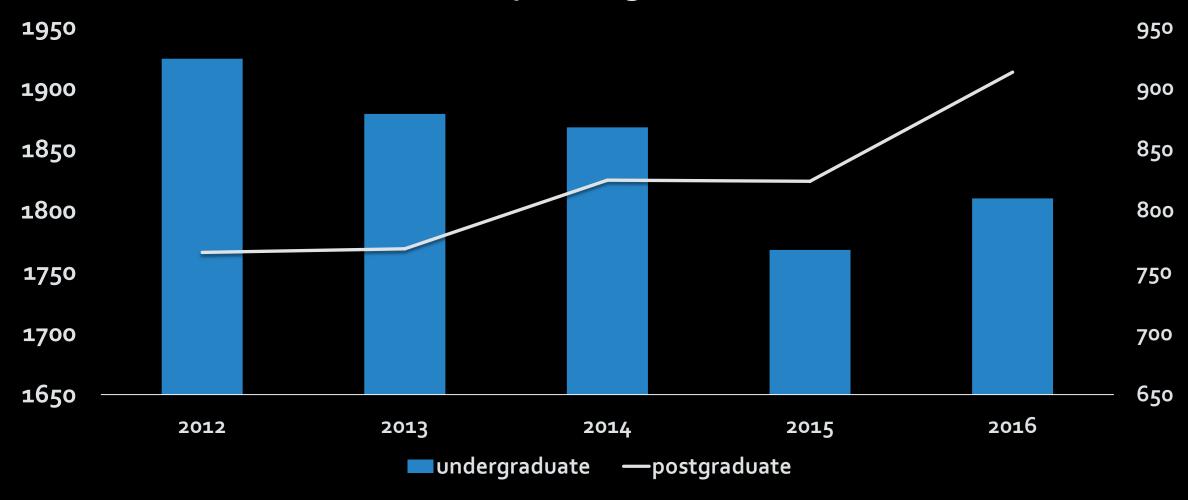


Figure 2 retrieved 31/07/2017 Source: http://www.otago.ac.nz/about/quickstats.html#8



'English For Otago'Otago University Language Centre

A bridging programme 'English For Otago' is designed specifically for Non English Speaking Background (NESB) international undergraduate or postgraduate students who wish to enter mainstream academic studies at the University of Otago.



English For Otago - content

- Academic Vocabulary
- Critical understanding and assessment of academic texts
- Listening
- Paraphrasing and summarising academic texts
- Delivering a presentation
- Participation in academic debates and discussions
- Research skills
- Production of different academic writing
- Structuring an argument for academic texts
- Group research skills.

QUALITATIVE Questionnaire One to one semi structured interviews

Two phases - a time span of approximately 12 - 18 months:

Phase 1 - data from research participants whilst they were enrolled in the 'English For Otago' program.

Phase 2 - data from research participants once they had completed their first year of academic studies at the University of Otago.

Research participants

10 students completed Phase 1 and Phase 2

Non-English Speaking Background (NESB)

Mix of Undergraduate and Postgraduate

All passed the English For Otago program and accepted their conditional offers to study at the University of Otago

All have completed their first year of university study

Ethical considerations

No conflict of interest

Protect identity

Awareness of cultural differences

Language support

Phase 1 - Interview questions based on these key words:

Expectations

Perception

Impressions

Transition

Readiness

Preliminary results - Phase 1

Theme	Undergraduate	Postgraduate
Acculturation	"I get used to kiwi accentthey talk so fast!"	"It gives me a chance to get used to NZ and how they speak and do things differently to how I do things and speak. Accent very hard sometimes so more I hear of it easier for my future."
Development of New Skills	"Working in a group for presentation very difficult for me, I don't like to make mistakes but this useful for my studies – I will have to do this."	"I am familiar with doing research but being at EFO helps me with new technology for research and how things are done in NZ – like learning how to use APA referencing and use new databases and the library system."
Academic Adjustment	"I'm so worried about failingnot knowing what Otago University wants me to do."	"It's very stressful. I have a scholarship so I must pass, I cannot let them down. My family are so proud."

Phase 2 - Interview questions focused on these key words:

Perceptions

Impressions

Strategies

Reflection

Transition

Preliminary results – phase 2

Theme	Undergraduate	Postgraduate
Transition	"EFO like a family, teachers have time for you and help with problems. At university not so any morea shock for me. Hard to talk to lecturer in big lecture room. I'm too shy".	University not such a problem, I found it easy maybe because I have been to university in my home country. But I have good supervisor, very helpful, has helped me with many problems – my favourite person!!"
Academic Support and Expectations	"Assessments should be same as our university subject in EFO - help me be better prepared do essay in topic of my subject at university instead of general one".	"I would like to listen to a lecture in my subject before going to university – help with knowing my department before I arrive ".
Academic Communication Skills	Yes the writing was excellenthelped me a lot	"My English is now better – speaking and listening – maybe because I use it everyday and am used to my teachers and how they sound".

So What?

Understanding

Facilitate improvements

Collaboration

Quality programmes

Responsive to needs

THANK YOU

For further information please contact

Jackie Tagg

jacqueline.tagg@otago.ac.nz

Acknowledgements: Dr Jacques Van De Meer and Dr Ruth Gasson - University of Otago

